

REFERENCE:	TSB: 08-252-26 GROUP: 08 - Electrical	Date:	June 27, 2026	REVISION:	—
VEHICLES AFFECTED:	2023 - 2026 (GC) Alfa Romeo Tonale 2023 - 2026 (GG) Dodge Hornet This bulletin applies to vehicles equipped with Heated Front Seats (Sales Code JPM).			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> Customer may comment that their Heated Seats and Heated Steering Wheel will turn off or become disabled (button grayed out on display screen) while driving the vehicle. 				
CAUSE:	Undetermined				

DISCUSSION:

This Information Only bulletin provides guidance for a customer-reported condition in which the heated seats and heated steering wheel will turn off or become disabled (button becomes grayed out on the display screen) during a drive cycle. When the vehicle enters into an Auto Engine Stop/Start (ESS) event, it may load shed and then disable the Heated Seat and Steering Wheel System. After an ignition cycle, the feature functionality will be restored but may exhibit the same concern if the Auto ESS event occurs again.

Engineering is currently investigating this issue to determine the root cause and is working to provide a permanent solution in the future. **Dealers should not replace any parts in an attempt to fix this concern.**

NOTE: To avoid this scenario, the Auto ESS feature can be disabled temporarily via the button in the vehicle.

POLICY:

Information Only.