

PARTS ALERT

FLASH TRAINING 2026 - 10



E/V ORDER FREIGHT POLICY

For more information on this policy, it can be downloaded from Hinonet.net under parts documents or in the Quick links.

See below for examples of parts that require LTL shipping. *(this is not an all inclusive list)*

- Bumpers/Hoods/Fenders
- DPF Components *(includes converters and combustion chambers)*
- Cylinder Heads
- Differential Carriers
- Transmissions
- Select Radiators
- Steering Gears
- Clutches
- Fuel Tanks
- Hubs/Discs
- Axles

Determination of overweight and oversized parts is at Hino's discretion.

Freight Charges

DCS automatically adds shipping/handling charges on Emergency and some VOR orders. Dealers can file a claim for NDA freight charges on order that ship ground to the main/stock delivery address.

If the order is drop shipped to ANY other address than the main stock delivery address, freight charges will apply. Shipping quote will be provided upon request

Dealers can reach out to their DSPM's if freight charges are deemed excessive. It will be at the DSPM's discretion if a goodwill credit will be issued.

TIP: Fedex Frt will now only track LTL shipments on their freight website <https://www.fedexfreight.com/en-us>