



## STAR ONLINE PUBLICATION



**Case Number:** S2623000047

**Release Date:** June 2026

**Symptom/Vehicle Issue:** Blind Spot Alert Trailer Type Conventional Goose / 5<sup>th</sup> Displays On Cluster. Cannot Select Trailer Type.

**Models Affected:**

2024 Ram 2500 (DJ)

2024 Ram 3500 (D2)

2024 Ram 1500 (DT)

**Discussion:** Owner is using a trailer that has either a 4 pin electrical connector or 7 way without an electric brake circuit. The owner complains the blind spot system menu on the cluster will not allow selection of trailer. The screen is stuck with Conventional highlighted (Fig 1). Engineering is aware of customer complaints. At this time no repairs are suggested as the replacement parts will perform the same. A future service publication will announce any updates on this topic.



Fig 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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### Cluster Trailer Selection Screen

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