

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment	
Q4 e-tron, and Q4 e-tron Sportback	2024	All	With PR codes: VC2 and 5C1	
			0009 – Electronic central electric	
			Part Number	Software Version
			1EE.937.189.E	0562
			1EE.937.089.K	0562
			1EE.937.086.E	0562

Workshop findings:

The garage door opener menu is greyed out and does not work after updating to ME5.4.3.

Technical Background

Discrepancies in target data container used.

Production Solution

Not applicable.

Service

Please update the onboard supply control unit (diagnostic address 0009) using **SVM code ME543UGDO**. Start the update on the workshop tester by selecting **“flash”** and entering the specified SVM code. Follow the instructions on the tester.

This will change the adaptation of the onboard supply control unit (diagnostic address 0009).

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082423/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082423**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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