

Technical Service Bulletin

Mazda North American Operations
Irvine, CA 92618-2922



Subject: COMPLIANCE WITH NEW YORK STATE GENERAL BUSINESS LAW §399- CCCCC (CONNECTED VEHICLE SERVICE; DOMESTIC VIOLENCE VICTIMS)	Bulletin No.: 16-010/26
	Last Issued : 06/30/2026

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2026 CX-5

2025 CX-30 vehicles with VINs lower than 3MV DM**** ** 872170 (Produced before Oct. 30, 2025)

2026 CX-30

2023-2026 CX-50 (All)

2026 CX-70 (All)

2026 CX-90 (All)

2025-2026 Mazda3 (Japan built)

2025-2026 Mazda3 (Mexico built) vehicles with VINs lower than 3MZ BP**** ** 479955 (Produced before Aug. 18, 2025)

2024-2026 MX-5

NOTE: This service information is applicable to vehicles equipped with connected services.

DESCRIPTION

This Service Information is issued in accordance with New York State General Business Law §399-CCCCC (Connected Vehicle Service; Domestic Violence Victims).

This regulation is intended to protect victims of domestic violence by allowing them to request the termination of third-party access (including access by an alleged abuser) to connected vehicle services, such as vehicle location tracking and remote control functions.

To support this requirement, this Service Information enables confirmation of whether a vehicle is subject to connected vehicle services by referring to the SUBJECT VIN & PRODUCTION DATE RANGE, and provides guidance on the procedure to terminate such services when a customer requests the removal of third-party access for an applicable vehicle.

Effective July 1, 2026, if a customer requests action under this regulation, a CMU/CDC software update must be performed to enable appropriate control of connected vehicle service access. If no request is made by the customer, the CMU/CDC software update is not required.

IMPORTANT:

- While this Service Information is based on New York State regulations, it allows CMU/CDC updates to be performed on customer vehicles throughout the U.S. mainland including Alaska, Hawaii.

Page 1 of 4

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Mass-Production Change:

Due to regulatory requirements, application to vehicles produced on or after January 1, 2028 is required, and the mass production change date for each model is currently under consideration.

Customers requesting the termination of third-party access to connected vehicle services should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Confirm that the customer has requested deactivation of connected services in accordance with New York State General Business Law related action.
2. Perform the CMU/CDC software update according to the procedures outlined in the appropriate TSB shown in the table below:

Service Information References

Model	CMU/CDC Software ID	TSB	SI Ref. Number *	Subject Module To Be Updated		Target Software file #*
CX-90	NA13	16-006/26	R031/26	CMU		7230C1A-NA13_10020
CX-70	NA14	16-007/26	R032/26			7230C1A-NA14_10020
CX-70 (PY)	NA16	16-008/26	R033/26			7230C1A-NA16_10020
Mazda3	NA10	16-009/26	R055/25A			7230C1A-NA10_10034
CX-30	NA10	16-009/26	R055/25A			7230C5B-NA10_10034
MX-5	NA07	16-003/26	R072/25A			7230C1A-NA07_10036
CX-50	NA01	16-001/26	R051/25B			7230C1A-NA01_10022
CX-50 Hybrid	NA02	16-002/26	R075/25A			7230C1A-NA02_10022
CX-5	NA001_0003	16-004/26	R030/26	CDC	VIP	KLAS-66CD1-D
					PVM	KLEJ-66CD2-E
					GVM**	KLAS-66CD3-F KLBA-66CD3-F KLEE-66CD3-F

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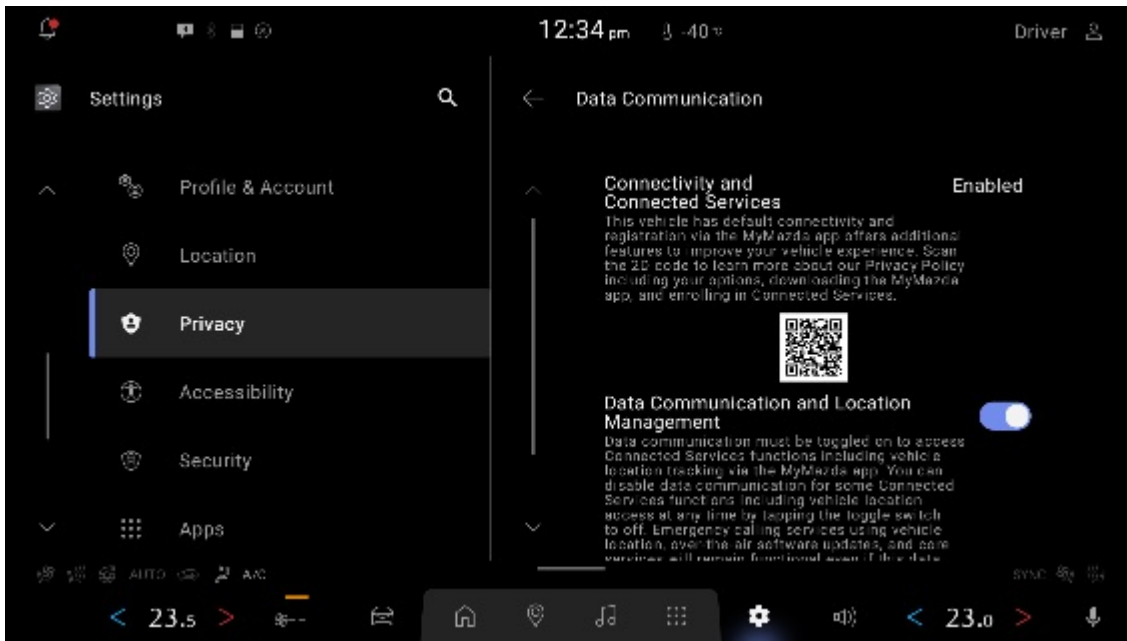
* This Service Information applies to SI reference numbers and target software file numbers that have the same or later suffixes/software file numbers.

** One of three GVM software versions will be installed, depending on the vehicle specifications.

3. Confirm that the “Data Communication” or “Connected Services (Enabled)” menu is available after update.

NOTE for CX-5:

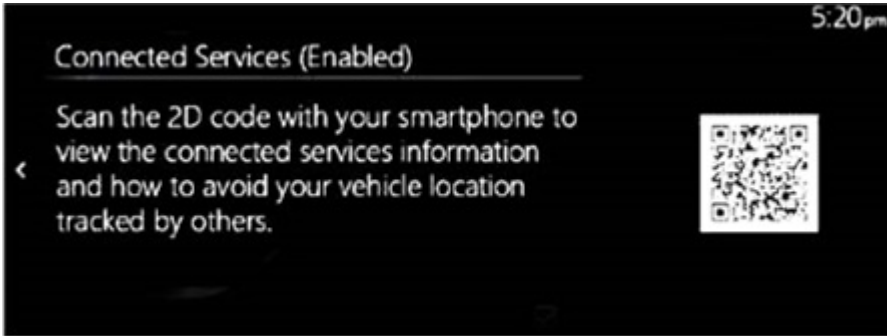
- Even prior to updating the CDC, the Data Communication menu is displayed, and a 2D code used to disable the connected vehicle service is also shown. Once reprogramming is performed, the text displayed in the menu is updated. To access Data Communication, navigate to Settings, then Privacy, in the Mazda Connect menu.



NOTE: For models other than CX-5:

- After updating the CMU, “Data Communication Information” will be available and can be verified in the “Internet Connection” menu. To view the “Data Communication Information”, navigate to “Settings”, then “System Settings”, and select “Internet Connection” in the Mazda Connect menu.

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4. The customer can access the link below by scanning the 2D code on the center display using their smartphone. To enable the setting to prevent vehicle location tracking, the customer is required to follow the instructions on the linked site and perform the procedure independently.

<https://www.mymazda.com/MyMazda/mazdaConnectedServices.action>

NOTE:

- To request full deactivation of connected services, navigate to the FAQ section at the bottom of the linked site, expand "Connected Services Data & Privacy," and follow the provided instructions.

IMPORTANT:

- The setting to prevent vehicle location tracking will not be reflected until Step 4 has been completed.

WARRANTY INFORMATION

IMPORTANT:

- Refer to the appropriate TSB for warranty claim information.

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