



Connection offline

Vehicle-specific service

Transaction No.: **2079830/3**

01 PSS Engine mounting - noises between 4,000 and 4,200 RPM

Release date: Jun 4, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A7 e quattro	2020 – 2021	All	PR Code: 0K3
A8 e quattro	2021 – 2022		

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Condition</i> (Updated expected ETA)
2	02/24/2026	Revised <i>Condition</i> (Updated expected ETA)
1	11/27/2025	Initial publication

Customer states:

When the engine is at operating temperature, noises (humming/Droning) can be heard from the front area of the vehicle when the engine is running between 4,000 and 4,200 rpms.

Workshop findings:

The complaint can only be reproduced while driving a vehicle with a combustion engine and can be assigned to engine mounting. Engine mountings with part number 4M0199255.**BK/BP/BQ** 4M0199256.**BK/BP/BN** are fitted in the vehicle.

Technical Background

Not applicable.

Production Solution

This bulletin will be updated when more information is available. A solution is currently under development.

Service

If the description matches the customer complaint, do not carry out any further repairs for the time being.

This TSB only applies if engine mountings 4M0199255.**BK/BP/BQ** 4M0199256.**BK/BP/BN** are fitted in the vehicle in question.

Note: The target date communicated here is based on planning and is not binding. During the validation, technical and regulatory approval of measures, there may be delays or hindrances in providing the measure throughout the entire process. This must be considered accordingly when communicating with customers.

As part of the process, it is necessary to create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; *Service | AU-US > Pending Service Solutions (PSS)*.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Additional Information

All part and service references provided in this TSB (**2079830**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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