



Connection offline

Technical Service Bulletin

Transaction No.: **2082369/1**

96 "Adaptive cruise control/adaptive cruise assist: currently unavailable" displayed in instr. cluster - KD2 with update

Release date: Jun 18, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU) A6 Sportback e-tron, and S6 Sportback e-tron	2025	000000 – 085761	0009 – Electronic central electric Part number: V04.007.009.FS Software version: 1306
A6 Sportback e-tron, and S6 Sportback e-tron	2025	000000 - 030606	
A6	2026	000000 – 013162	

Customer states:

The message “**Adaptive cruise control: currently unavailable. See owner’s manual**” or “**Adaptive cruise assist: currently unavailable. Door open**” is shown in the instrument cluster.

Workshop findings:

Applies to vehicles with diagnostic address 0013

One or more of the following event memory entries are logged in diagnostic address 0013 as static or intermittent:

- **U112200**: Data bus implausible message (symptom number: 16776924)

and/or

- **U112200**: Data bus implausible message (symptom number: 16776925)

and/or

- **U112200**: Data bus implausible message (symptom number: 16776926)

and/or

- **U112200**: Data bus implausible message (symptom number: 16776927)

Applies to vehicles without diagnostic address 0013 and with 008B

No relevant event memory entries are logged in diagnostic address 008B.

Technical Background

Scenario 1

After performing the combined software update to KD2, the doors were not all opened and closed once as specified in the instructions to initialize the adaptive cruise assist.

Scenario 2

Software issue in the exterior door handle sensor.

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution (PSS) TSB 2080350, 96 *PSS Adaptive cruise control/adaptive cruise assist: currently unavailable* shown in instr. cluster (with KD2 update).

Applies to vehicles with diagnostic address 0013

Run test plan "Read/erase event memory" in the door control unit for the affected door/doors using GFF (*Door electronics 0042 / 0052 / 00BB / 00BC -> Functions.*)

The affected door can be identified using the symptom number allocated to the event memory stored in diagnostic address 0013 "**U112200: Data bus implausible message (symptom number)**".

Symptom number	Affected door	Diagnostic address
16776924	Rear passenger side door	00BC
16776925	Rear driver side door	00BB
16776926	Front passenger side door	0052
16776927	Driver side door	0042

Then check the diagnostic log to see whether the entry "Sensor for exterior door handle - no communication" was read out under the respective function test.

Applies to vehicles without diagnostic address 0013 and with 008B

Run test plan "Read/erase event memory" in the door control unit for the affected door/doors using GFF (*Door electronics 0042 / 0052 / 00BB / 00BC -> Functions.*)

Applies to all vehicles

Scenario 1

If this entry is not logged, the doors were not all opened and closed once as specified in the instructions to initialize the adaptive cruise assist after performing the combined software update to KD2.

Please open and close all doors once. The function will then be restored.

Scenario 2

If this entry is logged in one or more door control units, please proceed as follows.

The issue can temporarily be remedied by opening and closing the doors.



Note before workshop visit:

- The service technician should check that a combined software update TSB is available.

• The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info TSB 2081477, *00 Service info: central overview of combined software update 03.11.00/C PPE PPC - KD2**. If a combined software update TSB is not displayed, the combined software update is still being prepared, and a measure is not yet available for this vehicle. The planned release schedule can also be found in the central service info TSB 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles.

This complaint is solved in **software version 03.11.00/C**. Please check the column **Target combined software version 03.11.00/C** in the **central service info TSB 2081477**.

Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later.

Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the **central service info TSB 2081477**.

Warranty

Scenario 1

This is not a fault which is covered under warranty. It is not possible to bill for fault finding and/or component replacement under warranty.

Scenario 2



Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing.

The repair operations for the combined software update can be found in the central service information TSB 2081477.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5711		
Damage Code:	KD2S		
Labor Operations:	Work for a combined software update	Please refer to central service information TSB 2081477	
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082369/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

Scenario 2

Applies to vehicles for which a combined software update is not yet available:

The issue can temporarily be remedied by opening and closing the doors.

Applies to vehicles for which a combined software update is available:

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2082369**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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