

## Condition

| Model(s)         | Year(s)     | VIN Range | Vehicle Specific Equipment                                                      |
|------------------|-------------|-----------|---------------------------------------------------------------------------------|
| A3, S3, and RS 3 | 2024 – 2025 | All       | With PR Code: IU4<br>078E – Android control module<br>Software version:<br>0555 |

| REVISION HISTORY |            |                                                       |
|------------------|------------|-------------------------------------------------------|
| Revision         | Date       | Purpose                                               |
| 2                | -          | Revised <i>Service</i> (Updated QR code and SVM code) |
| 1                | 06/02/2026 | Initial publication                                   |

### Customer states:

There may be problems with various MMI functions or “Emergency call fault” may be displayed in the instrument cluster.

### Workshop findings:

The vehicle still has a software version <4400 in diagnostic address 5F or the exact software version 4404.

A different TSB may have instructed you to refer to this TSB in the context of a software update for multiple control units.

## Technical Background

Software issues.

## Production Solution

The new software for the affected control units was implemented in production in model year 2025.

## Service

### Important information before updating the software

- Diagnostic entries logged in diagnostic address 0075 will be repaired by a software update described in this TSB. The Guided Fault Finding test plans should **not** be carried out and also **cannot** be invoiced.
- A lengthy period of inactive time is to be expected during the software update. You can work on a different vehicle during this time. This is considered in the warranty accounting instructions.
-  When carrying out this TSB, time stamps are not required for billing under warranty.
- A newly developed test program is used to input the SVM code. Please ensure that the tester being used has the latest ODIS update. The new test program for software updates is included in ODIS software.

- **Note:** The vehicle uses acoustic signals and flashing lights to indicate when user input is required during and at the end of the test program.
- A second USB-C stick is required for the software update for the Android control unit (see parts information for part number). **This update must only be performed if the software version in diagnostic address 078E is below 0621.**
- **Important:** Please prepare the **2 required USB-C sticks** (see parts information) before starting the repair. The update media can be used for multiple vehicles.
- This update package also includes new software for the MIB3 infotainment system. Useful information for MIB3 software updates can be found in the attachment *mib3\_softwareupdate\_tipsps\_und\_tricks.pdf*.

## Repair procedure

### 1. Manual software update for AED control unit (078E) via red menu

Please skip step 1 if the Android control unit (078E) already has software version **0621**.

The AED control unit can only be updated via the red menu in the MMI.

Insert the USB update medium in the USB connection (see parts information for part number).

Select the red menu by pressing the following buttons:



Select "Update" and the source in which you have inserted the update medium (USB connection). Use the volume control to do this. All control units to be updated are shown; scroll all the way down and start the update.

Once the manual update has been successfully completed, leave the red menu entirely before starting a diagnostic session.

**Please make absolutely sure to leave the USB stick inserted. The correct time to remove the USB stick is described further down.**

The MMI will now restart.

Wait until the MMI has fully initialized. The home screen must be complete and display all apps.

Please restart the system by pressing and holding the volume control for 10 seconds.

Open the notification center and switch to the "Audi connect notifications" tab. It may take several minutes for further information to appear. **Please wait.**

**Please note:** This procedure will only work if the USB stick is still inserted.

Please wait (approx. 5 min.) until the download is complete.

**Now please remove the USB stick.**

Please restart the system by pressing and holding the volume control.

Check whether the update was successful by calling up the notification center / Audi connect notifications.

2. **SVM code for AED control unit, software update for emergency call module (0075), gateway (0019) and information electronics (005F)**

Use the function “SVM - Authorized Multiple Code Entry” in “Flash” mode.

**IMPORTANT:** For the new software update program, the following SVM code must be entered exactly, including commas and without spaces (recommendation: scan QR code with hand-held scanner or copy and paste the SVM code chain).

078EA001,ZGDOIP,CL3BPA001US,TGU1MDMVB,CL3BPA002US



The test program initially prompts you to use a USB medium (see parts information for part number).

The USB-C stick can be removed after completing the program.

**Note:** If the procedure has been interrupted, please repeat step 2. The test program will then automatically perform the missing part of the updated.

If only the software version or only the part number (but not both) have been updated in diagnostic address 005F, the update can be completed manually via the red menu with the USB stick used. The attachment (attachment title) describes how to use the red menu. Step 2 must be repeated.

**Please note: the red menu can no longer be started using a key combination after the software update or after partially completed software updates.**

3. **Bus sleep mode**

Put the vehicle in bus sleep mode after performing the software update.

Then switch the ignition back on and start the MMI.

4. **Check emergency call LED**

Check whether the emergency call LED in the roof module lights up in green again.

If the LED does not turn green, please refer to TSB 2079652, *Emergency call LED in roof module not lit up in green.*

5. **End diagnostic session** and send diagnostic log online

## Warranty

The Guided Fault Finding test plans should **not** be carried out for diagnostic entries that are repaired by performing this TSB and cannot be invoiced.

|                          |                                                                                                                                                                                                                                                                                                        |           |                   |
|--------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------------------|
| <b>Claim Type:</b>       | If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.<br><b>Complaints about emergency call function or online services</b><br>Service number: <b>9170</b><br><br><b>Complaints about MMI functions</b><br>Service number: <b>9196</b>                     |           |                   |
| <b>Service Number:</b>   | See above                                                                                                                                                                                                                                                                                              |           |                   |
| <b>Damage Code:</b>      | 0041                                                                                                                                                                                                                                                                                                   |           |                   |
| <b>Labor Operations:</b> | Prepare repair<br>- Vehicle parked<br>- Charge 12 V battery                                                                                                                                                                                                                                            | 0151 0010 | 20 TU             |
|                          | AED update (manual)<br>(value in brackets applies if step 1 was skipped)                                                                                                                                                                                                                               | 0151 0040 | 100 TU<br>(60 TU) |
|                          | Launch software update for MMI and emergency call module<br>- Connect tester, start ODIS<br>- Flash mode<br>- Function Authorized Multiple Code Entry<br>- Copy/paste the code chain ==> Start<br>- Insert USB stick<br><br>.....<br>- Program runs automatically (service technician is not required) |           |                   |
|                          | Finish software update<br>- End current test program<br>- Remove USB stick<br>- Bus sleep cycle<br>- Check emergency call LED<br>- Quit diagnostic session<br>- Disconnect charger                                                                                                                     |           |                   |
|                          | <b><u>Additional repair operations if update is attempted manually with red menu</u></b>                                                                                                                                                                                                               |           |                   |

|                       |                                                                                                                                                                                                                                                                                                               |           |       |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------|
| <b>Claim Comment:</b> |  <p><b>You must only bill these repair operations if it was necessary for the repair to additionally perform a software update via the red menu and the normal procedure was previously documented as being aborted.</b></p> | 9196 2599 | 70 TU |
|                       | Program display and operating unit                                                                                                                                                                                                                                                                            |           |       |
|                       | As per TSB 2082222/2                                                                                                                                                                                                                                                                                          |           |       |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please observe the information in the repair operations list on which repair operations must be carried out beforehand, which are included and which must be carried out afterwards if necessary. Please also note any associated tasks.

When carrying out this TSB, time stamps are not required for billing under warranty.

You are therefore permitted to work on other vehicles at the same time. The update can also be performed by non-productive personnel.

## Required Parts and Tools

**The following applies when creating the update media:**

Please prepare the 2 required USB-C sticks before starting the repair.

**You must not use an SD card with an adapter USB stick.**

You cannot invoice the USB-C stick and loading the software.

General information on USB-C sticks for software updates can also be found in TSB 2060523, *91 MIB3: Software Update Instructions*.

### AED control unit update media:

| Vehicle type | Part number |
|--------------|-------------|
| All models   | 8W0906961DQ |



**Note:**

**Diagnostic address 078E is a sub-node of address 005F and is therefore not shown in the control unit overview. Proceed as follows to determine the software version of sub-nodes.**

1. Flash mode
2. SVM – Authorized Multiple Code Entry
3. Enter DUCIDENT005F as the code
4. Answer the question about sub-nodes with “yes”
5. Click through to volume control sub-node
6. Read software version

### MIB3 update media:

Download the software with the corresponding part number onto a USB-C stick (USB 2.0, 32 GB).

Please do not use a USB-C stick with a larger storage capacity as this type of USB stick has a different formatting process.

| Vehicle type             | Part number |
|--------------------------|-------------|
| Audi A3 MIB3 Basic (i8W) | 8W0906961GH |
| Audi A3 MIB3 High (i8Y)  | 8W0906961GG |

## Additional Information

All part and service references provided in this TSB (**2082222**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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