



Connection offline

Technical Service Bulletin

Transaction No.: **2079520/4**

93 Service info: basic information on damaged high-voltage batteries

Release date: Jun 4, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
All Audi vehicles	2015 – 2027	All	PHEV and BEV

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header (added MY) Revised attachment (Updated document)
3	01/13/2026	Revised Attachment (Updated document) Revised <i>Condition</i> (Added model table)
2	10/24/2025	Revised Attachment (Updated document)

Workshop findings:

- High-voltage battery classified as abnormal.

Technical Background

The purpose of this service information is to provide dealerships with additional documentation to help ensure that high-voltage batteries classified as abnormal can be processed correctly and using a structured approach.

It also includes references to further information that you can consult if necessary.

The aim is to ensure that the process is carried out fully and documented sufficiently in accordance with the safety and quality requirements.

Production Solution

Due to the complexity of the topic, additional documents will be added to this TSB continuously. As a result, the complete documentation for all models may not always be available.

Service

The following documents are included as attachments:

- **Basic information on damaged high-voltage batteries**
 - *Basic information on processing damaged lithium-ion batteries.pdf*
General information and recommendations for processing damaged high-voltage batteries
- **PPE briefing**

- *ppe_instructions.pdf*

Recommended briefing for category III personal protective equipment

- **PPE table**

- *ppe_table.pdf*

Overview of personal protective equipment with information on its protective functions and requirements

- **Workshop procedure plan**

- *workshop flow plan_high-voltage vehicles_v1.21.pdf*

Diagram showing a typical workshop procedure for high-voltage vehicles along with qualification requirements

- **Example catalogues for PHEVs/BEVs**

- *comparison_sample_catalogue_a5_a6_q5_e-hybrid_q7_q8_tfsie.pdf*
- *comparison_sample_catalogue_e-tron_gt.pdf*
- *comparison_sample_catalogue_q4.pdf*
- *comparison_sample_catalogue_q6_a6_e-tron.pdf*

Aids for assessing damage to high-voltage batteries

Additional documents and information:

- **Provided via Service TV:**

0815_HVE update: introduction
0816_HVE update: classification
0817_HVE update: moisture
0818_HVE update: thermal event

- **Provided in vehicle-specific Workshop Manuals:**

Flushing processes for high-voltage batteries

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2079520**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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