



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

June 9, 2026

TO: All U.S. Ford and Lincoln Dealers
SUBJECT: **Special Field Action 25L05**
Certain 2024-2025 Model Year F-150 Vehicles Equipped with 2.7L Engine
Vehicle Emission Control Information (VECI) Label Update

AFFECTED VEHICLES (U.S. Population Of Affected Vehicles 201,242):

Vehicle	Model Year	Assembly Plant	Build Date Range
F-150	2024	Dearborn	May 31, 2023 through November 14, 2024
	2025		May 22, 2024 through August 7, 2025
	2024	Kansas City	June 3, 2023 through December 9, 2024
	2025		July 22, 2024 through August 7, 2025

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS ACTION

On the affected vehicles, the Vehicle Emission Control Information (VECI) label contains an incorrect description of an emissions control device.

SERVICE ACTION

In-Stock Vehicles: Supplemental VECI labels with the correct information will be mailed to dealers with affected vehicles (to the attention of the Service Manager) the week of June 15, 2026. Dealers are to install a corrected VECI label directly over the existing VECI label on any affected vehicles in inventory, as instructed in the Technical Instructions attached.

Sold Vehicles: Supplemental VECI labels with the correct information will be mailed directly to the owner with affected vehicle, on the week of September 28, 2026 or sooner. Dealers are also to install the corrected VECI label on sold vehicles when requested by an owner. Please remind the owner to bring the VECI label with them if they choose to schedule an appointment.

This service must be performed at no charge to the vehicle owner. For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

Note: Special Field Action 25L05 will be closed out on all VINs upon confirmation of owner letter delivery. Dealers should claim 25L05B for label installation on stock units and customer-requested installations.

ADDITIONAL LABELS

A small quantity of replacement labels has been set aside at the SSSC if a label has been misplaced. Please contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site to request a replacement label.

FSA PROGRAM OPTIONS

Program Option	Eligibility	Comments
Mobile Repair	Yes	See Mobile Service Repair Assessment Level section below, if applicable.
Over-the-Air (OTA) Update	No	See Over-The-Air (OTA) Updates section of the FSA Policy Document, if applicable.
Rentals	No	See the Rental Vehicles section below, if applicable.
Alternative Transportation Available	No	See Alternate Transportation section in the FSA Policy Document.
Pickup & Delivery (PDL)	No	See Pickup & Delivery section in the FSA Policy document.

FSA PROGRAM OPTIONS (continued)

Program Option	Eligibility	Comments
Towing	No	See Claims Preparation and Submission section below, if applicable.
Essential Special Service Tools (ESST)	No	See Technical Instructions and/or Workshop Manual (WSM) as needed.
Administrative Allowance	No	See Administrative Allowance section in FSA Policy Document, and if applicable, Labor Allowances table below.
Owner Refunds	No	See Owner Refunds section below, if applicable.
Photo Submission	No	See Repair Photo Submission section below, if applicable.

Note: For further information on certain Program Options above, see the corresponding section within the FSA Policy Document.

ATTACHMENTS

- Technical Instructions – VECI Label Replacement
- Customer Instructions – VECI Label Replacement
- Owner Notification Letter

REFERENCE MATERIAL

- Warranty & Policy Manual (located on FMCDealer Warranty Portal Page):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/wty.html
- FSA Policy Document (located on FMCDealer FSA Resources Page for Ford and Lincoln dealerships):
www.fmcdealer.dealerconnection.com/content/fmcdealer/us/en/parts_service/fsa/rsc.html
- FSA Policy Document (located on the Fleet SharePoint site for Fleets with in-house warranty):
<https://azureford.sharepoint.com/sites/OneWarrantySolution/usfleet/SitePages/Home.aspx>
- The Mobile Repair / Vehicle Pickup & Delivery Record can be found on the Technical Assistance tab in PTS:
<https://www.fordtechservice.dealerconnection.com>

QUESTIONS & ASSISTANCE

For questions and assistance, contact the SSSC via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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Special Field Action 25L05**MOBILE SERVICE REPAIR ASSESSMENT LEVEL**

- Arrange for a mobile repair at the owner's location, if requested.
- All Vehicles:
 - 🔧 🔧 - Light Mobile Service (MRA2)

OASIS ACTIVATION

OASIS will be activated on June 9, 2026.

FSA VIN LISTS ACTIVATION

FSA VIN Lists will be available through <https://web.fsavinlists.dealerconnection.com> on June 9, 2026. Owner names and addresses will be available by June 26, 2026.

NOTE: Your FSA VIN Lists may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this program is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this service action.

SOLD VEHICLES

- Label and installation instructions are being mailed to owners; however, owners may choose to have the dealer install the label.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.
- Dealers are to prioritize repairs of customer vehicles over repairs of new and used vehicle inventory.

IN-STOCK VEHICLES

- Correct all affected units in your new vehicle inventory before delivery. To order more labels, contact SSSC via the SSSC Web Contact Site.
- Use OASIS to identify any affected vehicles in your used vehicle inventory.

BRANDED / SALVAGED TITLE VEHICLES

Affected branded / salvaged title vehicles are eligible for this Field Service Action.

ADDITIONAL REPAIR (LABOR TIME AND/OR PARTS)

Additional repairs identified as necessary to complete the FSA should be managed as follows:

- For related damage and access time requirements, refer to the Warranty and Policy Manual / Section 6 – Ford & Lincoln Program Policies / General Information & Special Circumstances for FSA's / Related Damage.
- **For vehicles within new vehicle bumper-to-bumper warranty coverage, no SSSC approval is required**, although related damage must be on a separate repair line with the "Related Damage" radio button checked.
 - Ford vehicles – 3 years or 36,000 miles
- **For vehicles outside new vehicle bumper-to-bumper warranty coverage:**
 - Submit an Approval Request to the SSSC Web Contact Site before completing the repair.
- See "Additional Repair Info" in the FSA Policy Document for further Terms and Conditions.

Special Field Action 25L05**CLAIMS PREPARATION AND SUBMISSION**

- **Technician Competency Requirement:** The STST Competency 10 certification requirement in the U.S. market only will be enforced starting with repair orders opened on or after August 31, 2024. FSA repairs will be rejected, and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See EFC15936 for more details.
- **Claim Entry:** Enter claims using Dealer Management System (DMS) or One Warranty Solution (OWS) online.
 - When entering claims, select claim type 31: Field Service Action. The FSA number 25L05 is the subcode.
 - For additional claims preparation and submission information, refer to the Recall and Customer Satisfaction Program (CSP) Repairs in the OWS User Guide.
- **Related Damage/Additional labor and/or parts:** Must be claimed as Related Damage on a separate repair line from the FSA with the same claim type and subcode as described in Claim Entry above.

IMPORTANT: Click the Related Damage Indicator radio button.

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LABOR ALLOWANCES

Note: Additional supplemental labor operation may be claimed from the Supplemental Labor Allowances table.

Description	Labor Operation	Labor Time Hour(s)
1. Access and clean the existing VECI label. 2. Clean the existing VECI label and area around it. 3. Install the new VECI label directly over the existing VECI label. This labor operation code closes the FSA.	25L05B	0.2

SUPPLEMENTAL LABOR ALLOWANCES **This labor operation code DOES NOT close the FSA.**

Note: Claim any relevant supplemental labor operation in addition to the primary labor operation.

Description	Labor Operation	Labor Time Hour(s)
Mobile Service: This allowance is only for <u>non-eligible</u> 2026 Remote Experience Program Dealers. Can be used when the repair takes place away from the dealership. If Additional Time is Required Due to Travel, Please Submit an SSSC Approval Form.	25L05MM	0.5

PARTS REQUIREMENTS

- **In-Stock Vehicles:** Labels for in-stock vehicles are being mailed to dealerships by June 15, 2026 or sooner. The package will be sent to the attention of the service manager with a bright orange 25L05 sticker.
- **Sold Vehicles:** Labels for this program, along with installation instructions, are being mailed directly to owners of the affected vehicle the week of September 28, 2026 or sooner.
- **Ordering Instructions for Additional Labels**
 A small quantity of replacement labels has been set aside at the SSSC for owners who misplaced their label, or for dealers that didn't receive a label for a stock vehicle.
 A VIN will be required for each replacement label ordered. To request a replacement label, contact the SSSC via the SSSC Web Contact Site.
 - Ask for additional VECI labels for program 25L05.
 - Provide your name, dealership P/A code, and mailing address.
 - Provide Vehicle Identification Number (VIN).

DEALER PRICE

Dealers will not be charged for labels ordered for this program.

CERTAIN 2024-2025 MODEL YEAR F-150 VEHICLES EQUIPPED WITH A 2.7L ENGINE — VEHICLE EMISSION CONTROL INFORMATION (VECI) LABEL UPDATE

IMPORTANT! The Service Technician Specialty Training (STST) Competency 10 certification requirement in the U.S. market only will be enforced starting with repair orders opened on or after August 31, 2024. Field Service Action (FSA) repairs will reject and the claim will not be paid if the repairing technician is not certified in STST Competency 10 FSA. See Electronic Field Communication (EFC) 15936 for more details.

1. **Sold Vehicles:** The correct Vehicle Emission Control Information (VECI) label will be mailed directly to the owner. They may choose to install it themselves or request installation from the dealer. Please proceed to Step 2.

NOTE: Please remind the owner to bring the VECI label with them, if they choose to schedule an appointment.

In-Stock Vehicles: Supplemental VECI labels with the correct information will be mailed to dealers with affected vehicles (to the attention of the Service Manager). Proceed to Step 2.

2. Open the driver's front door.

3. Pull the hood release lever and let it completely retract, as shown in Figure 1.

NOTE: This action releases the primary hood latch.

NOTE: Opening and Closing The Hood Cautions, can also be found in the vehicles **Owner Guide** under **MAINTENANCE PRECAUTIONS** for **OPENING AND CLOSING THE HOOD**.

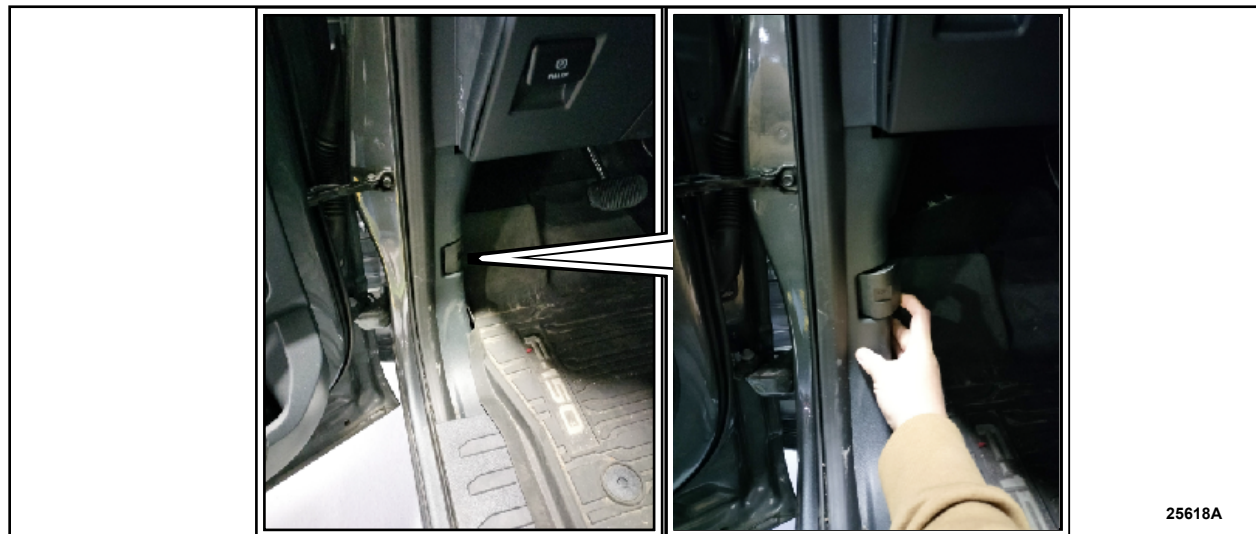


FIGURE 1



NOTE: If equipped, support the hood with the prop rod.

4. Open the hood by pressing the primary latch to the left, located under the hood. See Figure 2.

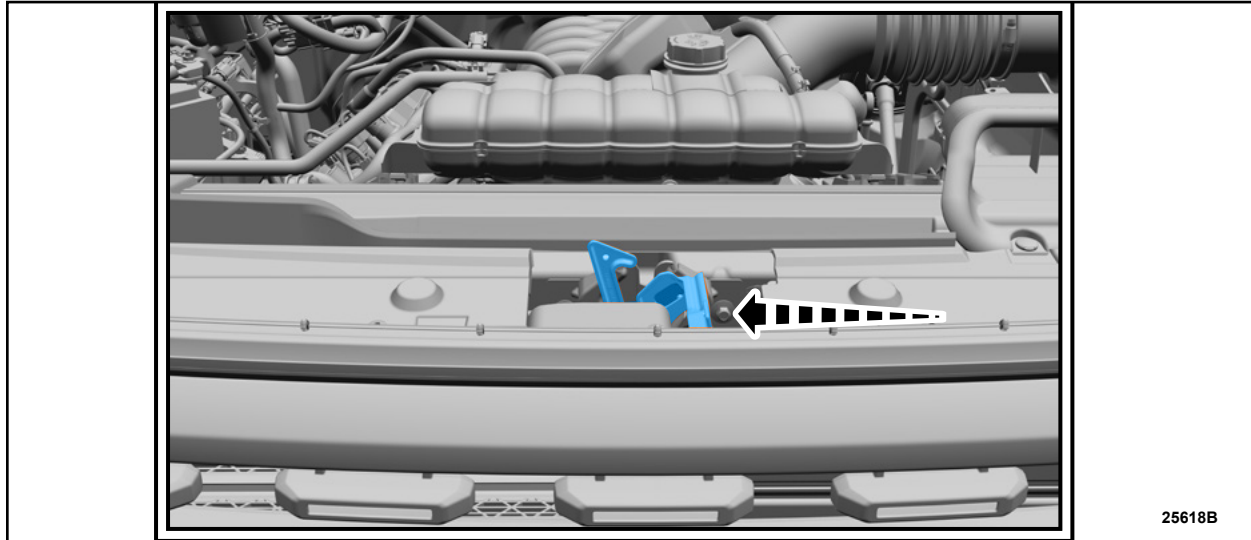


FIGURE 2

5. Locate your *new* **Vehicle Emission Control Information** (VECI) label that has been provided.

6. Inspect the old VECI label on the inside of the hood and locate the part number. See Figure 3.

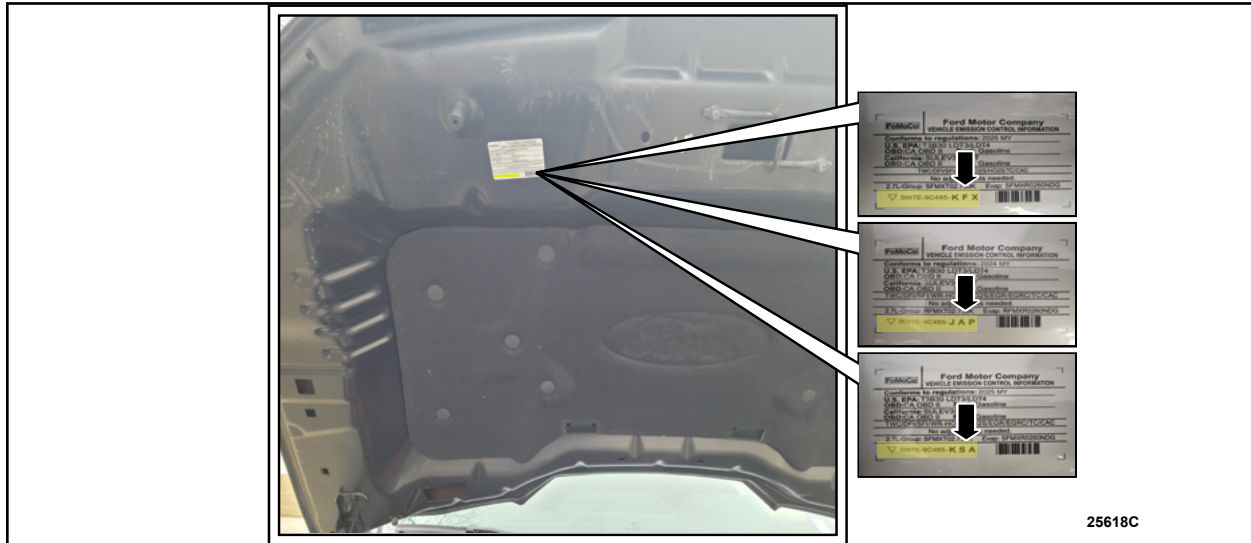


FIGURE 3


7. Does the part number on the old label, match the part number on the *new* label?

Yes - Proceed to Step 8.

No - Speak to the Service manager and retrieve the correct VECI label for placement.
Proceed to Step 8.



8. Pour or spray Isopropyl alcohol, degreaser, or a window cleaner onto a clean paper towel or lint free cloth. Clean the existing label and area around it.

NOTE: A video of the service procedure can be found by clicking the video icon. 



9. Use a lint free cloth to wipe dry the existing label and the area around it.

10. Place the *new* VECI label, shown below, directly over the original label.

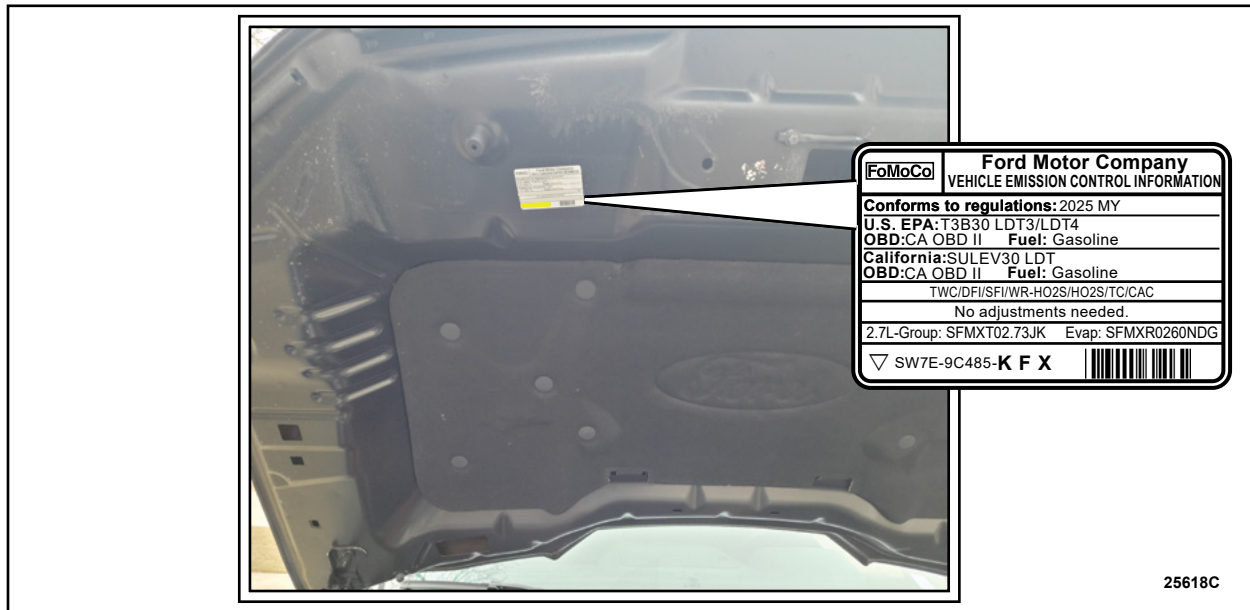


FIGURE 4



NOTE: The above VECI label is used as an example, others are similar.

11. If equipped, fully stow the prop rod prior to lowering the hood.
12. To close, lower the hood and make sure that it fully latches.
13. This completes Special Field Action 25L05.

WARNING: Make sure that you fully latch the hood before driving. Failure to follow this instruction could result in personal injury or death.

