

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A6, A7, A8, Q5, SQ5, Q7, and Q8	2019 – 2020	All	0075 – Emergency call module and communication unit			
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, and RS 5 Sportback	2019		Software Part number	Software version	Hardware Part number	Hardware version
A6, S6, S7, A8 e quattro, S8, Q5 e, SQ7, SQ8, and RS Q8	2020		4K1.035.283	100	4K1.035.283	H07
			4K1.035.283.A	100	4K1.035.283.A	H08
			4K1.035.283.C	233	4K1.035.283.B	H09
			4K1.035.283.L	233	4K1.035.283.B	H09
			4K1.035.283.L	100	4K1.035.283.A	H08
			4K1.035.283.L	100	4K1.035.283	H07
			4M1.035.283	100	4M1.035.283	H08
			4M1.035.283.B	232	4M1.035.283.B	H09
			4M1.035.283.L	232	4M1.035.283.B	H09
			4M1.035.283.L	100	4M1.035.283	H08
			992.035.286.C	410	4K1.035.283.F	H12

Customer states:

The customer may complain about one of the following issues:

- Emergency call function not available
- “Emergency call warning” pop-up in instrument cluster
- GPS position does not match actual vehicle position
- Bluetooth connection error
- Wi-Fi connection error

- Emergency call LED not green

Workshop findings:

One of the above customer complaints can be reproduced.

Technical Background

Software issue.

Production Solution

Control unit no longer used in production.

Service

The repair is performed using an SVM code for the emergency call module control unit and communication unit J949 (DA0075). The Guided Fault Finding test plans should not be carried out and cannot be invoiced.

Use the function “**SVM - Authorized Multiple Code Entry**” in “Flash” mode.

IMPORTANT: For the new software update program, the following SVM code must be entered exactly, including commas and without spaces (recommendation: scan QR code with hand-held scanner or copy and paste the SVM code chain).

ZGDOIP,75A038,75B038



Then check the following functions:

- Status of emergency call LED in roof module: static green
- SW version of emergency call module control unit and communication unit is SW 0426

Applies to vehicles with high-voltage components:

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged **BEFORE** the SVM code is entered.

Please note that charging the high-voltage battery during a software update can cause damage to the high-voltage components.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9145		
Damage Code:	0039		
Labor Operations:	Software update	0151 0010	See SRT with associated operations
	Software update	0151 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082147/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082147**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.