



Connection offline

Technical Service Bulletin

Transaction No.: 2082145/1

91-26-03 - Emergency Call Module - J949- Spare Part Compatibility

Condition

Applicable Vehicles						
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To	PR Code(s)
Arteon, Taos, Atlas, Atlas Cross Sport, Golf, GTI, Jetta, Tiguan	2021 – 2024	All	All	All	All	EL5

Revision Table			
Instance Number	Published Date	Version Number	Reason for Update
2082145/1	06/01/2026	91-26-03	Original publication



NOTICE

This technical bulletin must be read in its entirety before attempting the software update.

- If software updates or flash campaigns/actions are performed on a vehicle, a battery charger with at least 70A charging current **MUST** be used in order to avoid problems during the updates and flash campaigns.
- This bulletin only applies to vehicles with PR code EL5.

Technical Background

When replacing the Emergency Call Module -949- (5WA.035.285, 5WA.035.285B, 5WA.035.285C, or 5WA.035.285E) the replacement part will not come with the current software and will need to be updated to SW level **0329**.

Perform the following update after installing the new spare part to SW level **0329**.

Production Solution

NA.

Service

Create the USB Drive with Flash Media Creator (FMC):

Refer to VOS-25-28 – Flash Media Creator (FMC) for D3 Edgebox (Replaces SD Creator).

Use USB part number **3G8.919.360.GH**

Update Programming:

Section 1: USB

Insert the USB driver **3G8.919.360.GH** into port 1 of the USB connection in the center console.

Press and hold the “Menu” hard key located on the MIB display until “Service Mode” is made available.

Select “Software Update/Versions”.

Select “Start Update”. Select “Update”.

Select the option “USB 1”.

Select “Start Update”.

Select “Start Update” again on the following screen.

The software update will now begin. Please note that various screens may be displayed during the update process. Additionally, the infotainment display may switch off/on. This is normal behavior.

When the “Update Summary” screen appears, select “Resume”.

When the completed update prompt appears, select “OK”.

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code (s)	VIN Range From	VIN Range To
Arteon, Taos, Atlas, Atlas Cross Sport, Golf, GTI, Jetta, Tiguan	2021 - 2024	All	All	All	All
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
9170	0039	--	--		

Parts Manufacturer	Arteon, Taos, Atlas, Atlas Cross Sport, Golf, GTI, Jetta, Tiguan	WG8 ²⁾
Labor Operation ³⁾ : Charge Battery	27068950 = See Elsa for latest time units	
Labor Operation ³⁾ : Update Programming USB	91701999 = 40 TU	
Causal Part:	91701999	
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500000 = Actual GFF print out. 00 TU max.	NO
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input “As per Technical Bulletin 2082145” in comment section of Warranty Claim.		
1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only. 2) Code per warranty vendor code policy. 3) Labor Time Units (TUs) are subject to change with ELSA updates. 4) Documentation required per Warranty Policies and Procedures Manual.		

Required Parts and Tools

No Special Parts required.

Tool Description	Tool No:
Midtronics Battery Maintainer	MTRMSP0702
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X and ODIS Service with current online updates
USB	3G8.919.360.GH

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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