



Connection offline

Vehicle-specific service

Transaction No.: **2081655/1**

93 PSS Q4 e-tron: vehicle does not charge / HV charging connector lock faulty - 00C6:
P0D9400

Release date: Jun 11, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2026	All	00C6 High voltage battery charger Software version: 2008

Customer states:

Occasional problems with high-voltage charging, such as the charging LED switches from green to red and the charging cable sometimes cannot be disconnected or can only be disconnected via the manual release mechanism.

In some cases, the following fault message is sometimes shown in the instrument cluster: charging system: fault. AC charging restricted.

The high-voltage charging connector sometimes does not lock/unlock

Workshop findings:

The following DTC is stored in the On-board Charger, J1050 (address word 00C6):

- **P0D9400:** Battery charger coupler lock control circuit performance

and/or

- **P1DD500:** Charge socket A connector lock activation error

Technical Background

Software issue in the charging unit for high-voltage battery.

Production Solution

Service

Please postpone the repair as there is currently no effective repair for the complaint described by the customer. Replacing the control unit for charging unit for high-voltage battery (diagnostic address: 00C6) will not fix the problem. The control units for charging unit for high-voltage battery (diagnostic address: 00C6) that are currently available do not contain a solution to the complaint described above. The costs of unnecessarily replacing the control unit for charging unit for high-voltage battery will be charged back.

The complaint can be resolved temporarily by performing the following measure:

Reset the control unit for charging unit for high-voltage battery by performing a full voltage reset on the entire vehicle (for at least 30 minutes), then delete the entry.

A technical solution is currently being implemented. The solution is currently planned to be available in the third quarter of 2026.

Note: The target date communicated here is based on planning and is not binding. During the validation, technical and regulatory approval of measures, there may be delays or hindrances in providing the measure throughout the

entire process. This must be considered accordingly when communicating with customers.

As part of the process, create a PSS record in the PSS database via the Pending Service Solutions (PSS) link found in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2081655**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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