



SIB 31 05 25

DELIVERY STOP: ACTIVE FRONT STABILIZER

2026-06-29

This Service Information Bulletin (Revision 3) replaces SI B31 05 25 **dated May 2025**.

What's New:

- Parts Information - part number added (supersession)
- Claim Information updated

| | |
|--------------------------|---|
| <input type="checkbox"/> | THIS REPAIR IS MOBILE FRIENDLY |
| <input type="checkbox"/> | THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY |

MODEL

| E-Series | Model Description | Production Date |
|----------|--------------------------------|----------------------------------|
| G09 | BMW XM Sports Activity Vehicle | September 16, 2023 – May 9, 2024 |

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of February 1, 2025, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective January 31, 2025) on certain Model Year 2024 BMW vehicles that were produced between September 16, 2023, and May 9, 2024.

The torsion spring may break at the point where it is connected to the active front stabilizer (anti-roll bar) links. A broken active stabilizer (anti-roll bar) will cause noise as you continue driving.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

The torsion spring of the active front stabilizer (anti-roll bar) may have had an error during the production.

CORRECTION

Replace the active front stabilizer (anti-roll bar).

PROCEDURE

Replace the active front stabilizer as per REP 37 11 511 Replacing the front active anti-roll bar.

PARTS INFORMATION

Use and invoice the part numbers listed below.

| Part Number | Description | Quantity |
|-------------|-------------|----------|
|-------------|-------------|----------|

| | | |
|-----------------|---|---|
| 37 10 5 B4A 9E6 | Active stabilizer front | 1 |
| Or | | |
| 37 10 5 B64 ED1 | Active stabilizer front | 1 |
| Or | | |
| 37 10 5 B64 FC4 | Active stabilizer front | 1 |
| 37 10 6 789 678 | Hex nut with flange (M12x1.5-10-ZNS3) | 4 |
| 07 11 9 905 408 | Hex bolt (M12x1.5x75-10.9) | 4 |
| 07 14 6 885 922 | Multi-purpose bolt ASA (M12x1.5x90) | 4 |
| 31 10 6 872 063 | Hex bolt with washer (M14x54x1.5) | 2 |
| 07 11 9 907 357 | Hex bolt (M8x80-U1-10.9) | 4 |
| 07 11 9 908 596 | Screw (M12x1.5x48) | 8 |
| 07 11 9 906 100 | Hexagon collar screw (M14x1.5x95 10.9) | 2 |
| 07 14 8 835 360 | Combination nut (14x1.5 ZNNIV) | 2 |
| 32 30 6 778 609 | Torx bolt (M8X33) | 1 |
| 07 14 7 483 888 | Hex bolt (M10X55 10.9 ZNS) | 6 |
| 31 10 6 859 809 | Torx screw with collar (ASA M8x30) | 6 |
| 07 14 6 886 617 | Multi-purpose bolt ASA (M10x27 10.9 ZNS) | 8 |
| 07 14 8 838 952 | Multi-purpose bolt | 4 |
| 22 11 8 869 325 | Star-socket screw (M12X1.5X40.5-MK) | 1 |
| Or | | |
| 07 14 8 869 310 | Star-socket screw (M12X1.5X40.5-MKL) | 1 |
| 07 11 9 906 938 | Hexagon screw with flange (M12x1.5x25-10.9) | 4 |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group's resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Vehicle Programming and Encoding

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open, the programming and encoding procedure may only be invoiced one time.

After replacing the active front stabilizer, it is recommended to select this Technical Campaign to claim for updating the vehicle to the required I-level, or higher when applicable (Includes labor operation codes 00 00 006/556, 61 21 528 and 61 00 730).

Please be sure to also perform any additional before and/or after work (including attaching labels) as required by the open campaigns on the vehicle. Close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

As determined by the above, reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below with the part numbers listed above.

| | | |
|---------------------|-------------------|--|
| Repair Code: | 0037350100 | G09 Replace front active stabiliser |
|---------------------|-------------------|--|

Completion before the first vehicle delivery to a customer (New in-stock/No in-service date), or the vehicle is already in the workshop for another reason and/or repair.

| Work Pkg | Labor Operation | Description (Plus work) | Labor Allowance |
|-----------------|------------------------|--|------------------------|
| # 1 | 00 78 515 | Replace the active front stabilizer, program and encode the vehicle control units, | As applicable |

| | | | |
|-----|-----------|---|---------------|
| | | includes Carrying out vehicle test (00 00 556/61 21 528) | |
| Or: | | | |
| # 2 | 00 78 516 | Replace the active front stabilizer (Programming and encoding the vehicle control units was performed in conjunction with another campaign/repair during this workshop visit) | As applicable |

Or:

The vehicle arrives at your center, and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

| Work Pkg | Labor Operation | Description (Main work) | Labor Allowance |
|----------|-----------------|---|-----------------|
| # 3 | 00 78 012 | Replace the active front stabilizer ser, program and encode the vehicle control units, includes Carrying out vehicle test (00 00 006/61 21 528 61 21 528) | As applicable |
| Or: | | | |
| # 4 | 00 78 013 | Replace the active front stabilizer (Programming and encoding the vehicle control units was performed in conjunction with another campaign/repair during this workshop visit) | As applicable |

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Reference the SIB number, the issue (briefly), and the work package (WP) number performed in the technician’s RO notes, and in the claim comments (for example: B31 05 25 Replace the active front stabilizer WP 1), unless otherwise required by State law.

Programming and Encoding – Additional Work (RO and Claim Comments Required)

This procedure automatically reprograms and encodes any vehicle control modules that do not have the latest software I-level.

If one or more control modules fail during the reprogramming procedure, claim the required consequential repair work procedures to address this issue (including performing the IRAP Control Unit Recovery first as required, refer to the SIB in AIR) under the Repair Code in this bulletin together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

Please explain the additional work procedures that were performed (The why and the what) on the repair order and in the claim comments.

For covered repairs that address preexisting control module failures that occurred prior to performing this repair-related programming and encoding procedure, claim this work with the Repair Code listed in AIR together with the corresponding labor operation codes and their flat rate unit (FRU) allowance(s), including the diagnosis* that applies.

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair

work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

FEEDBACK REGARDING THIS BULLETIN

| | |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |