

ATTENTION:

GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2024-25MY Impreza & Crosstrek

NUMBER: 12-280-26

SUBJECT: Hood Lock Assembly Design Change

DATE: 06/22/26

INTRODUCTION:

This bulletin announces a design change to the Hood Lock Assembly. The new design was implemented to address a rare concern in which the engine hood warning light does not illuminate when the hood is not fully closed. A stronger spring has been added to ensure the hood lifts sufficiently for the sensor to detect that it is open. If this concern is reported, follow the procedure outlined in this bulletin.

PRODUCTION CHANGE INFORMATION:

These new parts have been incorporated into the production as per the chart below:

Model	Starting VIN
SIA produced Impreza & Crosstrek (vehicles with VINs starting with 4S4)	4S4GUHM62S3767524
SBR produced Impreza & Crosstrek (vehicles with VINs starting with JF2)	JF2GUHDC9SH286135

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Old Part Number	Part Description	New Part Number
57310FL060 57310FL050	LOCK ASSEMBLY-FRONT HOOD	57310FL151
57310FL12A 57310FL16A		57310FL16B

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

The service procedures for hood lock assembly remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Body & Electrical/WIRING SYSTEM>SECURITY AND LOCKS>Front Hood Lock Assembly

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited warranty or covered by an active Subaru Added Security Gold plan, this repair may be submitted using the following claim information:

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC, SAS	HOOD LATCH W/ SWITCH R&R	811586	0.9h	FCU-43	SG 6 / SL 2

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.