

167 w/Option Code 465 (Electric Active Roll Stabilization) - Clacking/Rattling Noise from Electric Rollbar

Topic number	LI32.34-P-080645
Version	1
Function group	32.34 - Anti roll governor (WR)
Date	6/12/26
Validity	167 (GLE/GLS) with option code 465 (EARS - Electric Active Roll Stabilization)
Reason for change	

Complaint

Rattle or clunking noise from underneath the vehicle when driving over uneven/bumpy surfaces.

Attachments	
File	Description
Front Electric Roll Bar SA465 EARS.MP4	

Cause

Internal tolerances of the electric rollbar.

Remedy

1. Confirm front or rear roll bar.
2. Remove the affected sway bar links and carefully drive vehicle.
 - Noise not resolved with sway bar links removed > Not applicable to this LI, noise is from a different component.
 - Noise resolved with sway bar links removed > Current parts may make some noise and is currently state of the art. Optimized, quieter parts will be available Q4 2026, please release vehicle until such time parts are available.

For further questions, inquiries, or sound levels approximately equal to or above what is shown in the attachment, open a TIPS case to the Body, Chassis, Entertainment inbox.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service

XENTRY Tips

technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Chassis/suspension > Noises > Cracking
Chassis/suspension > Noises > Knocks
Chassis/suspension > Noises > Thumping
Body > Body/Cab > Body noises > Cracking/creaking
Chassis/suspension > Noises > Clattering

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note