

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q7, and SQ7	2025 – 2026	All	Not applicable

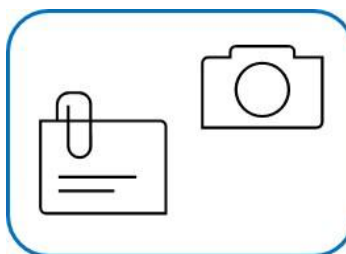
REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Add Model Year) Revised <i>Condition</i> (Added model table)
1	03/06/2025	Initial publication

Customer states:

- Wind noise at front door in area between quarter window and door window. Wind noise at front door.

Workshop findings:

- The customer statement can be reproduced. The issue can be traced to the window guide area between the quarter window by the front door and the window guide.



Documentation required

Technical Background

A foam piece is fitted in the transition area between the window guide and the door in the vicinity of the window guide (Figure 1). In the worst case, crushing of the foam piece could lead to wind noise.



Figure 1. Affected area (masked off).

Production Solution

Process optimized for vehicles currently in production.

Service

Loosen the window guide in the transition area between the window guide/quarter window and the door according to the Workshop Manual.

The following image shows the faulty location between the foam piece and the window guide. There is a gap between the foam piece and the guide (Figure 2).



Figure 2. Gap between foam piece and the guide.

Insert a butyl cord (40 mm x 2.5 mm) in the area where the foam piece is visible.

Press this butyl cord fully into the transition area between the foam piece and the door (Figure 3).



Figure 3. Press the butyl cord into the transition area between the foam piece and the door.

Fit the loosened window guide according to the Workshop Manual.

When billing, please always attach a video that clearly shows the complaint to Doc-IT. To ensure a reference to the vehicle, the video must include the VIN and date. Please ensure that the video documentation does not show any people and/or faces, vehicle registration numbers (number plates) or customer data.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6445		
Damage Code:	0020		
Labor Operations:	Remove and install window guide for front door	6445 1950	See SRT with associated operations
	Remove and install 2 window guides for front door	6445 2099	230 TU
	Modify window guides for front doors	6445 4299	10 TU
Claim Comment:	As per TSB 2077162/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
AKL45000505	Butyl adhesive/sealing cord	0.1

Additional Information

All part and service references provided in this TSB (**2077162**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2026 Audi of America, LLC / Audi Canada Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, LLC / Audi Canada Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.