

## GPOP - Issue Review System

**Part Number:** 56049433A\$, 68518916A\$, 68518917A\$

**Part Description:** Driver Front Seat Adjuster Swi

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**Issue Description:** If the Driver/Passenger Seat Adjuster Switch is inoperable, seat back will not move or seat moves on its own:

1. Which function is not operating properly? \*Forward/Backward \*Recline Forward \*Recline Backward \*Height Adjustment \*Multiple Functions
2. Is the concern constant or Intermittent?
3. If intermittent, how often does it occur? Daily, Weekly, Randomly
4. Does the seat move on its own without pressing any switch? Yes / No
5. Does the issue occur only while driving, only at key-on, or while the vehicle is parked?
6. Has the concern occurred after the vehicle has been sitting for an extended period (overnight or several hours)?
7. Does pressing the switch multiple times temporarily restore operation?
8. Have any other seat functions or electrical features been affected at the same time?
9. Has the seat adjuster switch or seat assembly been previously repaired or replaced? Before replacing the seat adjuster switch, verify power, ground, connector engagement, wiring integrity, and inspect for blown fuses or damaged harnesses. If no external issues are found and the concern is verified, an intermittent internal switch failure should be considered.