

UPDATED 6/16/2026 - CSP14 - MAZDA REAR BRAKE PAD WARRANTY EXTENSION

CONDITION OF CONCERN

For certain 2024-2026MY CX-90 Vehicles Mazda is expanding the standard brake pad coverage from 1-year/12,000 miles to 3-years/36,000 miles to cover repairs related to rear brake squeal. The owner is eligible for a one-time replacement of redesigned rear brake pads at no cost if the brake squeal symptom matches a Technical Service Bulletin (TSB) which will be published prior to sending the Second notification. The redesigned brake pads will be covered under the vehicle's original 3-year/36,000-mile warranty, or 1 year/12,000 miles from installation whichever provides longer coverage.

REPAIR OUTLINE:

Replace the rear brake pads due to squeak or squeal noise.

LIMITATION OF WARRANTY – VEHICLE BRANDING – WARRANTY POLICY 3.4

For any Mazda Warranty including Warranty Extensions there is no coverage as outlined in “What Is Not Covered” in the Customer Warranty Booklet. There is no coverage for W-1 Total Loss vehicles or other Mazda Branding for brake components as outlined in Warranty Policy 3.4.

DETERMINATION IF VEHICLE IS ELIGIBLE FOR REPAIRS

****Please Note: The VINs below are ALL the VINs in the campaign, and within these, there are multiple phases. Each line does not represent a phase.****

See below to confirm if a VIN is within Phase 1.

- Customer has the letter stating parts are now available.
- Use the Repair Calculator on page 2 to confirm the vehicle is in Phase 1 and to repair.
- If not in Phase 1 the customer must wait until their letter is received for repairs.

SUBJECT VEHICLES – ONLY PHASE 1 VEHICLES ARE ELIGIBLE AT THIS TIME

Model	Subject VIN range	Subject production range
2024-2026MY CX-90 (CSP14)	JM3KK**** R1 100044 - 189861	From December 27, 2022 through November 18, 2025
	JM3KK**** S1 189863 - 259921	
	JM3KK**** T1 350010 - 368006	
	JM3KJ**** T1 200004 - 350100	

**Only VIN's in this range and with CSP14 in eMDCS are included.

OWNER NOTIFICATION

Mazda began notifying all U.S. owners of the subject vehicles in PHASE 1 ONLY by first class mail in May 29, 2026.

PARTS INFORMATION - SEE TSB FOR PARTS INFORMATION

Other than the parts listed in the TSB, there are no parts required for this repair

Description	Part Number	Quantity	Note
Pad Set, RR Caliper	K1YT-26-43ZA	1	N/A

WARRANTY CLAIM PROCESSING INFORMATION

VIN LOOK-UP TOOL FOR REPAIR ELIGIBILITY UNDER CSP14 IN MGSS – THIS TOOL MUST BE USED TO VERIFY ELIGIBILITY FOR REPAIRS

A: Brake Pad replacement (within standard warranty)	
	CSP14 / CX-90 (KK)
Process Number	AT011A
Symptom Code	99
Damage Code	99
Part Number Main Cause & Qty.	K1YT2643Z & 1 (PAD SET,RR CALIPER)
Labor Operation Number & Labor Hours	1AT11ARX & 0.5 hrs.

B: Brake Pad replacement (within 3 months from the date of the Parts Available Letter)

CSP14 / CX-90 (KK)			
Process Number	AT011A		
Symptom Code	99		
Damage Code	99		
Part Number Main Cause & Qty.	K1YT2643Z & 1 (PAD SET,RR CALIPER)		
Labor Operation Number & Labor Hours	Operation No.	Labor hours	Applicable models
	1AT11BRX	0.5 hrs.	Phase1 vehicles (Letter dated: May 29, 2026)

RENTAL CAR INFORMATION - THERE IS NO RENTAL CAR INFORMATION FOR THIS CSP.
PLEASE UTILIZE MCVP FOR ANY NEEDED ALTERNATE TRANSPORTATION