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| Subject: UPDATED SOFTWARE RELEASE FOR CONCERNS WITH MAZDA CONNECT INFOTAINMENT SYSTEM (CX-70 WITH NA14) | Bulletin No.: 16-007/26 |
| | Last Issued : 06/29/2026 |

BULLETIN NOTES

APPLICABLE MODEL(S)/VINS

2026 CX-70

DESCRIPTION

The release notes outlined below provide an overview of bug fixes, feature improvements, and updates included in the latest software release. The latest version of software contains all the updates of the previous versions.

NOTE: If current version is not 7230C1A-NA14_***, this TSB is not applicable.**

Version 7230C1A-NA14_10020 enables termination of connected services at customer request:

- Termination of Connected Services by customers at their initiative has been enabled. Accordingly, the following items have been updated.
 - Add a "Data Communication Information" item under Settings > System Settings>Online Connectivity.
 - Updated the text displayed on the confirmation screen for disabling Connected Services.

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Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify the customer concern.
2. Update MAZDA CONNECT with software version 7230C1A-NA14_10020 or later with a USB memory stick using the 7TH GEN MAZDA CONNECT Update Instructions.

CAUTION: More than one software version can be placed on a memory stick, but Mazda recommends placing only one version on a memory stick to avoid updating the system with the wrong version.

3. Verify the repair.

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WARRANTY INFORMATION**NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

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| Warranty Type | A |
| Symptom Code | 64 |
| Damage Code | 9W |
| Part Number Main Cause | 5555-RP-CMU |
| Quantity | 0 |
| Operation Number / Labor Hours: | XXX74XFX / 0.3 Hrs. |

NOTE: Keep record of successful reprogramming by taking a picture of the Mazda Connect display, showing the actual software version.

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