



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 06K2 / Proactive Quality Initiative - KD2* Software Update

This notice is for: All Dealer Personnel

Date: June 24, 2026

Issue: Under this service action, Audi is providing a proactive quality initiative through a vehicle software update (KD2*). This update is designed to address customer satisfaction concerns and deliver improvements and enhancements to various vehicle systems.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle
USA	2025	2025	A6 SPORTBACK E-TRON
USA	2025	2025	Q6 E-TRON SUV
USA	2025	2025	Q6 SPORTBACK
USA	2025	2025	S6 SPORTBACK E-TRON
USA	2025	2025	SQ6 E-TRON SUV

The 06K2 repair will be launched in multiple waves.

** Check Campaigns/Actions screen in ELSA on the day of repair to verify that a VIN qualifies for repair under this action. ELSA is the only valid campaign inquiry & verification source.*

- Repair:**
- REPAIR AVAILABLE – June 24, 2026 – Update vehicle software.
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only – no parts needed.

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2026
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.