

**EMISSIONS RELATED RECALL**Global Recall Action
Number: D100

Subject: Plug-in Hybrid Electric Vehicle (PHEV) High Voltage (HV) Battery Capacity - Replace 1 - 8S Module	Publication No.: D100
	Model: Range Rover (LK)
	Model Year: 2023 - 2025
	Model: Range Rover Sport (L1)
	Model Year: 2023 - 2025
	Date of Issue: 03 June 2026

To:	All National Sales Companies (NSCs), importers, retailers and authorized repairers.
For the Attention of:	The approved JLR retailer / authorized repairer.
Important:	NOTE: The information in this campaign is intended for use by professional technicians. If you are not a JLR retailer / authorized repairer, do not assume that a condition described affects a specific vehicle. Contact an authorized JLR retailer / authorized repairer to determine if this campaign applies to a specific vehicle.

FOR THE ATTENTION OF ALL:**DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION**

A concern has been identified on certain 2023 model year to 2025 model year Range Rover and Range Rover Sport [Plug-in Hybrid Electric Vehicle \(PHEV\)](#) vehicles where, due to inadequate penetration of welding between the cells, the battery's capacity and therefore the vehicle's electric range may be depleted below the design intent condition.

A below-specification electric range will not meet the as-certified value for the vehicle and is therefore non-compliant to emissions legislation.

ACTION TO BE TAKEN

JLR has taken the decision to recall affected vehicles to repair the vehicle.

Following procedures appropriate to your market and as required by local legislation, owners of affected vehicles must be contacted requesting that the owner contact their nearest JLR retailer / authorized repairer as soon as possible to arrange for the repair to be completed. The National Sales Company (NSC), Importer, Regional Office or Government agency will contact the customers. If you have any questions about this process, contact your NSC / Importer or Regional Office for more information.

Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

JLR retailer / authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

For information purposes, a Technical Question and Answer document is attached.



The following applies to:
[NORTH AMERICA]

FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:



The following applies to:
[NORTH AMERICA]

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your JLR retailer / authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director

SERVICE INSTRUCTION - D100

Vehicle information

Check the table below, only replace the module listed against the [Vehicle Identification Number \(VIN\)](#).

VIN	Module Serial Number
SAL119E4XPA156657	M9Z3-10F700-CE-1040-23229120738
SAL119F44RA159863	M9Z3-10F700-CE-1040-23234120731
SAL119F4XRA410966	M9Z3-10F700-CE-1040-24121110478
SAL119F4XRA413849	M9Z3-10F700-CE-1040-24137111019
SAL1A2A48SA422246	M9Z3-10F700-CE-1040-24174120116
SAL1A2B41SA422913	M9Z3-10F700-CE-1040-24177120986
SAL1L9E40SA429429	M9Z3-10F700-CE-1040-24225110146
SAL1A2B47SA429901	M9Z3-10F700-CE-1040-24227110432
SAL1A2B43SA430060	M9Z3-10F700-CE-1040-24229120031
SAL1A2B4XSA431478	M9Z3-10F700-CE-1040-24241111049
SAL1A2B41SA431479	M9Z3-10F700-CE-1040-24241111051
SAL1A2A44SA431543	M9Z3-10F700-CE-1040-24241110882
SAL1A2B48SA431544	M9Z3-10F700-CE-1040-24241110817
SAL1A2A41SA431919	M9Z3-10F700-CE-1040-24246120267
SAL1A2A43SA432165	M9Z3-10F700-CE-1040-24247110420
SAL1A2B46SA432210	M9Z3-10F700-CE-1040-24242110864
SAL1A2A42SA432285	M9Z3-10F700-CE-1040-24248120340
SAL1A2B44SA432528	M9Z3-10F700-CE-1040-24248111026
SAL1A2B42SA432530	M9Z3-10F700-CE-1040-24249120349
SAL1A2B44SA432531	M9Z3-10F700-CE-1040-24249120286
SAL1A2B42SA432592	M9Z3-10F700-CE-1040-24249110564
SAL1A2B48SA432600	M9Z3-10F700-CE-1040-24249110875
SAL1A2B41SA432616	M9Z3-10F700-CE-1040-24249110512
SAL1A2B48SA432628	M9Z3-10F700-CE-1040-24249110821
SAL1A2B44SA432643	M9Z3-10F700-CE-1040-24249111073

VIN	Module Serial Number
SAL1A2B43SA432651	M9Z3-10F700-CE-1040-24249111081
SAL1A2B49SA432668	M9Z3-10F700-CE-1040-24249110910
SAL1A2B40SA432672	M9Z3-10F700-CE-1040-24249120372
SAL1A2B44SA432674	M9Z3-10F700-CE-1040-24249110448
SAL1A2B45SA432697	M9Z3-10F700-CE-1040-24249110791
SAL1A2A47SA432699	M9Z3-10F700-CE-1040-24249110998
SAL1A2B42SA432706	M9Z3-10F700-CE-1040-24249111299
SAL1A2B41SA432714	M9Z3-10F700-CE-1040-24249111132
SAL1A2B45SA432716	M9Z3-10F700-CE-1040-24249111134
SAL1A2B40SA432719	M9Z3-10F700-CE-1040-24249121510
SAL1A2B43SA432729	M9Z3-10F700-CE-1040-24249111191
SAL1A2B40SA432753	M9Z3-10F700-CE-1040-24249120318
SAL1A2B42SA432799	M9Z3-10F700-CE-1040-24250120195
SAL1A2B48SA432810	M9Z3-10F700-CE-1040-24250120161
SAL1A2B49SA432816	M9Z3-10F700-CE-1040-24249110989
SAL1A2B42SA432866	M9Z3-10F700-CE-1040-24250110561
SAL1A2B40SA432901	M9Z3-10F700-CE-1040-24250110734
SAL1A2B46SA432904	M9Z3-10F700-CE-1040-24250120754
SAL1A2B41SA432907	M9Z3-10F700-CE-1040-24250120873
SAL1A2B47SA432913	M9Z3-10F700-CE-1040-24250110540
SAL1A2A44SA432921	M9Z3-10F700-CE-1040-24250120846
SAL1A2B47SA432927	M9Z3-10F700-CE-1040-24250110710
SAL1A2B41SA432941	M9Z3-10F700-CE-1040-24255110638
SAL1A2A42SA432979	M9Z3-10F700-CE-1040-24255110648
SAL1A2B49SA433013	M9Z3-10F700-CE-1040-24249121452
SAL1A2A40SA433077	M9Z3-10F700-CE-1040-24253120598
SAL1A2A4XSA433099	M9Z3-10F700-CE-1040-24250110441
SAL1A2A40SA433113	M9Z3-10F700-CE-1040-24250110567
SAL1A2B47SA433141	M9Z3-10F700-CE-1040-24254120132
SAL1A2A46SA433147	M9Z3-10F700-CE-1040-24253120683
SAL1A2B40SA433157	M9Z3-10F700-CE-1040-24254120102

 VIN	Module Serial Number
SAL1A2A40SA433225	M9Z3-10F700-CE-1040-24254110196
SAL1A2B48SA433228	M9Z3-10F700-CE-1040-24254120098
SAL1A2B43SA433251	M9Z3-10F700-CE-1040-24254110218
SAL1A2B4XSA433358	M9Z3-10F700-CE-1040-24256120209
SAL1A2B47SA433527	M9Z3-10F700-CE-1040-24253110484
SAL1A2B42SA434228	M9Z3-10F700-CE-1040-24260110343
SAL119F48SA434270	M9Z3-10F700-CE-1040-24257120067
SAL1A2B46SA434491	M9Z3-10F700-CE-1040-24260120696
SAL1A2B48SA434606	M9Z3-10F700-CE-1040-24261120171
SAL1A2B40SA435118	M9Z3-10F700-CE-1040-24261110886
SAL119F43SA435391	M9Z3-10F700-CE-1040-24262121215
SAL1A2A47SA435697	M9Z3-10F700-CE-1040-24264120098
SAL1A2B45SA436328	M9Z3-10F700-CE-1040-24267120607
SAL1A2B43SA436389	M9Z3-10F700-CE-1040-24268120097
SAL1A2B48SA436419	M9Z3-10F700-CE-1040-24267120616
SAL1A2B47SA436623	M9Z3-10F700-CE-1040-24268110747
SAL1A2B48SA436713	M9Z3-10F700-CE-1040-24268120954
SAL1A2A40SA436965	M9Z3-10F700-CE-1040-24268120809
SAL1A2B49SA437014	M9Z3-10F700-CE-1040-24268120204
SAL1A2B43SA437283	M9Z3-10F700-CE-1040-24270110772
SAL1A2A49SA437290	M9Z3-10F700-CE-1040-24270110568
SAL1A2A42SA437308	M9Z3-10F700-CE-1040-24270110715
SAL1L9E46SA437356	M9Z3-10F700-CE-1040-24269110471
SAL1L9E49SA437643	M9Z3-10F700-CE-1040-24270110600
SAL1A2A42SA437857	M9Z3-10F700-CE-1040-24269110478
SAL1A2B47SA437934	M9Z3-10F700-CE-1040-24269110533
SAL1A2B40SA437967	M9Z3-10F700-CE-1040-24269110553
SAL1A2B42SA438036	M9Z3-10F700-CE-1040-24271120270
SAL1A2B4XSA438057	M9Z3-10F700-CE-1040-24270120996
SAL1A2B44SA438068	M9Z3-10F700-CE-1040-24271120315
SAL1A2B49SA438180	M9Z3-10F700-CE-1040-24271110655

 VIN	Module Serial Number
SAL1A2B41SA438545	M9Z3-10F700-CE-1040-24270110516
SAL1A2B44SA438572	M9Z3-10F700-CE-1040-24274110327
SAL1A2B45SA438581	M9Z3-10F700-CE-1040-24274110813
SAL1A2A4XSA438626	M9Z3-10F700-CE-1040-24274110749
SAL119F41SA438628	M9Z3-10F700-CE-1040-24274110728
SAL1A2B42SA438747	M9Z3-10F700-CE-1040-24275120038
SAL1A2B42SA438764	M9Z3-10F700-CE-1040-24271120799
SAL119F40SA438930	M9Z3-10F700-CE-1040-24275120990
SAL1A2B4XSA439158	M9Z3-10F700-CE-1040-24281120018
SAL1A2B41SA439212	M9Z3-10F700-CE-1040-24275110476
SAL1A2B49SA439281	M9Z3-10F700-CE-1040-24277120037
SAL1A2B46SA439318	M9Z3-10F700-CE-1040-24276120361
SAL1A2B44SA439320	M9Z3-10F700-CE-1040-24276110335
SAL1L9E44SA439364	M9Z3-10F700-CE-1040-24276120364
SAL1A2B48SA439367	M9Z3-10F700-CE-1040-24281120020
SAL1L9E47SA439441	M9Z3-10F700-CE-1040-24283120265
SAL1A2B49SA439443	M9Z3-10F700-CE-1040-24283120229
SAL1L9E42SA439489	M9Z3-10F700-CE-1040-24277110095
SAL1A2B42SA439719	M9Z3-10F700-CE-1040-24284110674
SAL1A2B46SA439917	M9Z3-10F700-CE-1040-24283121167
SAL1A2B45SA440041	M9Z3-10F700-CE-1040-24283111002
SAL1A2B47SA440199	M9Z3-10F700-CE-1040-24285120374
SAL1A2B45SA440234	M9Z3-10F700-CE-1040-24285120314
SAL1A2B47SA440252	M9Z3-10F700-CE-1040-24284110605
SAL1A2A48SA440360	M9Z3-10F700-CE-1040-24285110514
SAL1A2B4XSA440455	M9Z3-10F700-CE-1040-24285120376
SAL1A2B43SA440457	M9Z3-10F700-CE-1040-24285110380
SAL1A2B48SA440468	M9Z3-10F700-CE-1040-24285110454
SAL1A2B43SA440555	M9Z3-10F700-CE-1040-24285121020
SAL1A2A44SA440646	M9Z3-10F700-CE-1040-24288110545
SAL1A2B4XSA440696	M9Z3-10F700-CE-1040-24288110052

 VIN	Module Serial Number
SAL1A2A45SA441000	M9Z3-10F700-CE-1040-24285121018
SAL1A2B47SA441093	M9Z3-10F700-CE-1040-24288120674
SAL1A2B46SA441120	M9Z3-10F700-CE-1040-24288120651
SAL1A2B46SA441263	M9Z3-10F700-CE-1040-24290121089
SAL1A2B46SA441344	M9Z3-10F700-CE-1040-24285110567
SAL1A2B48SA441393	M9Z3-10F700-CE-1040-24288110571
SAL1A2B45SA441397	M9Z3-10F700-CE-1040-24289110539
SAL1A2B42SA441678	M9Z3-10F700-CE-1040-24288120597
SAL1A2B46SA441781	M9Z3-10F700-CE-1040-24296110208
SAL1A2B49SA441824	M9Z3-10F700-CE-1040-24296110169
SAL1A2B40SA441842	M9Z3-10F700-CE-1040-24290121061
SAL1A2B45SA441934	M9Z3-10F700-CE-1040-24291110996
SAL1L9E41SA442030	M9Z3-10F700-CE-1040-24290110996
SAL1A2A48SA442190	M9Z3-10F700-CE-1040-24292120119
SAL1A2A40SA442314	M9Z3-10F700-CE-1040-24292120426
SAL1A2B42SA442359	M9Z3-10F700-CE-1040-24295110143
SAL1A2B47SA442597	M9Z3-10F700-CE-1040-24295110202
SAL1L9E40SA442617	M9Z3-10F700-CE-1040-24290110891
SAL1A2B48SA442771	M9Z3-10F700-CE-1040-24297110021
SAL1A2A48SA442819	M9Z3-10F700-CE-1040-24297110040
SAL1A2A44SA442848	M9Z3-10F700-CE-1040-24296120083
SAL1A2B47SA442857	M9Z3-10F700-CE-1040-24297110011
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SAL1A2B4XSA442996	M9Z3-10F700-CE-1040-24298110273
SAL1A2B42SA443026	M9Z3-10F700-CE-1040-24290110981
SAL1A2B4XSA443114	M9Z3-10F700-CE-1040-24297110107
SAL1A2B49SA443668	M9Z3-10F700-CE-1040-24304110368
SAL1A2B49SA443959	M9Z3-10F700-CE-1040-24304120066
SAL1L9E42SA444188	M9Z3-10F700-CE-1040-24305120269
SAL1A2A49SA444269	M9Z3-10F700-CE-1040-24305110697
SAL1A2A47SA444450	M9Z3-10F700-CE-1040-24305110524

VIN	Module Serial Number
SAL1A2B41SA444457	M9Z3-10F700-CE-1040-24305110690
SAL1A2B41SA444491	M9Z3-10F700-CE-1040-24306120161
SAL1A2B44SA444503	M9Z3-10F700-CE-1040-24306120155
SAL1A2B41SA444510	M9Z3-10F700-CE-1040-24305121265
SAL1L9E49SA444608	M9Z3-10F700-CE-1040-24305111083
SAL1A2A46SA444732	M9Z3-10F700-CE-1040-24305121195
SAL1A2B4XSA444912	M9Z3-10F700-CE-1040-24306111217
SAL1A2B48SA444942	M9Z3-10F700-CE-1040-24309110476
SAL1A2A44SA444969	M9Z3-10F700-CE-1040-24309110368
SAL1L9E4XSA444987	M9Z3-10F700-CE-1040-24309110425
SAL1L9E44SA445004	M9Z3-10F700-CE-1040-24309120781
SAL1A2A42SA445022	M9Z3-10F700-CE-1040-24309120752
SAL1L9E43SA445026	M9Z3-10F700-CE-1040-24309110584
SAL1A2B47SA445029	M9Z3-10F700-CE-1040-24309120789
SAL1L9E44SA445035	M9Z3-10F700-CE-1040-24309120669
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SAL1L9E47SA445045	M9Z3-10F700-CE-1040-24306121375
SAL1A2A49SA445065	M9Z3-10F700-CE-1040-24309110609
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SAL1A2B48SA445086	M9Z3-10F700-CE-1040-24309120725
SAL1A2B41SA445088	M9Z3-10F700-CE-1040-24309120835
SAL1A2A4XSA445091	M9Z3-10F700-CE-1040-24311110410
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SAL1L9E4XSA445220	M9Z3-10F700-CE-1040-24310120410
SAL1A2A40SA445231	M9Z3-10F700-CE-1040-24310120181
SAL1A2A44SA445250	M9Z3-10F700-CE-1040-24309110536
SAL1L9E41SA445252	M9Z3-10F700-CE-1040-24310120354
SAL1A2A43SA445255	M9Z3-10F700-CE-1040-24310120127
SAL1A2A45SA445256	M9Z3-10F700-CE-1040-24310120276
SAL1L9E46SA445263	M9Z3-10F700-CE-1040-24310120362

VIN	Module Serial Number
SAL1A2B49SA445274	M9Z3-10F700-CE-1040-24310120233
SAL1A2B40SA445275	M9Z3-10F700-CE-1040-24310120182
SAL1L9E47SA445305	M9Z3-10F700-CE-1040-24309110619
SAL1A2B44SA445327	M9Z3-10F700-CE-1040-24305110945
SAL1A2B44SA445330	M9Z3-10F700-CE-1040-24306110785
SAL1A2B40SA445390	M9Z3-10F700-CE-1040-24310120040
SAL1A2A42SA445408	M9Z3-10F700-CE-1040-24310120420
SAL1L9E48SA445412	M9Z3-10F700-CE-1040-24309120815
SAL1A2A41SA445416	M9Z3-10F700-CE-1040-24310120036
SAL1L9E44SA445438	M9Z3-10F700-CE-1040-24309110636
SAL1A2B44SA445439	M9Z3-10F700-CE-1040-24310120212
SAL1A2A40SA445441	M9Z3-10F700-CE-1040-24310120349
SAL1L9E44SA445472	M9Z3-10F700-CE-1040-24311110522
SAL1A2A4XSA445494	M9Z3-10F700-CE-1040-24310120012
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SAL1A2A45SA445502	M9Z3-10F700-CE-1040-24310120290
SAL1L9E44SA445505	M9Z3-10F700-CE-1040-24310120098
SAL1A2A48SA445509	M9Z3-10F700-CE-1040-24310120049
SAL1A2B45SA445515	M9Z3-10F700-CE-1040-24310120297
SAL1A2A49SA445518	M9Z3-10F700-CE-1040-24310120294
SAL1A2A40SA445522	M9Z3-10F700-CE-1040-24310120160
SAL119F48SA445530	M9Z3-10F700-CE-1040-24309120868
SAL1L9E4XSA445556	M9Z3-10F700-CE-1040-24311110752
SAL1A2B4XSA445610	M9Z3-10F700-CE-1040-24311110627
SAL1A2A4XSA445642	M9Z3-10F700-CE-1040-24312120053
SAL1A2A47SA445663	M9Z3-10F700-CE-1040-24310120102
SAL1A2B42SA445696	M9Z3-10F700-CE-1040-24311120100
SAL1A2B41SA445737	M9Z3-10F700-CE-1040-24312120161
SAL1L9E49SA445872	M9Z3-10F700-CE-1040-24312110801
SAL1A2B49SA445940	M9Z3-10F700-CE-1040-24312111083
SAL1A2B47SA446052	M9Z3-10F700-CE-1040-24313120252

 VIN	Module Serial Number
SAL1A2B41SA446144	M9Z3-10F700-CE-1040-24313110817
SAL1A2B47SA446164	M9Z3-10F700-CE-1040-24313110626
SAL1A2B44SA446204	M9Z3-10F700-CE-1040-24313111047
SAL1A2B48SA446285	M9Z3-10F700-CE-1040-24314120195
SAL1A2B48SA446495	M9Z3-10F700-CE-1040-24318120283
SAL1A2B47SA446522	M9Z3-10F700-CE-1040-24316120630
SAL1A2B46SA446530	M9Z3-10F700-CE-1040-24316120594
SAL1A2B42SA446864	M9Z3-10F700-CE-1040-24317110426
SAL1A2B44SA446946	M9Z3-10F700-CE-1040-24317110909
SAL1A2B43SA447084	M9Z3-10F700-CE-1040-24318110584
SAL1A2A40SA447318	M9Z3-10F700-CE-1040-24316120659
SAL1L9E47SA447667	M9Z3-10F700-CE-1040-24319110297
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SALKA9B45SA283429	M9Z3-10F700-CE-1040-24309110077
SALKP9F44SA283432	M9Z3-10F700-CE-1040-24309120783
SALK19F48SA283435	M9Z3-10F700-CE-1040-24309120750
SALKA9A47SA283465	M9Z3-10F700-CE-1040-24304120289
SALKP9F48SA283501	M9Z3-10F700-CE-1040-24306121411
SALKP9F43SA283504	M9Z3-10F700-CE-1040-24310120355
SALKA9A4XSA283525	M9Z3-10F700-CE-1040-24309110560
SALKA9B4XSA283622	M9Z3-10F700-CE-1040-24305111003
SALKP9F49SA283667	M9Z3-10F700-CE-1040-24310120264
SALKP9F47SA283795	M9Z3-10F700-CE-1040-24310120124
SALKP9F4XSA283855	M9Z3-10F700-CE-1040-24288110114
SALKA9A47SA283899	M9Z3-10F700-CE-1040-24310120050
SALKA9B43SA284045	M9Z3-10F700-CE-1040-24312120193

 VIN	Module Serial Number
SALKA9B40SA284083	M9Z3-10F700-CE-1040-24312120024
SALKA9B4XSA284107	M9Z3-10F700-CE-1040-24312120191
SALKA9A4XSA284108	M9Z3-10F700-CE-1040-24312120192
SALKA9B40SA284195	M9Z3-10F700-CE-1040-24312110652
SALKP9F43SA284197	M9Z3-10F700-CE-1040-24312110704
SALK19F49SA284769	M9Z3-10F700-CE-1040-24311110578
SALKP9F43SA285494	M9Z3-10F700-CE-1040-24318120262
SALKA9B4XSA285497	M9Z3-10F700-CE-1040-24319120204
SALKA9B46SA285559	M9Z3-10F700-CE-1040-24318120251
SALKA9B48SA286163	M9Z3-10F700-CE-1040-24323110141
SALKA9B43SA286409	M9Z3-10F700-CE-1040-24324120125
SALKA9B44SA287133	M9Z3-10F700-CE-1040-24326120312
SALKP9F41SA287163	M9Z3-10F700-CE-1040-24326110664
SALKP9F42SA288242	M9Z3-10F700-CE-1040-24331110626
SALKABB47SA288283	M9Z3-10F700-CE-1040-24330110663
SALKA9A41SA288483	M9Z3-10F700-CE-1040-24330121255
SALKA9B40SA288781	M9Z3-10F700-CE-1040-24332120069
SALKA9B4XSA289078	M9Z3-10F700-CE-1040-24332121161
SALKA9B49SA290027	M9Z3-10F700-CE-1040-24338110578
SALKA9B42SA290984	M9Z3-10F700-CE-1040-24343110349
SALKP9F49SA291848	M9Z3-10F700-CE-1040-24346120399
SALKA9B44SA293367	M9Z3-10F700-CE-1040-24343110196
SALKA9B42SA293853	M9Z3-10F700-CE-1040-24337110360
SALKA9B4XSA293888	M9Z3-10F700-CE-1040-24353110601
SALKA9A48SA294068	M9Z3-10F700-CE-1040-24353110617
SALKA9A42SA294776	M9Z3-10F700-CE-1040-24355120255
SALKP9F46SA294898	M9Z3-10F700-CE-1040-24355110701
SALKA9A4XSA294976	M9Z3-10F700-CE-1040-25006110029
SALKP9F41SA296056	M9Z3-10F700-CE-1040-24317120050
SALKA9A43SA298786	M9Z3-10F700-CE-1040-25024111273
SALKP9F42SA299547	M9Z3-10F700-CE-1040-25029120051

VIN	Module Serial Number
SALKA9B4XSA301083	M9Z3-10F700-CE-1040-25034110478
SALKP9F48SA302757	M9Z3-10F700-CE-1040-25038120100
SALKA9A42SA308403	M9Z3-10F700-CE-1040-25072120270
SALKP9F43SA308594	M9Z3-10F700-CE-1040-25071110492
SALKA9A47SA308879	M9Z3-10F700-CE-1040-25073111005
SALKA9B45SA310807	M9Z3-10F700-CE-1040-25083110062
SALKP9F48PA039404	M9Z3-10F700-CE-1040-24353110712
SALK19F40RA090853	M9Z3-10F700-CE-1040-23233110601

Parts Information

The parts below must be ordered through JLR in the normal manner.

NOTE:

*An allowance of £5.00 Sterling has been allocated to locally source the coolant.

Description	Part Number / Sundry code	Qty / Value (£)
Sealant	LR166068	2
Battery Electrical Module (BEM) bracket	LR177956	1
Pad-foam	LR180044	1
Tape	LR178962	2
BEM to battery adhesive pad	LR179498	2
BEM to bracket adhesive pad	LR178961	1
Middle front tape	431000005	1
Middle rear tape	431000003	1
High Voltage (HV) battery coated lid	LR182374	1
150mm foam pad	LR190035	2
180mm foam pad	LR190034	4
Nuts	LR166513	4
Bus bar	431123459	1
Module to BEM adhesive pad	LR179495	1
Module 6 to module 5 bus bar	LR165528	1
Adhesive pad left	LR179494	2

Description	Part Number / Sundry code	Qty / Value (£)
Adhesive pad rear	LR179493	1
Plug-in Hybrid Electric Vehicle (PHEV) battery module	LR166066	1
Retainer	LR165498	6
Coolant	*ZZZ999	£5.00

North America ONLY**NOTES:**

- An allowance of \$0.50 USD for the authorized modification label has been provided and must be claimed using code ZZZ001.
- ** Order quantity of '1-25' will ship as 1 pack of 25 labels.
- *** Order quantity of '1' is 1 pack of 25 certificates.

Description	Part Number	Qty
Authorized modification label	LRN0002LABEL	1**
CA vehicle emission recall - Proof of correction certificate (California-registered vehicles only)	JLM21849	1***

SROs

Description	SRO	Time
Module 1 - Inspect and renew	99.03.80	6.3
Electric Vehicle (EV) battery module 1 - safety accompanying person	15.02.01.33	0.8
Module 5 inspect and renew	99.03.81	6.4
EV battery module 5 - safety accompanying person	15.02.05.33	0.9
Module 6 - Inspect and renew	99.03.82	6.4
EV battery module 6 - safety accompanying person	15.02.06.33	1
Module 7 - Inspect and renew	99.03.83	6.8
EV battery module 7 - safety accompanying person	15.02.07.33	1.4
Power down / up - additional person	01.01.61.33	0.2
Hybrid / EV battery handling and storage	01.01.48	0.3
Permit to work	01.01.59	0.1
PHEV battery cover - renew - safety accompanying person	15.01.06.33	0.9

Description	SRO	Time
Drive in / drive out	02.02.02	0.2

NOTE:

Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

Warranty Information

Warranty claims must be submitted quoting program code D100 with the relevant option code from the table below. As option codes are used there is no requirement for you to enter SROs or parts, these are included for information only.

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
D100	A	Module 1 - Inspect and renew	99.03.80	6.3	LR166068	2
			15.02.01.33	0.8	LR177956	1
			01.01.61.33	0.2	LR180044	1
			01.01.48	0.3	LR178962	2
			01.01.59	0.1	LR179498	2
			15.01.06.33	0.9	LR178961	1
					431000005	1
					431000003	1
					LR182374	1
					LR190035	2
					LR190034	4
					LR166513	4
					431123459	1
					LR179495	1
					LR165528	1
					LR179494	2
					LR179493	1
					LR166066	1
					LR165498	6
					ZZZ999	£5.00
D100	B	Module 1 - Inspect and renew Drive in / drive out	99.03.80	6.3	LR166068	2
			15.02.01.33	0.8	LR177956	1
			01.01.61.33	0.2	LR180044	1
			01.01.48	0.3	LR178962	2
			01.01.59	0.1	LR179498	2
			15.01.06.33	0.9	LR178961	1
			02.02.02	0.2	431000005	1
					431000003	1
					LR182374	1
					LR190035	2
					LR190034	4
					LR166513	4
					431123459	1
					LR179495	1
					LR165528	1
					LR179494	2
					LR179493	1
					LR166066	1

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
					LR165498 ZZZ999	6 £5.00
D100	C	Module 1 - Inspect and renew including label / certificate	99.03.80 15.02.01.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33	6.3 0.8 0.2 0.3 0.1 0.9	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00 \$0.50
D100	D	Module 1 - Inspect and renew including label / certificate Drive in / drive out	99.03.80 15.02.01.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33 02.02.02	6.3 0.8 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00 \$0.50
D100	E	Module 5 inspect and renew	99.03.81 15.02.05.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33	6.4 0.9 0.2 0.3 0.1 0.9	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374	2 1 1 2 2 1 1 1 1

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
					LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999	2 4 4 1 1 1 2 1 1 1 6 £5.00
D100	F	Module 5 inspect and renew Drive in / drive out	99.03.81 15.02.05.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33 02.02.02	6.4 0.9 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999	2 1 1 2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00
D100	G	Module 5 inspect and renew including label / certificate	99.03.81 15.02.05.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33	6.4 0.9 0.2 0.3 0.1 0.9	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00 \$0.50

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
D100	H	Module 5 inspect and renew including label / certificate Drive in / drive out	99.03.81	6.4	LR166068	2
			15.02.05.33	0.9	LR177956	1
			01.01.61.33	0.2	LR180044	1
			01.01.48	0.3	LR178962	2
			01.01.59	0.1	LR179498	2
			15.01.06.33	0.9	LR178961	1
			02.02.02	0.2	431000005	1
					431000003	1
					LR182374	1
					LR190035	2
					LR190034	4
					LR166513	4
					431123459	1
					LR179495	1
					LR165528	1
					LR179494	2
					LR179493	1
					LR166066	1
					LR165498	6
					ZZZ999	£5.00
					ZZZ001	\$0.50
D100	J	Module 6 - Inspect and renew	99.03.82	6.4	LR166068	2
			15.02.06.33	1	LR177956	1
			01.01.61.33	0.2	LR180044	1
			01.01.48	0.3	LR178962	2
			01.01.59	0.1	LR179498	2
			15.01.06.33	0.9	LR178961	1
				0.2	431000005	1
					431000003	1
					LR182374	1
					LR190035	2
					LR190034	4
					LR166513	4
					431123459	1
					LR179495	1
					LR165528	1
					LR179494	2
					LR179493	1
					LR166066	1
					LR165498	6
					ZZZ999	£5.00
D100	K	Module 6 - Inspect and renew Drive in / drive out	99.03.82	6.4	LR166068	2
			15.02.06.33	1	LR177956	1
			01.01.61.33	0.2	LR180044	1
			01.01.48	0.3	LR178962	2
			01.01.59	0.1	LR179498	2
			15.01.06.33	0.9	LR178961	1
			02.02.02	0.2	431000005	1
					431000003	1
					LR182374	1
					LR190035	2
					LR190034	4
					LR166513	4

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
					431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999	1 1 1 2 1 1 6 £5.00
D100	L	Module 6 - Inspect and renew including label / certificate	99.03.82 15.02.06.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33	6.4 1 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00 \$0.50
D100	M	Module 6 - Inspect and renew including label / certificate Drive in / drive out	99.03.82 15.02.06.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33 02.02.02	6.4 1 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 2 4 4 1 1 1 2 1 1 1 6 £5.00 \$0.50
D100	P	Module 7 - Inspect and renew	99.03.83 15.02.07.33 01.01.61.33	6.8 1.4 0.2	LR166068 LR177956 LR180044	2 1 1

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
			01.01.48 01.01.59 15.01.06.33	0.3 0.1 0.9 0.2	LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999	2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00
D100	Q	Module 7 - Inspect and renew Drive in / drive out	99.03.83 15.02.07.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33 02.02.02	6.8 1.4 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999	2 1 1 2 2 1 1 1 2 4 4 1 1 1 2 1 1 1 6 £5.00
D100	R	Module 7 - Inspect and renew including label / certificate	99.03.83 15.02.07.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33	6.8 1.4 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493	2 1 1 2 2 1 1 1 2 4 4 1 1 1 2 1 2 1

Program	Option	Description	SRO	Time	Part Number / Sundry code	Quantity / Value
					LR166066 LR165498 ZZZ999 ZZZ001	1 6 £5.00 \$0.50
D100	S	Module 7 - Inspect and renew including label / certificate Drive in / drive out	99.03.83 15.02.07.33 01.01.61.33 01.01.48 01.01.59 15.01.06.33 02.02.02	6.8 1.4 0.2 0.3 0.1 0.9 0.2	LR166068 LR177956 LR180044 LR178962 LR179498 LR178961 431000005 431000003 LR182374 LR190035 LR190034 LR166513 431123459 LR179495 LR165528 LR179494 LR179493 LR166066 LR165498 ZZZ999 ZZZ001	2 1 1 2 2 1 1 1 1 2 4 4 1 1 1 2 1 1 6 £5.00 \$0.50

NOTE:

The option that contains the drive in / drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

Warranty claims must be submitted in accordance with the current JLR Global Warranty Manual, and its amendments, unless stated otherwise in this campaign.

Customer Reimbursement and Related Damage Process**NOTE:**

If there is a requirement to claim for related / consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPlx (in the Search box, search for 'Related Damage Claim' and open the related bulletin link).

Table of Contents
[REMOVAL AND INSTALLATION: SERVICE INSPECTION](#)
[REMOVAL AND INSTALLATION: SERVICE INSTRUCTION](#)

SERVICE INSPECTION

WARNINGS:

- It is the responsibility of the [Electric Vehicle Senior Authorized Person \(EVSAP\)](#) to make sure they comply with any local legislation regarding working with [HV](#) within this procedure.
- This procedure requires the use Class 1 [Personal Protective Equipment \(PPE\)](#), all persons involved in this procedure must have read and understood the [PPE](#) requirements as detailed in section 610-02 Electric Vehicle Safety Rules.
- The approved [PPE](#) must be worn where indicated by the orange [PPE](#) icons within this procedure, all persons involved in this procedure must have read and understood section 100-00 About This Manual before continuing.
- All safety locking device keys must be kept in the designated key lock box at least 5 meters away from the vehicle.

NOTES:

- All [Permit To Work \(PTW\)](#) and [Live Work Certificate \(LWC\)](#) documents must be kept for a minimum of 5 years.
- This procedure contains illustrations showing certain components removed to provide extra clarity.
- This procedure contains some variation in the illustrations depending on the vehicle specification, but the essential information is always correct.

1.

WARNING:JLR [EVSAP](#) trained technicians only.

This procedure involves working on [EV](#) systems containing [HV](#). Only technicians qualified to [EVSAP](#) level or higher are allowed to perform this procedure. It is mandated that all technicians involved with the steps in this procedure must have read and understood the [EV](#) Safety Rules. (see TOPIx Workshop Manual section 610-02: Electric Vehicle System - General Information - PHEV - Description and Operation - Electric Vehicle Safety Rules).



E208432

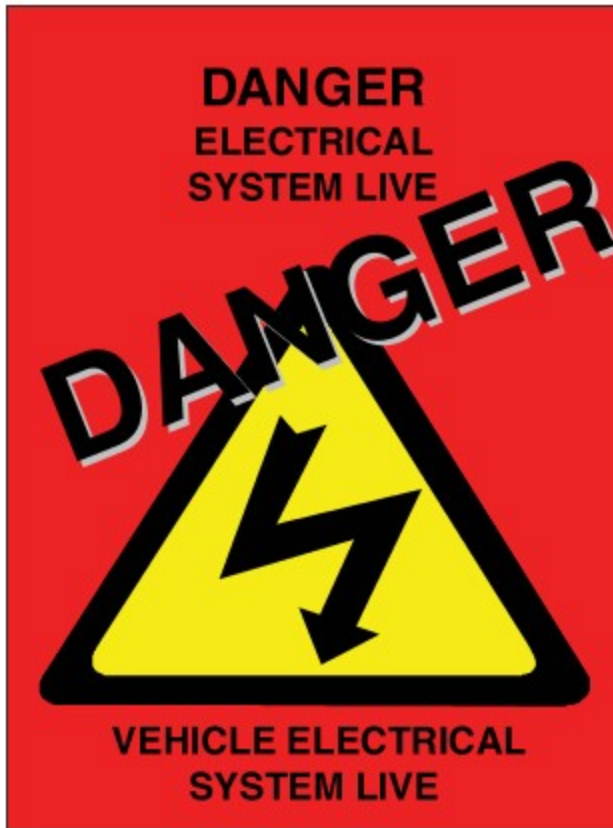
2. Remove the [PHEV](#) battery cover, (see TOPIx Workshop Manual section 611-02: Battery - PHEV - Removal and Installation - PHEV Battery Cover).

3. The following steps require the Safety Accompanying Person ([Electric Vehicle Informed Person \(EVIP\)](#)) JLR certified person who has also completed EDA102940 EV Roles and Responsibilities training.) with the safety hook outside the live working area, this person must remain in position until instructed otherwise.



E367398

4. The Danger sign **must** be clearly visible to anyone outside of the live work area.



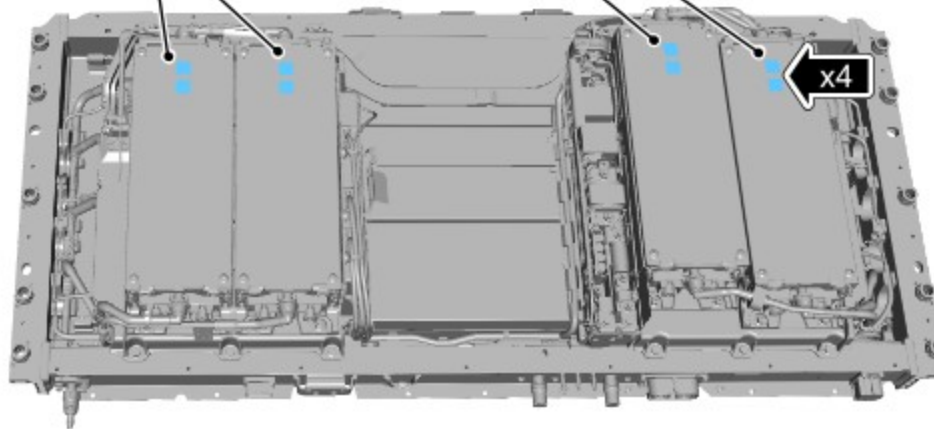
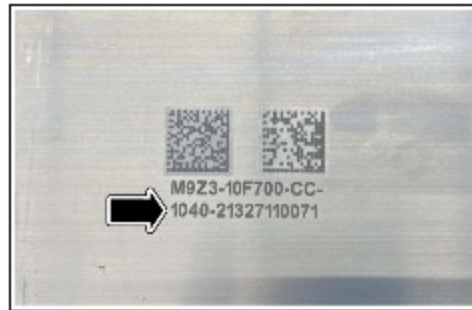
E160529

5. The [EVSAP](#) must issue a [LWC](#) before any further work can commence.



E208432

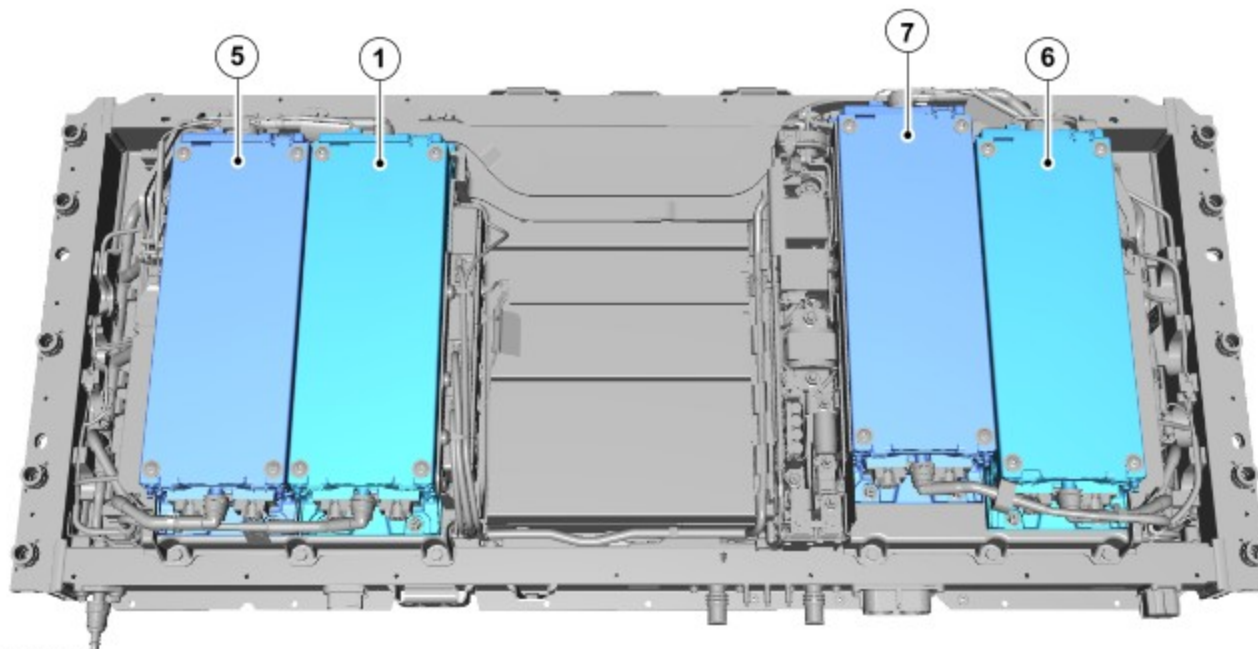
6. Inspect the 4 modules to locate the serial number for the [PHEV](#) battery module which requires replacement.
- Use the vehicle information table at the beginning of this Service Instruction to identify the serial number of the [PHEV](#) battery module requiring replacement.



E412031

7. Identify the position / module number of the [PHEV](#) battery module to be replaced.

- If [PHEV](#) battery module 1 requires replacement, continue to step 1 of the SERVICE INSTRUCTION.
- If [PHEV](#) battery module 5 requires replacement, continue to step 2 of the SERVICE INSTRUCTION.
- If [PHEV](#) battery module 6 requires replacement, continue to step 3 of the SERVICE INSTRUCTION.
- If [PHEV](#) battery module 7 requires replacement, continue to step 4 of the SERVICE INSTRUCTION.



E412032

SERVICE INSTRUCTION

1. Renew [PHEV](#) battery module 1, (see TOPIx Workshop Manual section 611-02: Battery - PHEV - Removal and Installation - Battery Module 1).

SERVICE INSTRUCTION

2. Renew [PHEV](#) battery module 5, (see TOPIx Workshop Manual section 611-02: Battery - PHEV - Removal and Installation - Battery Module 5).
3. Renew [PHEV](#) battery module 6, (see TOPIx Workshop Manual section 611-02: Battery - PHEV - Removal and Installation - Battery Module 6).
4. Renew [PHEV](#) battery module 7, (see TOPIx Workshop Manual section 611-02: Battery - PHEV - Removal and Installation - Battery Module 7).

SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY

Name
Address line 1
Address line 2
Address line 3
Post Code

Vehicle Identification Number (VIN):
Registration Number:
Program Number: D100

Date: month/year

EMISSIONS RELATED RECALL - Range Rover and Range Rover Sport vehicles - Plug-in Hybrid Electric Vehicle (PHEV) High Voltage (HV) Battery Capacity - Replace 1 - 8S Module

Dear

JLR would like to advise you that during ongoing quality assessment of our product it has been identified that a possible emissions related problem may occur on certain JLR vehicles within a specific production range. Read the information below, explaining the actions that we intend to take and what you are required to do.

Why are we contacting you?

A concern has been identified on certain 2023 model year to 2025 model year Range Rover and Range Rover Sport [Plug-in Hybrid Electric Vehicle \(PHEV\)](#)s where, due to inadequate penetration of welding between the cells, the battery's capacity and therefore the vehicle's electric range may be depleted below the design intent condition.

A below-specification electric range will not meet the as-certified value for the vehicle and is therefore non-compliant to emissions legislation.

What will your JLR retailer / authorized repairer do?

At your visit, your preferred JLR retailer / authorized repairer vehicles will have 1 [PHEV High Voltage \(HV\)](#) battery module replaced.

How long will it take?

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your JLR retailer / authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

What we are asking you to do

Contact your preferred JLR retailer / authorized repairer without delay. To book your vehicle in for this action, you must provide your JLR retailer / authorized repairer with the following details, which are at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The Program Number for the action.

If you do not have a JLR retailer / authorized repairer, access www.landrover.co.uk or www.landrover.com for contact details.

If you no longer own the vehicle, could you complete the 'Change of Ownership' slip attached to this letter, returning the slip to JLR immediately in the enclosed Freepost envelope. This will enable us to make contact and share this information with the new owner.

If you have concerns

If you experience any concerns relating to this Recall, contact the Service Manager at the JLR retailer / authorized repairer for assistance or contact the JLR Customer Experience Center on 0345 303 2303 or (enter phone number).

This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Treat this matter with the urgency it requires, JLR apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Head of Business

Technical Questions And Answers	JLR
FOR USE ON ENQUIRY	
JLR Recall D100	
Range Rover and Range Rover Sport Plug-in Hybrid Electric Vehicle (PHEV) High Voltage (HV) Battery Capacity - Replace 1 x 8S Module	

A concern has been identified on certain 2023 model year to 2025 model year Range Rover and Range Rover Sport [PHEV](#)s where, due to inadequate penetration of welding between the cells, the battery's capacity and therefore the vehicle's electric range may be depleted below the design intent condition.

Question 1

Who do I contact if a member of the press contacts me about this recall?

Answer

Any press enquiries must be referred to the JLR Corporate Affairs office.

Question 2

Why is JLR recalling certain models?

Answer

JLR is conducting a voluntary compliance recall on certain 2023 model year to 2025 model year Range Rover and Range Rover Sport [PHEV](#)s that have been identified to have a range below that which was certified.

Question 3

Can you tell me more about what is wrong with the vehicles?

Answer

Engineering analysis has revealed that a small number of Range Rover and Range Rover Sport [PHEV](#)s have been installed with a [PHEV HV](#) battery which may have had incomplete welding between adjacent cells internally. This incomplete weld can cause a lower-than-expected electric range.

Question 4

How would the customer become aware of potentially having this concern?

Answer

Customers may experience a slightly lower range, however in a number of cases due to driving style and environmental conditions there may not be a noticeable effect.

Question 5

Does this concern affect vehicle safety?

Answer

No, this is not a safety concern.

Question 6

Has JLR received many complaints?

Answer

JLR has not received any complaints about this concern.

Question 7

Have there been any accidents, injuries or fires?

Answer

There have been no reported accidents, injuries or fires as a result of this concern.

Question 8

Are there any precautions that can be taken to minimize the risk until the corrective measures are implemented?

Answer

Affected customers will be contacted directly by JLR and are advised to book their vehicles in for repair as soon as possible.

Question 9

How was the concern discovered?

Answer

The concern was identified through JLR's internal reporting process.

Question 10

How long has JLR known about this concern?

Answer

JLR concluded the concern affected customer vehicles in February 2026.

Question 11

Is the concern leading you to any concerns regarding the reliability of the vehicle?

Answer

JLR has no concerns with the overall reliability of the vehicle. JLR carefully monitors field data to make sure that any matters relating to safety and compliance are rigorously investigated.

Question 12

What has JLR done in production?

Answer

Production vehicles will have [PHEV HV](#) batteries which have internal welding to an assured depth.

Question 13

What will JLR retailer / authorized repairers do to the vehicles?

Answer

Vehicles will have one [PHEV HV](#) battery module replaced.

There will be no charge to the owners for this permanent repair.

Question 14

Which vehicles are affected by this recall?

Answer

Certain 2023 model year to 2025 model year Range Rover and Range Rover Sport vehicles as below may be affected:

Range Rover SALKP9F48PA039404 to SALKA9B45SA310807*

Range Rover Sport SAL119E4XPA156657 to SAL1L9E42SA480057*

* Specific vehicles within the [Vehicle Identification Number \(VIN\)](#) range

Question 15

Are other JLR models affected by these actions?

Answer

No other JLR models are known to be affected by this concern.

Question 16

Are parts available to rework vehicles?

Answer

Parts are available for JLR retailer / authorized repairers to conduct this repair.

Question 17

How much will the recall cost JLR?

Answer

Cost was not a factor in deciding to recall these vehicles.

Question 18

How do I know if my vehicle is affected?

Answer

All owners of potentially affected vehicles will shortly be contacted and invited to make an appointment with a JLR retailer / authorized repairer for the work to be completed.

In some countries, recall information is available online through the brand's web site.

Customers can use the Recall Search at <https://topix.landrover.jlrext.com/topix/vehicle/lookupForm>

Question 19

How long does it take for the vehicle to be inspected and repaired?

Answer

The work will be completed out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than 10 hours to complete. Naturally, due to JLR retailer / authorized repairer schedules, vehicles may be required for longer.

Note:

Any press enquiries must be referred to the JLR Corporate Media office on +44-(0)2475-361000 or jlrmmedia@jaguarlandrover.com