



Connection offline

Technical Service Bulletin

Transaction No.: **2076404/7**

00 Deployment overview for customer service packages MLB and MQB for
MIB3/connectivity box/OCU3/LSR

Release date: Jun 1, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, and S5 Sportback	2020 - 2023	All	005F – Information electronics 1 Software version: 36* 38*
RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, S8, e-tron, e-tron Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021 – 2023		
A7 e quattro	2021 – 2022		
A8 e quattro	2021		
A3, S3, and RS 3	2022 – 2024		
e-tron GT, and RS e-tron GT	2022 – 2023		
Q3	2022 – 2024		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		
A4, A4 allroad, S4, A5, A5 Cabriolet, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2021	All	005F – Information electronics 1 Software version: 31* 32* 33* With PR Number: B24, or B30, or ER 1, or ER5, or ER 6, or ER 7 or ER3 and WITHOUT BR39 or ER4 and WITHOUT BR39

A6, A6 allroad, S6, RS 6 Avant, A7, A7 e quattro, S7, RS 7, A8, A8 e quattro, S8, e-tron, e-tron Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2021	All	005F – Information electronics 1 Software version: 33* With PR Number: B24, or B30, or ER5, or ER 6, or ER 7 Or ER1 and WITHOUT I8W and WITHOUT I8Y Or ER 3 and WITHOUT B39, and WITHOUT I8W, and WITHOUT IY8 OR ER 4 and WITHOUT B39, and WITHOUT I8W, and WITHOUT IY8
e-tron GT, and RS e-tron GT	2022		

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised <i>Condition</i> (Updated model table) Revised <i>Service</i> (updated verbiage) Revised <i>Warranty</i> (updated verbiage)
6	01/14/2026	Revised header (Updated PR codes) Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (Updated table)
5	09/08/2025	Revised <i>Service</i> (updated work instructions)

Customer states:

- Complaints regarding the infotainment and connectivity systems.

Workshop findings:

- Another TSB refers you to this TSB for an overview of the upcoming customer service updates.

Technical Background

The service info provides an overview of the planned deployment of customer service packages for MLB and MQB vehicles equipped with the MIB3 system. Depending on the vehicle model, the following control units may be updated as part of a customer service package:

Diagnostic address	Control unit name
0x005F	Control unit 1 for information electronics
0x0075	Emergency call module and communication unit
0x0693	Volume control

Production Solution

This is software for service only. No deployment in series production.

Service

Important information:

The customer service package will be divided into packages depending on the vehicle model.

For some vehicles from model years 2020 and 2021, a double update in two steps is included in the TSBs. Depending on the model, this may include a software update for the data bus diagnostic interface (0019) and the reversing camera control unit (006C).

Content of customer service package 1:

The update contains the new and currently final target software for the control units

Diagnostic address	Control unit name
0x005F	Control unit 1 for information electronics
0x0693	Volume control

The update contains provisional software for the control unit

Diagnostic address	Control unit name
0x0075	Emergency call module and communication unit

Content of customer service package 2:

The update contains the same target software for the following control units as in customer service package 1

Diagnostic address	Control unit name
0x005F	Control unit 1 for information electronics
0x0693	Volume control

The update also contains the target software for the control unit

Diagnostic address	Control unit name
0x0075	Emergency call module and communication unit

This update only applies to vehicles with MIB3 infotainment systems.

MLB:

A4, A5, A6, A7, A8, Q5, Q7, Q8, e-tron, e-tron GT

MQB:

Q3, A3

See the table below for the relevant TSB:

Vehicle platform	Customer service package TSB
MLB vehicles (except e-tron GT) A4, A5, A6, A7, A8, Q3, Q5, Q7, Q8, e-tron quattro, Sportback, Q8 e-tron	TSB 2079133: <i>91 MMI software update, connectivity box for MIB3 vehicles (NAR version ST37)</i>
A3, e-tron GT	TSB 2079134: <i>91 MMI software update, connectivity box for MIB3 vehicles (NAR version ST37+LSR)</i>

Warranty

Billing via this service info is not permitted. You can find warranty accounting instructions in the TSB with the applicable update instructions.

Additional Information

All part and service references provided in this TSB (**2076404**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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