



STAR ONLINE PUBLICATION



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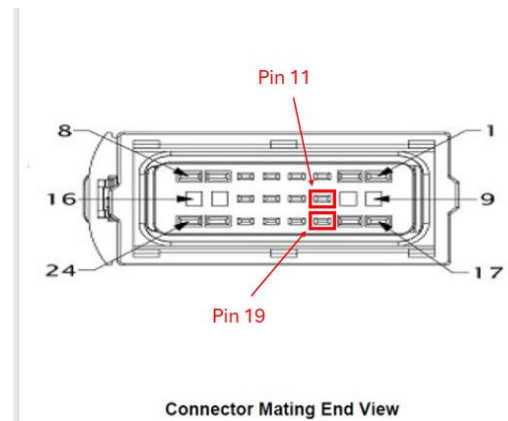
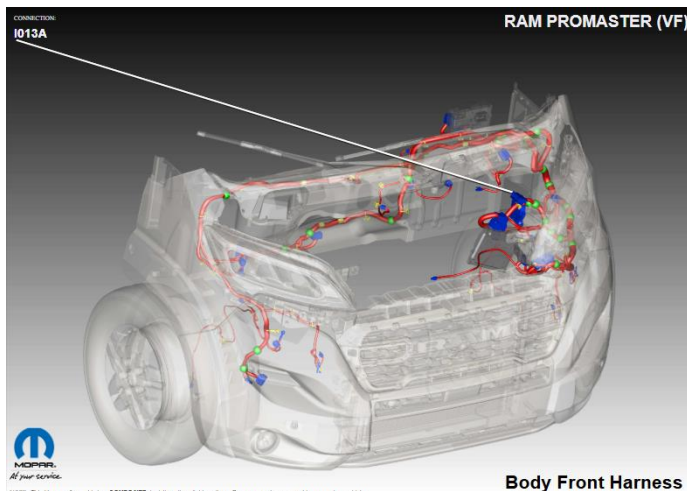
Symptom/Vehicle Issue: No Start, Multiple Warning Lamps on, Relay Clicking Noise

Models Affected:

2025-2026 Ram Promaster (VF)

Owner Complaint/Technician Observation: The owner complains the vehicle does not start and the Instrument Panel Cluster (IPC) has multiple warning lamps on. Technicians may or may not have Diagnostic Trouble Codes (DTCs), technician may hear a relay clicking noise when attempting to start.

Discussion: Inspect the inline harness connector i013A, gray 24-way pin 11 and 19. Inspect the connector for excessive grease and for any potential bent or spread terminals. Clean excessive grease, repair suspect terminals and secure the connector as needed.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.