

REFERENCE:	TSB: 08-249-26 GROUP: 08 - Electrical	Date:	June 26, 2026	REVISION:	—
VEHICLES AFFECTED:	2024 - 2026 (FG) FIAT 500E			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers may comment on the following: <ul style="list-style-type: none"> Customers may comment that the vehicle will unexpectedly stop charging the high voltage battery while plugged into a vehicle charger 				
CAUSE:	Software condition				

DISCUSSION:

This Information Only bulletin provides guidance for a customer-reported condition in which the vehicle may unexpectedly stop charging the high voltage battery while remaining plugged into a high voltage vehicle charger. This condition has been identified as a known issue related to software. **Do not replace any parts for this concern as the replacement parts will not correct the issue.** Engineering is actively investigating and the release timing for the corrective software is currently to be determined.

NOTE: If the customer observes that charging has stopped, pressing a button on the key fob or opening a door will wake the vehicle bus, allowing charging to resume.

POLICY:

Information Only.