

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron (GH), Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron (GF)	2025 2027	All	Head-Up display

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year)
1	11/11/2025	Initial publication

Customer states:

The head-up display on the windscreen is heavily pixelated and appears like a starry sky (see images). Depending on the severity, the entire head-up display may also be pixelated.



Figure 1. Pixelated image (starry sky) on the head-up display on the windscreen.



Figure 2. Pixelated image (starry sky) on the head-up display

Technical Background

Hardware issue in the control unit for head-up display.

Production Solution

Optimized hardware in control unit for head-up display implemented in current series production.

Service

Please replace the control unit for head-up display.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9091		
Damage Code:	0030		
Labor Operations:	Remove and install control unit for head-up display	9091 1950	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2079978/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2079978**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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