



Connection offline

Technical Service Bulletin

Transaction No.: **2081477/2**

00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2*

Release date: Jun 18, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU), A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	005F – Information electronics 1 Software Version: 42* 43* 44*
A6 (FN)	2026		

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (KD2* TSB released and referenced) Revised <i>Warranty</i> (Added warranty table)
1	03/26/2026	Initial publication

Workshop findings:

Another TSB referred you to this service information TSB for an overview of the introduction dates of the combined software update in PPE/PPC vehicles.

Technical Background

This service information TSB provides an overview of the planned introduction dates of the combined software update for PPE/PPC KD2* vehicles with the software basis cluster 3.

Model Overview		
Platform	Vehicle models	Vehicle type (sales)
PPE	A6 e-tron	GH
	Q6 e-tron	GF
PPC	Q5	GU
	A6	FN
	A5	FU

Production Solution

This is a combined software update for after-sales service. No deployment in series production.

Service



- The combined software updates can be expected in the specified quarter. If a TSB number is specified instead of a quarter, a combined software update is available for this group of vehicles.
- The target date communicated here is based on planning and is not binding. During the validation, technical and regulatory approval of measures, there may be delays or hindrances in providing the measure throughout the entire process. This must be considered accordingly when communicating with customers.
- The regions described in the table can be assigned based on the PR number of the region code.
- Use Service Portlet to check the current combined software version of the vehicle in question (you can find the information on the combined bases software version in the Audi Knowledge Tank: “Service Portlet Software Basics – Identifying the Software Status”).
- The complaint-related TSB will provide you with information as to which target combined software version will remedy the issue. Please refer to the corresponding column in the table to find out whether a measure has already been published.
- **Before performing this combined software update, check Elsa for open service campaigns.**

Overview table with introduction dates for update				
Region [PR number, region code/type approval country]	Vehicle platform	Currently installed combined software version [KD1, KD1*, KD1**, KD2]	Target combined software version 03.11.00/C [KD2* = KD2S] Planned introduction / TSB number if measure already exists	Target combined software version 03.20.00/C [KD3.0] Planned introduction / TSB number if measure already exists
[ER1, ER2, ER8, ER9, EZ1, EZ3, ER3, ER4, ER5, ED2, ED3]	PPE	03.01.00/C 03.10.00/C	TSB 2082223, 00 Combined software update 03.11.00/C (28.14.01) KD2*	Q1 – 2027
	PPC	03.01.00/C 03.10.00/C	Q3 - 2026	Q1 – 2027
[ER7 or B27]	Q6 e-tron	03.01.00/C 03.10.00/C	Update available Please refer to the information in Elsa	Q1 – 2027
	A6 e-tron	03.01.00/C 03.10.00/C	TSB 2082223, 00 Combined software update 03.11.00/C (28.14.01) KD2*	Q1 – 2027

PPC	03.01.00/C 03.10.00/C	Q3 - 2026	Q1 – 2027
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Billing via this service info is not permitted. Billing can only take place once the combined software updates have been published.

Warranty

Billing via this service info is not permitted.

Billing can only take place once the combined software updates have been published.

Please note that the repair operations for billing the combined software update can be found in this service info. Final billing is performed via the respective “customer complaint TSB” with the repair operations specified below.

Warranty accounting instructions for combined software update with target VR combined software version 03.11.00/C according to TSB 2082223, 00 Combined software update 03.11.00/C (28.14.01) KD2*

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	<i>Please see referring TSB</i>		
Damage Code:	<i>Please see referring TSB</i>		
Labor Operations:	Setup and distribution times, including connecting battery charger	0151 0010	See SRT with associated operations
	Software update, remuneration flat-rate incl. all required pre- and post-conditions (incl. bus sleep cycles, adaptation drive, initialization, additional work, etc.)	0151 0040	135 TU
	An additional flat-rate of 50 time units is possible for each flash process that is aborted.	0150 9999	50 TU (Per each documented attempt)
Claim Comment:	As per TSB 2081477/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with other control units in the vehicle. Please

inform the customer about the software update may neutralize previous modifications to the vehicle's software performed either by the customer or third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle user themselves after the software update.

All part and service references provided in this TSB (**2081477**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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