



SIB 52 01 20

GROANING NOISE FROM TRIM APERTURE ON THE FRONT SEAT

2026-06-26

This Service Information bulletin (Revision 01) supersedes SI B52 01 20 **dated January 2020**

What's New:

- Parts and Claim Information sections updated.

MODEL

| E-Series | Model Description | Affected Option Code |
|----------|--------------------------|----------------------------------|
| F39 | X2 Sports Activity Coupe | With option SA 0711 M Sport Seat |
| F44 | M235i xDrive Gran Coupe | |
| G29 | Z4 Roadster | All |

SITUATION

When getting in or out of the vehicle, a groaning noise can be heard from the opening (aperture) in the seat backrest. The noise may be heard from one or both of the front seats.

CAUSE

The trim aperture in the front seat is insufficiently lubricated. The front and rear halves of the trim can contact each other, causing friction noise.

CORRECTION



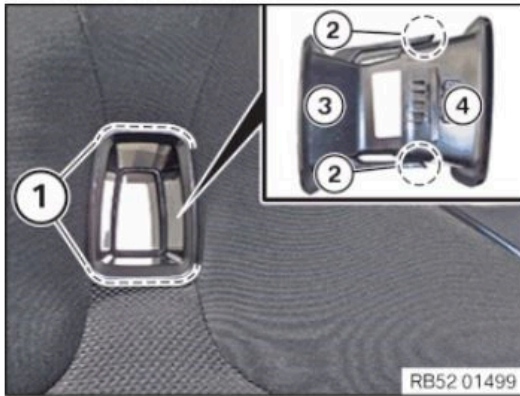
Lubricate the trim aperture (circled).

PROCEDURE

1. Remove the trim aperture from the seat backrest. The trim piece is made of 2 separate pieces that snap together (front and back).

Remove the trim panels for the hatch in the front seat backrest

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- Using the special tool **0 496 571 (00 9 327)** in the marked area (1), carefully unclip the detents (2).
- Remove both trim panels for the hatch (3) and (4).

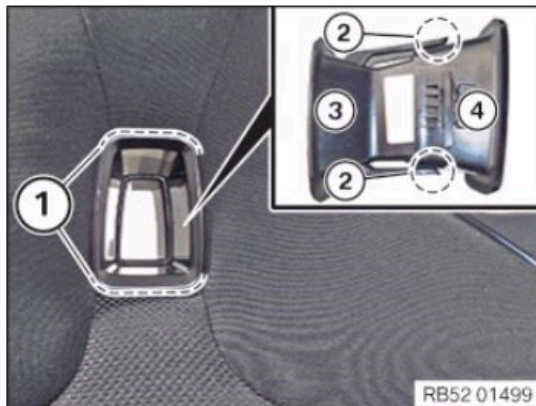
2. Apply BMW Anti-Squeak paint to:

- mating edges of the front and rear half of the trim
- inner edges of the trim aperture

3. Reinstall the trim aperture into the backrest (front and back)

Installing trim for the hatch in the front seat backrest

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- Correctly position trim for the hatch (3) and (4) in the marked area (1).

Note

The front and rear trim for the hatch are **not** the same in construction.

- Be sure you feel the detents (2) engage.

4. Clean off any Anti-Squeak paint squeeze-out from the seat upholstery.

5. If there is a customer noise complaint from both seats, repeat this procedure for the other front seat.

PARTS INFORMATION

Trim part replacement is not necessary, and it will not stop this noise complaint.

| Part Number | Description | Quantity |
|-----------------|--|------------------|
| 83 19 2 358 109 | Anti squeak paint Berucoat AK 978 (100 ml) | Sublet as needed |

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

| | | |
|---------------------|-------------------|---|
| Repair Code: | 5210014100 | Cover/seat rail trim/end cap, front seat poorly adjusted |
|---------------------|-------------------|---|

Diagnosis

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 51 00 001* | Localizing body complaint(s) (Work time) | Up to 2 FRU WT |
| Or: | | |
| 00 58 500* | Diagnosis Worktime Flat Rate | 2 FRU |

And, with the diagnosis above that applies to your center together with the flat rate allowances for the work below that was performed.

Repairing One Side

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 52 99 000 | Work time to rework the aperture trim on one front seat back rest, left or right (Main work) | 3 FRU |
| Or: | | |
| 52 99 000 | Work time to rework the aperture trim on one front seat back rest, left or right (Plusposition – Vehicle is already in the workshop) | 2 FRU |

Or:

Repairing Both Sides

| Labor Operation | Description | Labor Allowance |
|-----------------|---|-----------------|
| 52 99 000 | Work time to rework both front seat back rests (Main work) | 4 FRU |
| Or: | | |
| 52 99 000 | Work time to rework both front seat back rests, (Plusposition – Vehicle is already in the workshop) | 3 FRU |

If you are using a Main labor operation code for another repair, then only claim the work time allowance that applies to the Plusposition type labor operation.

And:

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

| | | |
|----------------------|--|---|
| Sublet Code 4 | Reimbursement for the repair-related bulk supply material (Do not use the BMW part numbers for claim submission) | See the sublet reimbursement calculations below |
|----------------------|--|---|

Sublet reimbursement calculation for claiming the applicable repair-related bulk supply material (BMW part number) is at the dealer net (DN) price for the proportional quantity used plus your center's handling.

Enter this material cost in sublet and itemize the amount on the repair order and in claim comment section.

FEEDBACK REGARDING THIS BULLETIN

| | |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |