



Connection offline

Technical Service Bulletin

Transaction No.: **2080988/3**

55 Rear lid only opens/closes slightly and then stops

Release date: Jun 18, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), A6 Sportback e-tron, S6 Sportback e-tron (GH), Q6 e-tron, SQ6 e-tron, Q6 Sportback e-tron, SQ6 Sportback e-tron (GF), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU),	2025	All	0046 – Convenience system central module Software version: 0195 – 0198 0201 – 0203 0205 – 0206 0210 – 0213 0226 – 0227
A6 (FN)	2026		0230

REVISION HISTORY

Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated instructions)
2	04/21/2026	Revised header (Added Model Year 2026 and Model A6(FN)) Revised <i>Condition</i> (Updated verbiage)
1	02/13/2026	Initial publication

Customer states:

- The rear lid only opens slightly and then stops.
- The rear lid only closes slightly and then stops.

Workshop findings:

- The rear lid only opens slightly and then stops.
- The rear lid only closes slightly and then stops.
- Intermittent, no event memory entry.

Technical Background

Under unfavorable circumstances during the rear lid calibration at the factory, the current draw for the rear lid drive motors is set to be too low. In rare cases, this leads to occasional irregular behavior when opening the rear lid,

without an event memory entry being logged.

A video of the concern can be found in the attachments of this bulletin.

Production Solution

Not applicable.

Service

This bulletin replaces TSB 2077064, *55 Rear lid only opens/closes slightly and then stops*.



Note before workshop visit:

The service technician should check that a combined software update TSB is available.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, *00 Service info: central overview of combined software update 03.11.00/C PPE PPC – KD2**. If a combined software update TSB is not displayed, the combined software update is still being prepared, and a measure is not yet available for this vehicle. The planned release schedule can also be found in the central service info 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles. This complaint is solved in **VR target state 03.11.00/C**. Please check the column **VR target state 03.11.00/C** in the central service info **2081477**. Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later. Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info **2081477**.

Check mechanical setting of rear lid

Please first check the precise fit of the rear lid and the permissible buffer forces (40 - 60N) at the rear lid buffers. Measure the buffer forces that occurred during the complaint and document the values in DOC-It (example: left side 55N, right side 50N). Set the corresponding specified values (40-60N) again. To do so, refer to the information provided under “*Adjusting rear lid*” in the Workshop Manual; use spring pressure gauge VAS 895 035 and measurement film VAS 895 037 or alternatively spring scales in accordance with SOST article on spring pressure gauge VAS 895 035.

Initialize rear lid



NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function “**0046 - Rear lid electronics - basic setting**”.



NOTICE

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This would interrupt the initialization process.



CAUTION

Anti-trapping protection is **NOT** active for the entire duration of the initialization process. Make sure that there is no risk of trapping you or other people at any time.

Warranty



Important for billing under warranty:

Billing is performed via this complaint-related TSB. The service number and damage code from this complaint-related TSB must be stated when billing. The repair operations for the combined software update can be found in the central service information 2081477.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5568		
Damage Code:	KD2S		
Labor Operations:	Combined update and adjust rear lid:		
	Work for a combined software update	Please refer to central service information 2081477	
	Adjust rear lid	5559 1599	10 TU
	GFF	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2080988/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Required Parts and Tools

Tool Number	Tool Description
VAS 895 037	Measurement film
VAS 895 035	Spring pressure gauge

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer

that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

All part and service references provided in this TSB (**2080988**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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