

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sport back	2024	All	MIB3 with AED Diagnostic Address 005F Software Version: 4014 4026 4404
A4, S4, and A4 allroad	2025	000000 – 001497 Neckarsulm	MIB3 with AED 0621 Diagnostic Address 005F Software Version: 4318
		000000 – 002665 Ingolstadt	
A5 Sportback, and S5 Sportback	2025	000000 – 002860 Ingolstadt	
RS 5 Sportback	2025	000000 – 901350 Ingolstadt	
Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2025	000000 – 031004	

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised <i>Condition</i> (Corrected typo in model table)
3	03/27/2026	Revised header (Updated SW filter) Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (updated SVM code)
2	10/24/2025	Revised header (Updated PR numbers)

Customer states:

There may be problems with various MMI functions or “Emergency call fault” may be displayed in the instrument cluster.

Workshop findings:

The vehicle still has one of the following software versions in diagnostic address 5F: 4014, 4026, 4318, 4404.

A different TSB may have instructed you to refer to this TSB in the context of a software update for multiple control units.

Technical Background

Software issues.

Production Solution

The new software for the affected control units was implemented in production in model year 2025.

Service

Important information before updating the software

- Diagnostic entries logged in diagnostic address 0075 will be repaired by a software update described in this TSB. The Guided Fault Finding test plans should **not** be carried out and **cannot** be invoiced.

- A lengthy period of inactive time is to be expected during the software update. You can work on a different vehicle during this time. This is considered in the warranty accounting instructions.
-  When carrying out this TSB, time stamps are not required for billing under warranty.
- A newly developed test program is used to input the SVM code. Please ensure that the tester being used has the latest ODIS update. The new test program for software updates is included in ODIS software.
- **Note:** The vehicle uses acoustic signals and flashing lights to indicate when user input is required during and at the end of the test program.
- A second USB-C stick is required for the software update for the Android control unit (see parts information for part number). **This update must only be performed if the software version in diagnostic address 078E is below 0621.**
- **Important:** Please prepare the **required USB-C sticks** (see parts information) before starting the repair. The update media can be used for multiple vehicles.
- This update package also includes new software for the MIB3 infotainment system. Useful information for MIB3 software updates can be found in TSB 2060523, *91 MIB3: Software Update Instructions*.

Repair procedure

1. Manual software update for AED control unit (078E) via red menu

Please skip step 1 if the Android control unit (078E) already has software version **0621**.

The AED control unit can only be updated via the red menu in the MMI.

Insert the USB update medium in the USB connection (see parts information for part number).

Select the red menu by pressing the following buttons:

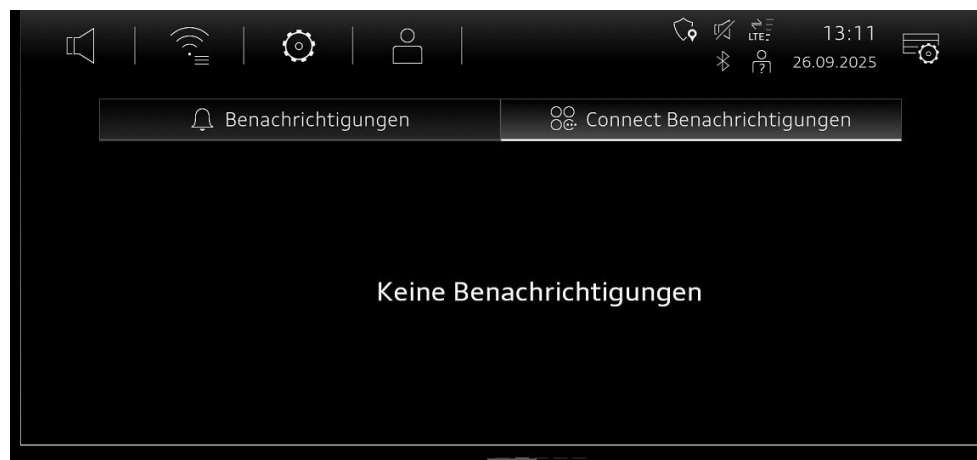


Select "Update" and the source in which you have inserted the update medium (USB connection). Use the volume control to do this. All control units to be updated (AED) are shown; scroll all the way down and start the update.

Once the manual update has been successfully completed, leave the red menu entirely before starting a diagnostic session.

Please be certain to leave the USB stick inserted. The correct time to remove the USB stick is described further down.

- The MMI will now restart.
- Wait until the MMI has fully initialized. The home screen must be complete and display all apps.
- Please restart the system by pressing and holding the volume control for 10 seconds.
- Open the notification center and switch to the "Audi connect notifications" tab.



- It may take several minutes for further information to appear. **Please wait.**

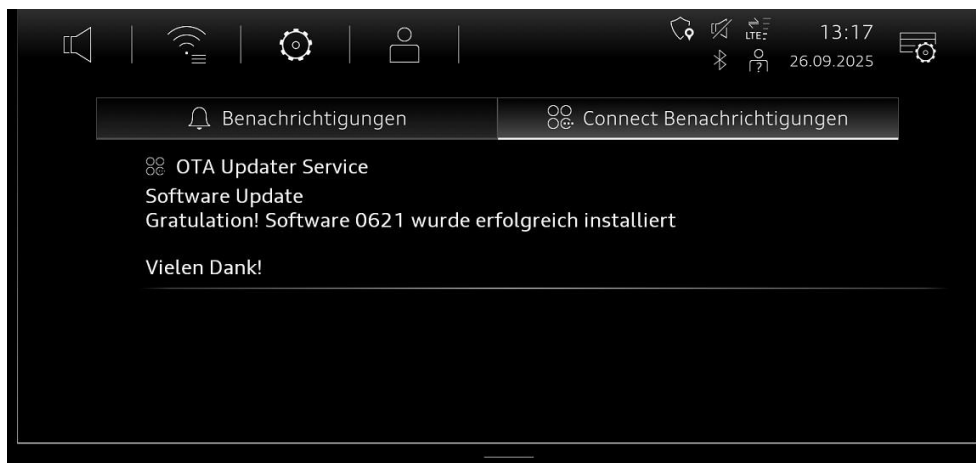


- **Please note:** This procedure will only work if the USB stick is still inserted.
- Please wait (approx. 5 min.) until the download is complete.

Now please remove the USB stick.



- Please restart the system by pressing and holding the volume control.
- Check whether the update was successful by calling up the notification center / Audi connect notifications.



2. SVM code for AED control unit, software update for emergency call module (0075), and if necessary, for gateway (0019) and information electronics (005F)

Use the function "SVM – Multiple authorized code inputs" in "Flash" mode.

IMPORTANT: For the new software update program, the following SVM code must be entered exactly, including commas and without spaces (recommendation: scan QR code with hand-held scanner or copy and paste the SVM code chain).



Please note: Different SVM code chains / QR codes are required depending on the market and the hardware version of the gateway (0019).

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Determine the hardware version in diagnostic address 0019 using SVM code **DUCIDENT0019** in the function **"SVM – Authorized Multiple Code Entry"**



You must then use the appropriate SVM code chain for the determined hardware version in the function **"SVM – Authorized Multiple Code Entry"**.

Hardware version in diagnostic address 0019 = H08

- **DUCDTCPR0075MLB,078EA001,FLIGHTON0075MLB,ZGDOIP,CL3BPA001US,TGU1MDMVB,CL3BPA002US,FLIGHTOFF0075MLB**



Only H08 in 0019

All other hardware versions (e.g. H06) in diagnostic address 0019

DUCDTCPR0075MLB,078EA001,FLIGHTON0075MLB,ZGDOIP,CL3BPA001US,19A027,19B027,TGU1MDMVB,CL3BPA002US,FLIGHTOFF0075MLB



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The test program initially prompts you to use a USB medium (see parts information for part number).

The USB-C stick can be removed after completing the program.

Note: If the procedure has been interrupted, please repeat step 2. The test program will then automatically perform the missing part of the update.

3. **Bus sleep mode**

Put the vehicle in bus sleep mode after performing the software update.

Then switch the ignition back on and start the MMI.

4. Check emergency call LED

Check whether the emergency call LED in the roof module lights up in green again.

If the LED does not turn green, please refer to TSB 2079652 Emergency call LED in roof module not lit up in green.

5. End diagnostic session and send off diagnostic log online.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	Complaints about emergency call function or online services The following is valid for A4, A5 and Q5 vehicle models: 9145 Complaints about MMI functions Service number/damage code: 9196		
Damage Code:	0041		
Labor Operations:	Prepare repair - Vehicle parked - Charge 12 V battery	0151 0010	20 TU
	AED update (manual) (value in brackets applies if step 1 was skipped)	0151 0040	100 TU (60 TU)
	Launch software update for MMI and emergency call module - Connect tester, start ODIS - Flash mode - Function Authorized Multiple Code Entry - Copy/paste the code chain ==> Start - Insert the USB stick. - Program runs automatically (service technician is not required)		
	Conclude software update - End the current test program - Remove the USB stick - Bus sleep cycle - Check emergency call LED - Quit the diagnostic session - Disconnect charger		
Claim Comment:	As per TSB 2079671/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When carrying out this TSB, time stamps are not required for billing under warranty.

You are therefore permitted to work on other vehicles at the same time. The update can also be performed by non-productive personnel.

The Guided Fault Finding test plans should **not** be carried out for diagnostic entries that are repaired by performing this TSB and cannot be invoiced.

Required Parts and Tools

The following applies when creating the update media:

Please prepare the required USB-C sticks before starting the repair.

You must not use an SD card with an adapter USB stick.

The USB-C stick and downloading the software via the FMC cannot be invoiced.

General information on USB-C sticks for software updates can also be found in TSB 2060523, *91 MIB3: Software Update Instructions*.

AED control unit update media:

Vehicle type	Part number
All models	8W0906961DQ

MIB3 update media:

Download the software with the corresponding part number onto a USB-C stick (min. USB 2.0 with 32 GB).

Please do not use a USB-C stick with a larger storage capacity as this type of USB stick has a different formatting process.

Vehicle type	MIB3 SW version	Part number
Audi A4, A5, Q5	4014	8W0906961GC
	4026	
	4404	
Audi A4, A5, Q5	4318	8W0906961GG

Additional Information

All part and service references provided in this TSB (**2079671**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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