

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
allroad, A4, A5, A5 Cabriolet, A6, A7, A8, and S8	2015 – 2016	All	Not applicable
RS 7, and S8 Plus	2016		

Customer states:

- There is no direct customer complaint.
- The leak was discovered as part of work beneath the vehicle or during a regular inspection by the workshop.

Workshop findings:

The detected leak can clearly be allocated to the fluid escape hole between the planetary gear and the transfer box on the left side of the gearbox.

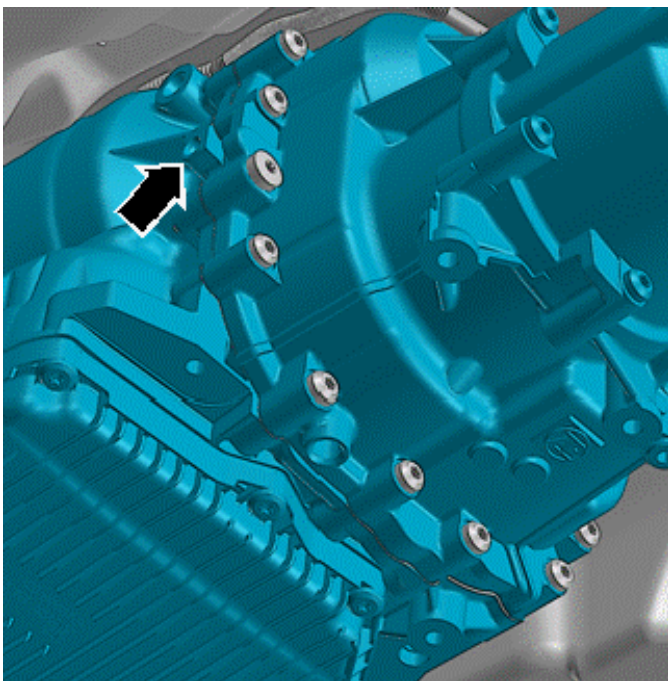


Figure 1. The fluid escape hole is indicated with an arrow.

If oil is leaking from the fluid escape hole, the double oil seal between the automatic transmission fluid and manual transmission fluid reservoirs is damaged.

Test instructions/assessment:

- If oil leaks from the fluid escape hole, the double oil seal is damaged.
- The fluid escape hole can only be checked reliably with a mirror.
- The fluid escape hole is dry and has no residue when the seal is undamaged.
- If the seal is damaged, oil residues or drops will be visible in/around the fluid escape hole.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TPI. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

- **Replace the double oil seal between the planetary gear and the transfer box according to the specifications in the Workshop Manual. Any subsequent disassembly and reassembly work must be performed as described in the Workshop Manual.**
- **You can find additional technical information and video support in the Audi Knowledge Tank (Audi Service TV) under *STV_0491*.**

Warranty

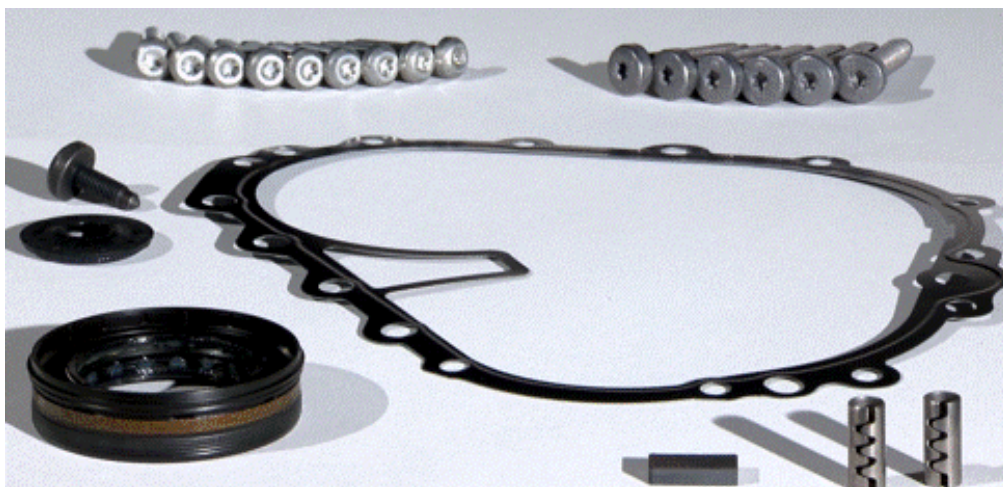
Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3992		
Damage Code:	050		
Labor Operations:	Remove and install propshaft	3902 19xx	See SRT with associated operations
	Replace seal for transfer box	3992 5599	250 TU
Claim Comment:	As per TSB 2082086/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please observe the information in the repair operations list on which repair operations must be carried out beforehand, which are included and which must be carried out afterwards if necessary.

Required Parts and Tools

The part number for the required seal set can be found in ETKA.



Additional Information

All part and service references provided in this TSB (**2082086**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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