



Connection offline

Technical Service Bulletin

Transaction No.: **2082046/1**

38 Strong jolt when moving off after engine automatically starts in start-stop mode - vehicles with 0BK and 0BL gearbox

Release date: Jun 22, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6, A7, A8, and Q5	2012 – 2013	All	0BK and 0BL gearbox
S8	2013		

Customer states:

- A sharp jerk occurs when moving off after the engine automatically started in start/stop mode.

Workshop findings:

- The customer complaint can be reproduced.
- No relevant event memory entries are logged in the engine electronics control unit (diagnostic address 0001) or the gearbox electronics control unit (diagnostic address 0002).

Technical Background

Not applicable.

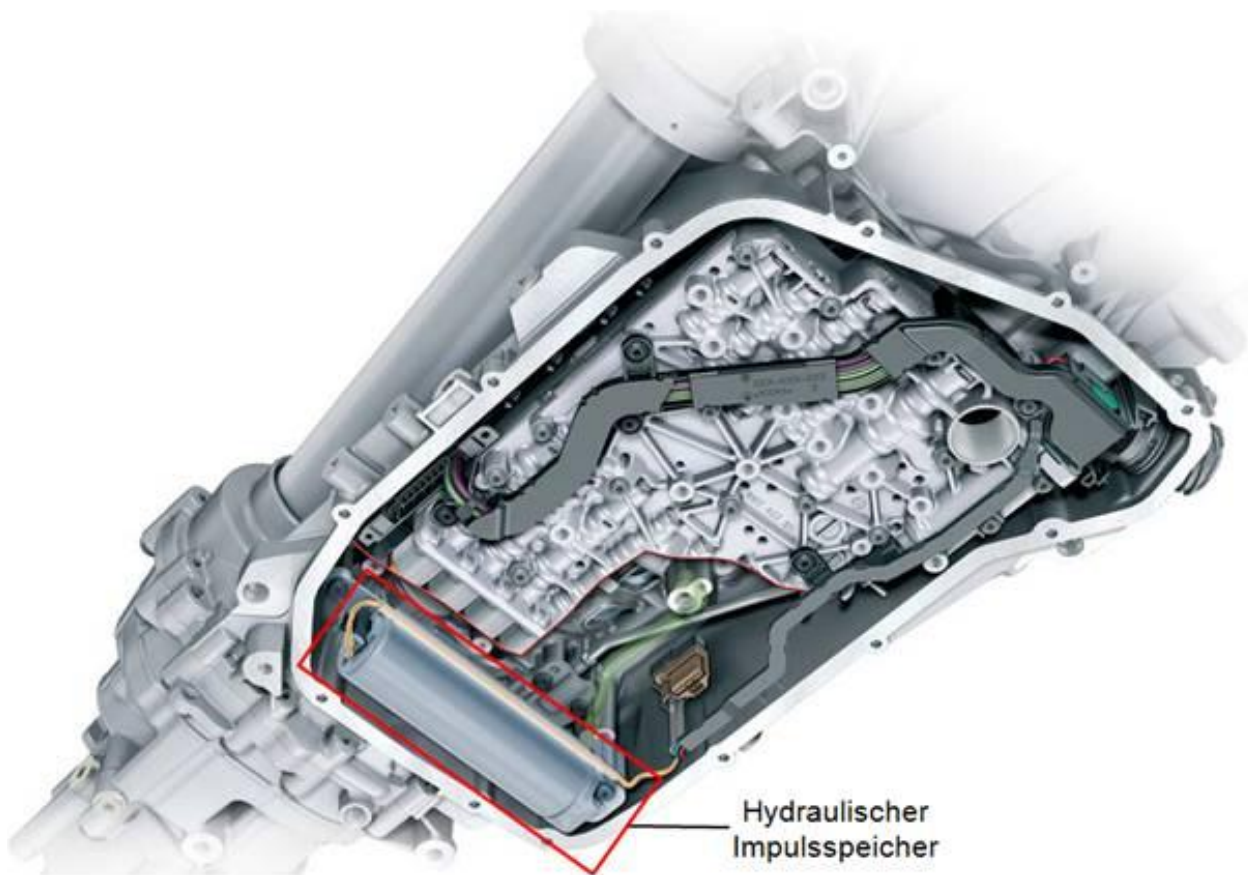
Production Solution

Not applicable.

Service

Taking all aspects specified above into account, try to reproduce the customer complaint (based on the customer statement/workshop findings and technical background) so that it can be clearly assigned to this TPI. The following measure must only be carried out if all the criteria (model/type, model year, chassis number, engine/gearbox code, PR number(s), part number, software version, etc.) apply exactly. Otherwise, this solution will not work, and repeated repair may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

If the workshop findings match the customer statement, replace the hydraulic pulse accumulator according to ETKA and the ElsaPro Workshop Manual.



Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3861		
Damage Code:	0016		
Labor Operations:	Remove and install ATF strainer	3876 19xx	See SRT with associated operations
	Remove and install ATF reservoir	3861 1950	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2082046/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2082046**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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