



Connection offline

## Technical Service Bulletin

Transaction No.: **2067804/6**

40 Active Roll stabilization: DTC C129700 logged in address 00D4 and/or 00D5

Release date: Jun 12, 2026

## Condition

| Model(s)            | Year(s)     | VIN Range | Vehicle Specific Equipment |
|---------------------|-------------|-----------|----------------------------|
| Q7                  | 2017 – 2026 | All       | PR Code:<br>1P7            |
| Q8                  | 2019 – 2026 |           |                            |
| SQ7, SQ8, and RS Q8 | 2020 – 2026 |           |                            |

| REVISION HISTORY |            |                                                                                                                                           |
|------------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| Revision         | Date       | Purpose                                                                                                                                   |
| 6                | -          | Revised header (Added Model Year)                                                                                                         |
| 5                | 03/12/2025 | Revised header (Revised Model Year)                                                                                                       |
| 4                | 09/16/2024 | Revised header (Revised Model Year)<br>Revised <i>Service</i> (Updated Information)<br>Revised <i>Warranty</i> (Updated Labor Operations) |

### Customer states:

The message “Air suspension fault” and/or a message concerning the “roll stabilization/suspension” is shown in the instrument cluster.

### Workshop findings:

The following DTC is logged in one of the two roll stabilizer control units J924 or J1096 (*diagnostic address 00D4 or 00D5*):

- **C129700** (symptom code **12664851**) Function limitation due to malfunction in the sway control module.

## Technical Background

Not applicable.

## Production Solution

Not applicable.

## Service

If no further relevant DTCs relating to the suspension and/or roll stabilization are logged, please perform the following steps:

- Unplug the diagnostic connector from the vehicle.
- Switch off the ignition.
- Lock the vehicle (doors, hood, and rear lid closed).
- Wait until the vehicle has entered bus sleep mode.
- Unlock the vehicle.
- Plug the diagnostic connector into the vehicle.
- Switch on the ignition.
- Attempt to erase the DTCs.
- Then perform the step “Replace Control Module” on both roll stabilization control units J924 and J1096 with the ODIS tester (**but do not replace the control unit**).

**If the DTC in question is still logged, follow the instructions in Guided Fault Finding to solve the issue.**



#### NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, VIN number, engine/motor and gearbox code, PR number(s), part number(s), software version, code, etc...) apply exactly. Otherwise, this solution will not eliminate the problem and repeated repairs may be necessary. In such case we may reject the warranty claim and redebit the parts.

## Warranty

|                          |                                                                                                                                                    |           |                                        |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------------------|
| <b>Claim Type</b>        | <ul style="list-style-type: none"> <li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul> |           |                                        |
| <b>Service Number:</b>   | 4024                                                                                                                                               |           |                                        |
| <b>Damage Code:</b>      | 0040                                                                                                                                               |           |                                        |
| <b>Labor Operations:</b> | Check vehicle (BUS Sleep mode)                                                                                                                     | 0689 0199 | 10 TU                                  |
|                          | GFF                                                                                                                                                | 0150 0000 | Time stated on the diagnostic protocol |
|                          | Charge battery                                                                                                                                     | 2706 8950 | See SRT with associated operations     |
| <b>Claim Comment:</b>    | As per TSB 2067804/6                                                                                                                               |           |                                        |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

## Additional Information

All part and service references provided in this TSB (**2067804**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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