

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2024-26MY Impreza & Crosstrek 2.0L
2025MY Forester

NUMBER: 06-97-26R

DATE: 04/30/26

SUBJECT: Front Brake Pad / Design Change

REVISED: 06/10/26

INTRODUCTION:

This bulletin announces a design change to the front brake pads. The brake pads have been redesigned with a new friction material and shape. This change is intended to enhance the removal of rust and debris that can accumulate on the rotor surface, causing unevenness. These parts were developed to address judder/vibration concerns only. If a customer reports judder/vibration during braking and it is determined to originate from the front brakes, perform the procedure outlined in this bulletin.

PRODUCTION CHANGE INFORMATION:

The new brake pads have been incorporated into production as per the chart below.

Model	Starting VIN
Impreza	JF1GUHJC2T8224862
Crosstrek	Japan Produced: JF2GUHFC1T8224811
	SIA Produced: 4S4GUHD63T3762950
Forester	Japan Produced: JF2SLDCC2TH458366
	SIA Produced: 4S4SLDD68T3088719

PART INFORMATION:

IMPORTANT: The new front brake pads are not interchangeable between SIA and Japan built vehicles.

Model	MY	Production	First VIN Digit	Part Description	Part Number
24-26	Impreza & Crosstrek	Japan	J	PAD KIT-FRONT DISK BRAKE	26296FN060
25-26	Forester	Japan	J	PAD KIT-FRONT DISK BRAKE	
24-26	Crosstrek	SIA	4	PAD KIT-FRONT DISK BRAKE	26296FN06A
25-26	Forester	SIA	4	PAD KIT-FRONT DISK BRAKE	

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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The redesigned brake pads are marked with a green rectangle on the top side of the pad, as shown in the image below.



SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Step 1: Inspect Front Rotors

- Carefully examine the front brake rotors to determine their condition.
- Check for excessive wear, scoring, cracks, warpage or thickness below the minimum specification.
- Determine whether the rotors can be resurfaced or if replacement is required.

Step 2: Resurface or Replace Rotors and Install New Brake Pads

The service procedures for front brake pads remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: [Brakes > BRAKE > Front Brake Pad](#)

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
FRONT BRAKE PAD REPLACEMENT AND ROTOR RESURFACE	A511486	1.0h	QAU-26
FRONT BRAKE PAD AND ROTOR REPLACEMENT	A511586	0.8h	QAU-26

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.