

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron	2025	All	0046 – Convenience system central module Software Version: 0195 – 0198 0201 – 0203 0206 0210 – 0213 0226 – 0227 0230
Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	0046 – Convenience system central module Software version: 0195 – 0198 0201 – 0203 0205 – 0206 0210 – 0213 0226 – 0227 0230
Q5, Q5 Sportback, SQ5, and SQ5 Sportback	2025	All	0046 – Convenience system central module Software version: 0197 0201 – 0202 0206 0210 – 0213

REVISION HISTORY

Revision	Date	Purpose
3	-	Revised <i>Production Solution</i> (Updated) Revised <i>Service</i> (Updated for KD2*) Revised <i>Warranty</i> (Updated Labor Operations)

2	4/21/2026	Revised header (Add Model Year and Models) Revised <i>Technical Background</i> (Updated verbiage) Revised <i>Warranty</i> (Updated Labor Operations)
1	02/12/2026	Initial publication (replaced TSB 2077738)

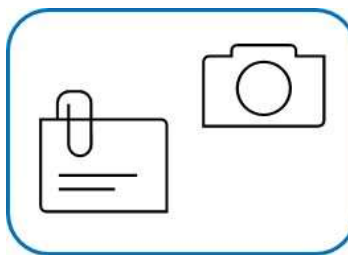
Customer states:

The rear lid does not close and opens again.

Workshop findings:

The rear lid does not close and opens again.

The closing process is cancelled before reaching the first closure plate and the rear lid opens again.



Documentation necessary

Technical Background

The control unit may detect excessive force at the bump stops.

Production Solution

Not applicable.

Service

1. Check whether Software update is available:

Note before workshop visit:

The service technician should check that a combined software update TSB is available.

The combined software update is now available for some of the affected vehicles. Before asking the customer to bring the vehicle into the workshop for repairs, please check whether a combined software update TSB is already shown for this vehicle in ElsaPro. You can also find this information in the central service info 2081477, 00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2*. If a combined software update TSB is not displayed, the combined software update is still being prepared, and a measure is not yet available for this vehicle. The planned release schedule can also be found in the central service info 2081477.

Combined software update

The combined software update is now available for some of the affected vehicles. This complaint is solved in VR target state 03.11.00/C. Please check the column VR target state 03.11.00/C in the central service info 2081477, 00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2*. Here you can find information on whether the measure is already available via a combined software update TSB or whether the measure will be made available later. Please run the combined software update if available. Proceed according to the combined software update TSB which is specified for this vehicle in the central service info TSB 2081477.

2. Check part number of bump stop:

Make sure the new side bump stop (see Figure 1) with part number 85J 827 249 A is fitted on the vehicle. The spring preload is reduced on this part. If the old bump stop 85J 827 249 is fitted on the vehicle, replace it with the new bump stop with index A.

In autumn 2025, optimized buffers were already installed in vehicles that did not yet carry an index A. This buffer can be identified by a white dot on the back. These buffers can also remain fitted in the vehicle.



Figure 1. Example of an acoustic buffer with optimized spring without index A marked by a white dot.

3. Check mechanical setting of rear lid:

Then proceed as follows:

- Remove the side bump stops (pre-tensioned spring buffers, see image 2). Using the Workshop Manual, spring force gauge VAS 895 035 and measurement film VAS 895 037, adjust the buffer forces of the rear lid bump stops to between 40 N and 60 N and then refit the bump stops. Alternatively, you can leave the side bump stop installed and set the buffer forces to the lower limit of 40 N. Please also observe the Special Technical Service Training video on the spring force gauge VAS 895 035 in the Audi Knowledge Tank (AKT). In addition, make sure that the striker is positioned correctly and enters the lock in the center. Incorrect positioning can also

cause the rear lid to reverse direction. **NOTE:** If your vehicle is not equipped with side bump stops (see image 2), please start from the point: **“Adjusting buffer forces using spring force gauge VAS 895 035”**.

- Then reset initialization of the rear lid and then adapt the flap opening angle again. Proceed as follows:

4. Initialize rear lid:



NOTICE

It is imperative to reset initialization of the rear lid and then adapt it again. If this is not performed, the parameters logged in the control unit no longer match the preload of the rear lid and a repeat repair may be required.

To do so, start diagnosis via Guided Functions and perform the function **“0046 - Rear lid electronics - basic setting”**.



CAUTION

It is essential not to hinder or stop the movement of the rear lid under any circumstances. This interrupts the initialization process. Furthermore, the roll-back function is not active during the initialization process. Make sure that there is no risk of trapping you or other people at any time.

If the complaint still occurs:

Check the position of the striker and push it outwards slightly if necessary (ensure the rear lid fits properly). Another initialization run for the rear lid is then required as per the procedure described above.



Figure 2. Pre-tensioned bump stop.

When billing, please always attach a video which clearly shows the complaint to DOC-It. To ensure a reference to the vehicle, the video must include the chassis number and date. Please ensure that the video does not show any people and/or faces, license plate numbers, or customer data.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5559		
Damage Code:	KD2S		
Labor Operations:	Work for a combined software update	Please refer to central service information 2081477, 00 Service info: central overview of combined software update 03.11.00/C PPE/PPC - KD2*.	
	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Adjust rear lid	5559 1599	10 TU

	GFF	0150 0060	See SRT with associated operations
Claim Comment:	As per TSB 2080959/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Required Parts and Tools

Part number	Designation	Quantity
85J827249A	Bump stop	2

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralise previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file. It is also possible to reset individual user settings for the assist systems to the default settings. These settings can be adjusted individually by the vehicle users themselves after the software update.

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All part and service references provided in this TSB (**2080959**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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