

<b>REFERENCE:</b>	<b>TSB:</b> 08-248-26 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	June 26, 2026	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	<p><b>2024 - 2025 (WL) Jeep Grand Cherokee / Grand Cherokee L</b>  <b>2024 - 2025 (WS) Jeep Wagoneer / Grand Wagoneer</b>  <b>This bulletin applies to (ICE ONLY) vehicles equipped with:</b></p> <ul style="list-style-type: none"> <li>● Uconnect 5 w 8.4" Display (Sales Code UBF/UEF).</li> <li>● Uconnect 5 w 8.4" Display (Sales Code UFF/UFL).</li> <li>● Uconnect 5 Nav w 8.4" Display (Sales Code UBL/UEL).</li> <li>● Uconnect 5 Nav w 10.1" Display (Sales Code UBN/UEN/UFN).</li> <li>● Uconnect 5 Nav w 12.0" Display (Sales Code UBQ/UEQ/UFQ).</li> </ul>			<p><b>MARKET APPLICABILITY:</b></p> <p><input checked="" type="checkbox"/> NA                      <input type="checkbox"/> MEA  <input type="checkbox"/> SA                        <input type="checkbox"/> IAP  <input type="checkbox"/> EE                         <input type="checkbox"/> CH</p> <p><b>NOTE: This bulletin applies to the North America market.</b></p>	
<b>CUSTOMER SYMPTOM:</b>	<p><b>The customer may comment on one or more of the following:</b></p> <ul style="list-style-type: none"> <li>● 'Forward Collision Warning (FCW) OFF' light ON, with no Diagnostic Trouble Codes (DTCs) and can't turn light off.</li> <li>● Blank screen and then reboot every 2 minutes and 40 seconds. <b>(Rearview Camera Functions Normally).</b></li> <li>● Paddle shifters not working/no longer a setting.</li> <li>● Autolocks not working.</li> <li>● Auto headlights not working.</li> <li>● AM station not working (Appears some of the vehicles PROXI defaults to "1" which is absent for AM).</li> <li>● Album Art flickering issue.</li> <li>● Blank screen and then reboot every 2 minutes and 40 seconds.</li> <li>● CarPlay® icon disappears from main screen while still active, leaving no navigation path back.</li> <li>● Light/dark theme mismatch between Radio and temperature screens at key-on Radio experiences lockups, resets, blank screens, and language issues after a Firmware Over The Air (FOTA) updated.</li> <li>● Valet mode sends duplicate requests causing Heads Up Display (HUD) and vehicle state misalignment.</li> <li>● Rear seat media page intermittently shows a blank screen.</li> <li>● Unable to select or drag 'Pitch and Roll' widget on home screen.</li> <li>● USB playback resumes incorrectly, skipping to next track after reconnect.</li> <li>● Album art not displayed on display screen despite availability in media.</li> <li>● Incorrect call timer displayed for conference calls.</li> <li>● Call status remains 'active' on widget after call ends.</li> <li>● Second call status not updated on home screen widget.</li> <li>● Rear entertainment tab intermittently blank when switching apps.</li> <li>● System crashes for 20 to 30 seconds after voice reply action.</li> <li>● Media progress bar continues incorrectly after second call acceptance.</li> <li>● CarPlay® device fails to reconnect automatically or manually.</li> <li>● Rear HVAC lock/unlock text missing while icon is present.</li> <li>● Visual glitch observed on Front Passenger Display Module (FPDM) display.</li> <li>● Surround View Camera (SVC) accessible while driving across apps (unexpected behavior).</li> <li>● Instrument Panel Cluster (IPC) navigation map fails to load despite radio showing navigation.</li> <li>● HUD layout resets after overnight sleep cycle.</li> <li>● ParkSense triggers unintended surround camera activation.</li> <li>● HUD settings not retained after ignition cycle.</li> </ul>				

- Audio focus stuck on Voice Recognition (VR); selected message not read.
- Preset bar appears blank after overnight sleep cycle.
- FM channel switches unexpectedly and reverts after delay.
- Massage activation causes HUD black screen/media disruption.
- Non-applicable ambient lighting setting visible in vehicle menu.
- Navigation screen appears black after system startup.
- Track name flickers on status bar during CarPlay® playback.
- HUD toggles between Home and Media screens without user input.
- Phantom touch causes navigation to switch from full screen to split view.
- HUD redirects to CarPlay® tab when exiting camera unexpectedly.
- Unable to select the Turn by Turn Navigation.
- Blank Performance Pages **(Rearview Camera Functions Normally)**.
- Android Auto® VR inoperative.
- Media tuner delayed.
- Charge Schedule not accepting updates via phone **(Rearview Camera Functions Normally)**.
- Ambient light inoperative.
- Map in IPC inoperative.
- Media Widget blank.
- Navigation map black.
- Off-Road Pages inoperative **(Rearview Camera Functions Normally)**.
- VR inoperative.
- Incorrect song title displayed (Carplay® only).
- Radio display switches from Media Page to Home Page **(Rearview Camera Functions Normally)**.
- Ghost touch on Navigation screen **(Rearview Camera Functions Normally)**.
- Widgets missing.
- New User Profile does not load.
- Returns to wrong page after view camera event selected by customer in the Camera View Pages **(Rearview Camera Functions Normally)**.

**CAUSE:**

**Radio Software**

**DISCUSSION:**

This Information Only bulletin contains information regarding an upcoming FOTA update to radio software from version U33.43 to U41.10.

**NOTE: Expected national launch campaign for MY24/25 WL/WS ICE vehicles will be July 17, 2026.**

**POLICY:**

Information Only

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