

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), A6 Sportback e-tron, S6 Sportback e-tron (GH), Q5, Q5 Sportback e-tron, SQ5, SQ5 Sportback e-tron (GU), Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron (GF)	2025	All	Software Version in 00A5: 0250 0295

REVISION HISTORY

Revision	Date	Purpose
9	-	Revised <i>Service</i> (Revised info for PPE vehicles; refer to TSB 2080223)
8	03/26/2026	Revised <i>Condition</i> (Updated verbiage)
7	01/30/2026	Revised <i>Service</i> (Updated verbiage)

The following TSB describes the specific flashing procedure that must be used on the vehicle.

NOTICE

Please note that all open field campaigns must have been performed in advance. Please work through them according to their publication date

The following complaints are resolved with this software update:

- Optimizations to appearance and user settings.
- Optimizations to appearance, route calculation, route guidance, navigation.
- Optimizations to connectivity (APN, Bluetooth, radio, navigation, eCall).
- Optimizations to operation (voice assistant) and navigation system.
- Optimizations to traffic sign recognition (general optimization of recognition, malfunctions and deactivation of assist systems).
- Improved driving characteristics (moving off, hold function, juddering).
- Avoidance of incorrect warning lamps.
- Optimizations to charging (charging times, app, SOC display, charging difficulties).
- Improvements to mobile key (key detection, keyless system).

- Optimizations to child presence detection (avoidance of incorrect triggering).
- Sharing digital key is now possible (up to 5 digital keys, including main key).



NOTICE

The physical key is required to perform the software update. The digital key and the digital key card cannot be used to perform the software update.

Information for the customer after the software update:

Please note the following.

Various settings must be re-adjusted after the software update. For this reason, a customer letter is attached to this TSB. Please print this document and hand it to the customer when returning the vehicle.

Only applies to vehicles with **PR number 2F1**.

Use of the digital key is currently not recommended as it can lead to undesirable system interactions in the vehicle.

After the update, the digital key must first be reset to enable the digital key to be shared with other people.

Perform the procedure described below to reactivate sharing of the digital key via the myAudi app.

NOTE: If a digital key is already in use, resetting the key user will remove this digital key and it must be set up again.

Requirements:

1. Make sure that a physical key (remote control key) is available.
2. Make sure that the key user's device is available.
3. Make sure a key user has already been created for the vehicle
4. Make sure the vehicle has mobile reception, is online and has a valid time signal (sufficient satellite reception).

Procedure part 1 (prior to software update):

1. The ignition of the vehicle must be switched on with the physical key (remote control key).
2. If there a digital key has already been adapted, it must be deleted BEFORE the software update:
 - a. Open the *"Digital key"* menu option in the MMI.
 - b. Select the *"Management"* tab and then *"Primary device management"*.
 - c. Select *"Remove primacy device"*. The physical key must be inside the vehicle.
 - d. Confirm that you want to remove the main device.

Please note: The digital keys will be deactivated on the main device. The customer will receive a push notification from the myAudi app and can then remove the keys from the wallet app. The push notification has no effect on the following steps.

Procedure part 2 (following software update):

Following the software update, the digital key must be set up again, deleted again and then set up again. This initiates the process in the backend that enables the digital key to be shared.

Use of the digital key is currently not recommended as it can lead to undesirable system interactions in the vehicle.

If the customer still wishes to use the digital key despite being advised against doing so, activation must be performed as described below.

Then delete the digital key again. Only by deleting the digital key is the process in the backend initiated, enabling the digital key to be shared.

1. Open the *“Digital key”* menu option in the MMI.
2. Select the *“Management”* tab and then *“Primary device management”*.
3. Select *“Remove primary device”*. The physical key must be inside the vehicle.
4. Confirm that you want to remove the main device.

The digital keys will be deactivated on the main device. The customer will receive a push notification from the myAudi app and can then remove the keys from the wallet app. The push notification has no effect on the following steps.

After a short wait, the customer will be able to add the digital key to the myAudi app again. Sharing the digital key is now possible.



NOTICE

If it is not possible during the workshop procedure to set up the digital key, then delete it and set it up again once after the software update has been performed. Please provide the customer with the following instructions to set up digital key:

Requirements:

- Make sure that a physical key (remote control key) is available.
- Make sure that the key user's device is available.
- Make sure a key user has already been created for the vehicle
- Make sure the digital key has already been set up for the key user. If this is not the case, a digital key must first be set up. Make sure the vehicle has mobile reception, is online and has a valid time signal (sufficient satellite reception).

Procedure:

To be able to share the digital key with other people, it is necessary to follow the deletion procedure once and set up the digital key again after. Proceed as follows:

If a digital key has not yet been set up for the key user, set one up first using the myAudi app. Only proceed when the digital key has been set up for the key user.

1. The ignition of the vehicle must be switched on with the physical key (remote control key).
2. The existing digital key for the key user must then be deleted again.
3. Open the *“Digital key”* menu option in the MMI.
4. Select the *“Management”* tab and then *“Primary device management”*.
5. Select *“Remove primary device”*. The physical key must be inside the vehicle.
6. Confirm that you want to remove the main device.

Please note: The digital keys will be deactivated on the main device. You will receive a push notification from the myAudi app, and the key can then be removed from the wallet app.

After a short wait, the digital key can be added in the myAudi app again. It is now possible to use the digital key and the "Share key" function



NOTICE

Please inform the customer that Mobile Data is turned off automatically after the software update and may need to be reactivated.

Information for the customer after the software update:

Various settings must be re-adjusted after the software update. For this reason, a customer letter has been attached to this TSB. Please print this document and give it to the customer when returning the vehicle.

Applies to vehicles with high-voltage components:

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged **BEFORE** the SVM code is entered.

Please note that charging the high-voltage battery during a software update can cause damage to the high-voltage components.

Technical Background

Not applicable.

Production Solution

Implemented from week 34 onwards (depending on model).

Service

Please read the following information carefully.

- The total duration of the combined software update (including preliminary and follow-up work) is approximately 3.5 hours.
- There are different procedures for the software update for PPE and PPC models.
- Under no circumstances should SVM configuration tests be performed if the software update via SVM was not fully completed and documented. Already updated control units will otherwise be incorrectly identified as faulty. The vehicle must be fully updated before documenting the version.
- If an update was aborted and a control unit therefore must be replaced, do not perform a configuration test, but instead, use the function "Replace control unit".

Please observe the following points.

Prerequisites for flashing:

- The driver's door must remain open for the duration of the flashing procedure. Please do not run the diagnostic interface cable through the window because the window regulators will be initialized in a later step.
- Please activate privacy mode (mobile data off).
- Please switch off the background lighting in the HMI to prevent negative interference.
- Please only place one vehicle key inside the vehicle. The key must be placed on the hazard warning lights switch in the Audi Q6 e-tron and Audi A6 e-tron (PPE) and on the reader coil in the Audi A5, Audi Q5 and Audi A6 (PPC).

- Before entering each code, check whether the current date/time is displayed in the vehicle. If not, move the vehicle to a location where there is GPS reception, or set the date and time manually. Otherwise, an update will not be possible, or it will be aborted.
- No additional/other work may be performed on the vehicle for the entire duration of the update.
- Officially, the firewall settings which correspond to the latest release notes of the current ODIS version at *Elsa2Go>> Service References>>Vehicle Diagnostics* always apply.

NOTICE

The vehicle must have undergone a bus sleep cycle before running the “SVM – Authorized Multiple Code Entry” function. Please start the update after performing a bus sleep cycle.

Prepare vehicle for flashing:

- Put the vehicle in bus sleep mode (5 minutes).
 - Ensure the vehicle is locked (close all doors, trunk, and hood)
 - It is critical to allow the vehicle to sleep between retry attempts after a failure
- Connect battery charger unit in accordance with specifications in “Standards for workshop equipment”.
- Switch off electrical equipment (blower, seat heater, lights, etc.).
- Move selector lever to P.
- Connect the diagnostic tester to the vehicle using a USB cable (with door open and window closed).

A diagnostic tester with the following Audi brand version or higher is required: 2.39.4

NOTICE

We strongly recommend flashing using a USB cable. This ensures that data transmission is as reliable as possible.

Infrastructure mode is not permissible as it is very prone to interference/errors.

For the Q6 e-tron and all later Audi models, you must ensure that port 8080 on your diagnostic device is enabled for incoming TCP connections.

Please contact your local IT administrator regarding anything above.

If you have any support-related queries, please contact ODIS service support.

Performing software update – Procedure for PPE:

Refer to TSB 2080223, *00 Combined software update 03.11.00/C (28.14.01) KD2** for these PPE vehicles.

Performing software update – Procedure for PPC (please use correct SVM codes):

(Audi A5 Sportback, Audi Q5)

NOTICE

If flashing is aborted, error messages are shown or messages are shown in the instrument cluster during the software update, please refer to the separate TSB 2079692 *00 Aid for TSB 2079690 (00 Combined*



NOTICE

If the fault code 8024 is displayed, an incorrect SVM code was entered. Please note that various SVM codes are available (distinction between PPE and PPC).

Procedure to begin flashing:

- Select “flash”.
- Select “SVM – Authorized Multiple Code Entry”.

Perform the software update using the function “SVM – Authorized Multiple Code Entry” and the following SVM code:

BLKD2PPC,DUCLDRM0046,DUCDOORWR



After the function “SVM – Authorized Multiple Code Entry” is run, the vehicle is identified, the data is calculated in the backend and then transmitted to the vehicle, and the update phase starts in the vehicle.

- When the update phase starts, a message will prompt you to unplug the diagnostic interface.

Unplugging the diagnostic interface and vehicle diagnostic tester during the update phase is possible. The vehicle diagnostic tester indicates when the diagnostic interface can be unplugged.

Further information on how to proceed is displayed on the vehicle diagnostic tester.

NOTICE

You can track the progress of the update on the display in the vehicle. Information on the progress is also displayed on the vehicle diagnostic tester. For this software update, the progress may not be displayed in the vehicle during the first 20 to 30 minutes. The display in the vehicle switches on and off multiple times and remains switched off (is dark) for several minutes. A reliable indication of the progress is only shown after 20 to 30 minutes. You must not perform any actions on the vehicle during this time (e.g. switch the ignition on/off, select a gear).

You are permitted work on other customer vehicles during the update phase if the diagnostic interface has been unplugged.

Procedure if diagnostic interface has been unplugged:

- ***The diagnostic interface must not be plugged back in while the software update is running!***
- To view flash progress in the vehicle, tap the 'bell icon' on the top left of the MMI > scroll down and select "RPC installation".
 - The following message in the vehicle indicates that the update was successful: ***"Install update finished successful"***.
 - The following message in the vehicle indicates that the update was not successful: ***"Installation error"***.
- In both cases, the function "SVM – Authorized Multiple Code Entry" must be run again to ensure successful feedback documentation or, if flashing was aborted, to receive further instructions.
- To do this, plug the vehicle diagnostic tester back in and run the function "SVM – Authorized Multiple Code Entry".

Procedure after flashing:

- Once the function "SVM – Authorized Multiple Code Entry" is finished (special functions display), unplug the vehicle diagnostic tester from the vehicle
- After the update, it is very important to open and close all vehicle doors and the rear lid (trunk) once (adaptive cruise assist initialization).
- If applicable, please press the triggered manual release mechanism back into its starting position (see figure 1 below).
- Deactivate privacy mode (mobile data on)
- Please then check the tire pressures and initialize (i.e. store) these again.
- Please then perform a bus sleep cycle of at least 5 minutes (please close all doors and hood).
- Please perform a road test/calibration drive at a speed above 40 km/h. Please activate the cruise control system and the ACC system during the calibration drive to check that they are working.
- Plug the vehicle diagnostic tester back into the vehicle.
- End the flashing procedure (the flash log will be sent online, and the event memory will be erased automatically).



Figure 1. Triggered manual release mechanism.

! NOTICE

After the software update, please check whether the vehicle is equipped with either of the PR numbers QI4 or QI7. If this is the case, please use the following procedure and perform the following adaptations in HCP3 (diagnostic address 0017 – Instrument cluster).

Adaption channels can be accessed via “Self-diagnosis” Mode > Select “0017 – Instrument cluster” in “Control Module List” Tab > Choose “Adaption” in “Control module ODB” dropdown

Required adaptation channels/measured values:

0x0306 - Distance until next target data container inspection

0x0307 - Time until next target data container inspection

0x22A4 - Distance until next inspection

0x22A5 - Time until next inspection

Required measure after performing software update:

If 0x0306 is not equal to 0x22A4

Read out value from 0x0306 and write to adaptation channel 0x22A4

If the values in the channels are the same, no action is required

If 0x0307 is not equal to 0x22A5

Read out value from 0x0307 and write to adaptation channel 0x22A5

If the values in the channels are the same, no action is required

NOTICE

To be able to share the digital key, it is necessary to follow the digital key deletion procedure once and set up the digital key again after. Follow procedure described in the Condition section.

Prior to any update attempt, the installed software version of the vehicle can be found in the *MMI* (*Settings > System > About*).

KD2 “installed software version” = **03.10.00/C**

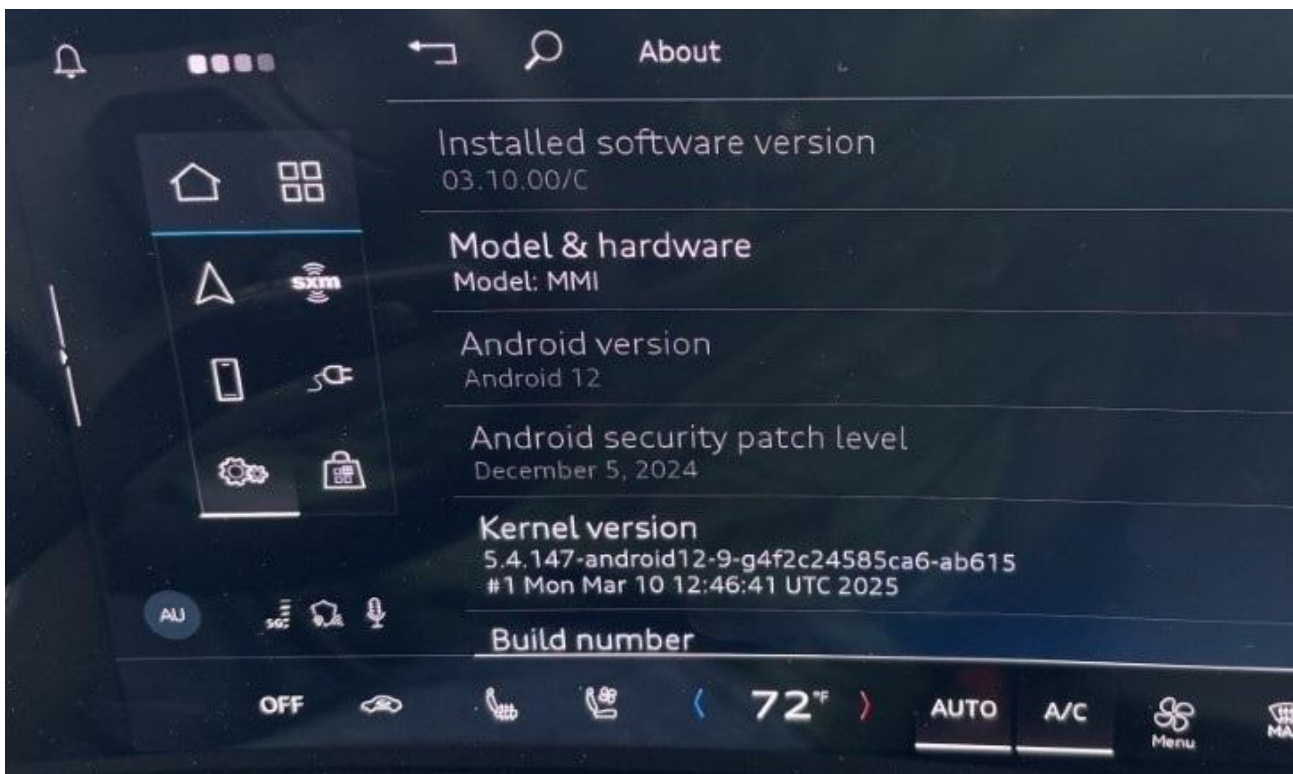


Figure 2. MMI screenshot showing KD2 “installed software version”.

Warranty

NOTICE

A total of 150 TU will be paid for this software update. This TSB only describes the flashing procedure in the vehicle. The specific billing information for performing the combined software update is stored in the respective “Customer complaint TSB”. Final billing is performed via the respective “Customer complaint TSB”.

When carrying out this TSB, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2079690**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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