

REFERENCE:	TSB: 08-253-26 GROUP: 08 - Electrical	Date:	June 27, 2026	REVISION:	08-340-25
VEHICLES AFFECTED:	2025 - 2026 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on or before October 06, 2025 (MDH 1006XX) equipped with Smartphone As A Key Capable (SPAACK) (Sales Code GX6).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North and South America markets.	
CUSTOMER SYMPTOM:	The customer may comment on the following: <ul style="list-style-type: none"> Customer unable to add digital key to the vehicle / Customer not able to pair phone in the digital key app. Customer unable to see digital key tile in radio / GMA App (Ram App). Customer accepted FOTA multiple times but did not get the digital key (SPAACK) capability. 				
CAUSE:	**SPAACK not working on vehicle and FOTA not successful**				

This bulletin supersedes Technical Service Bulletin (TSB) 08-340-25, date of issue October 10, 2025, which should be removed from your files. All revisions are highlighted with **asterisks**** and include an updated/new Cause, Repair Summary, Claims Data and Repair Procedure.**

REPAIR SUMMARY:

****This bulletin involves reprogramming the DKCM with the latest available software.****

****CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-F3-90	Module, Digital Key Control Module (DKCM) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	CC	Customer Concern**	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTC)s or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the ****DKCM**** with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.

POLICY:

Reimbursable within the provisions of the warranty.

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