

June 26, 2026

Version 1

Product Update: 2025–26 Prologue Cabin HVAC Software Update

APPLIES TO

Year	Model	Trim Level	VIN Range
2025–26	Prologue	ALL	Check iN VIN Status Inquiry for eligibility.

BACKGROUND

The cabin may not be effectively cooled by the HVAC blower motor when the key fob is used to remotely lower the windows.

OWNER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the vehicle owner and/or anyone else harmed as a result of such failure. To verify if a vehicle in inventory is affected, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Update Vehicle Software.

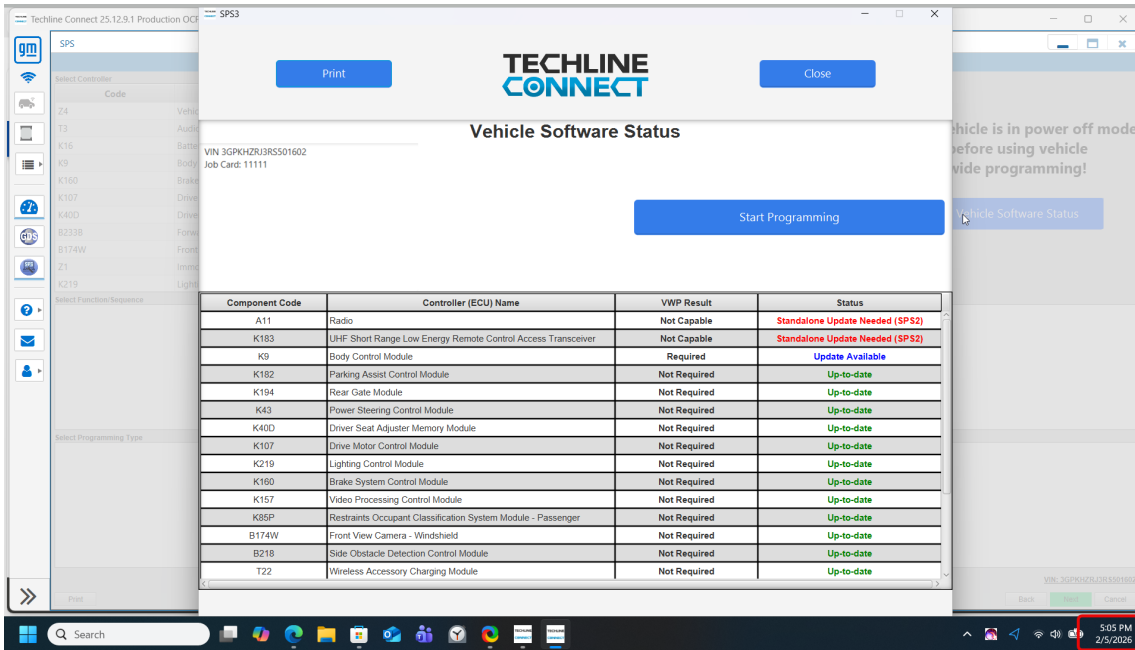
NOTE: Depending on the vehicle, none or multiple software updates may be required.

The active cabin ventilation feature issue (switching the HVAC blower on when the windows are remotely lowered using the fob) is resolved.

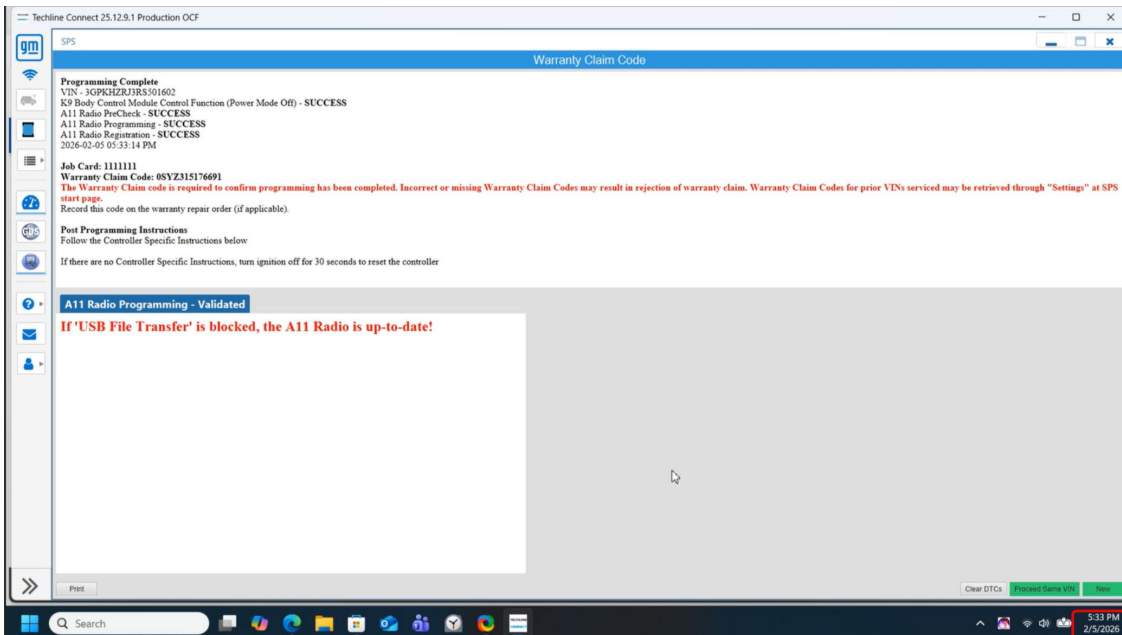
CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INSTRUCTIONS

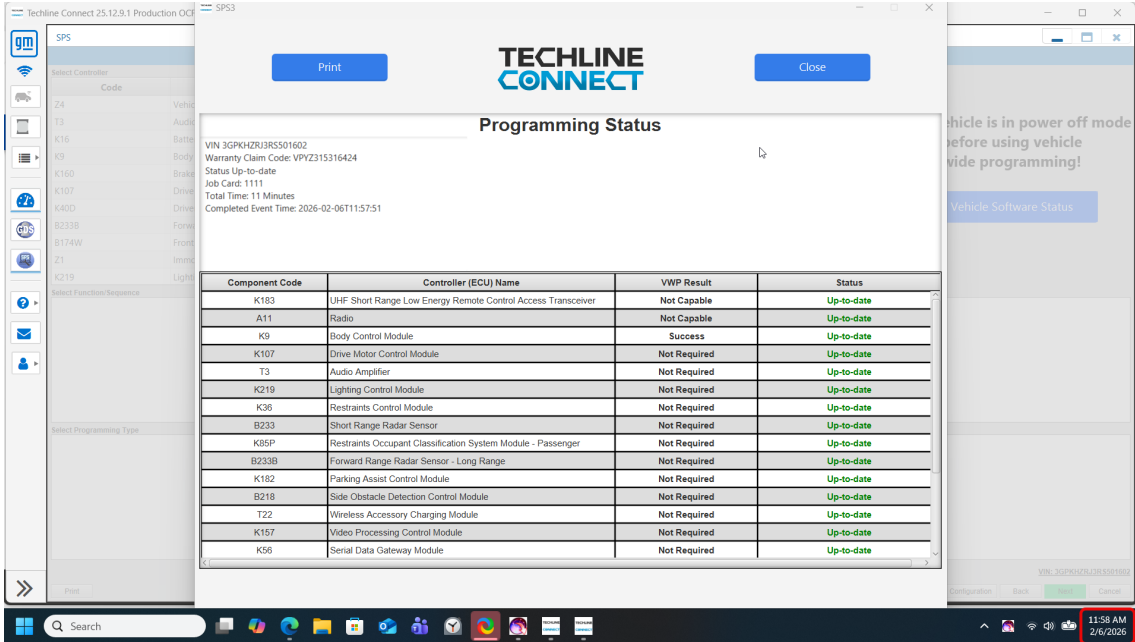
- For vehicles that need software updates, take a screen shot of the Techline Connect screen indicating the VIN and the software(s) that needs to be updated.
- Use the screenshot to determine which software needs an update. Then select the matching add-on labor operation(s) and enter the correct code(s) on the Template B claim form.



- For A11 updates, you may need to complete two software updates. After the first update, take a screenshot of the A11 completion screen. If a second update is required, take a screenshot of the A11 completion screen.



- Upon completion of the updates, take a screen shot of the Techline Connect confirming that all software(s) has been fully updated. **Be sure the date/time on the computer screen can be seen in the screenshot (e.g. lower right corner of the image below).**



- Attach all required screen shots on the claim form. Claims with missing or incomplete screen shot attachments may be subject to debit.
- If the inspection shows that no software update is needed, use Template A.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
6185A0	Inspect software. Updates not required-	0.4 hr	6PV00	ENN00	A26057A	87836077

6185A0	Inspect software. Perform the updates -	0.4 hr	6PV00	ENN00	A26057B	87836077
A	A11 Radio Update	0.5 hr	Add this if required			
B	Additional Standalone update 1	0.1 hr	Add this if required			
C	Additional Standalone update 2	0.1 hr	Add this if required			
D	Additional Standalone update 3	0.1 hr	Add this if required			
E	Additional Standalone update 4	0.1 hr	Add this if required			
F	Vehicle Wide Programming SPS3	0.3 hr	Add this if required			

REQUIRED TOOLS

Tool Name	Tool Number	Quantity
Multiple Diagnostic Interface 2 (MDI2)	07-EL-52100	1
Techline Connect (TLC) Software application tool with HondaDiagnostic Package	N/A	N/A
DCA-8000 Dynamic Diagnostic Charging System	MTRDCA8000PH	1
USB 3.1 (or higher) Type-C 32GB	Commercially Available	1

INSPECTION AND REPAIR PROCEDURE

1. Follow the steps outlined in the Job Aid: [Updating Control Units Modules with TECHLINE CONNECT](#) under section INSPECTION PROCEDURE to determine if updates are needed for the A11 Radio Control Module and other control units.
2. If any updates are needed, follow the steps outline in the Job Aid: [Updating Control Units Modules with TECHLINE CONNECT](#) under section REPROGRAMING PROCEDURE to update the vehicle.

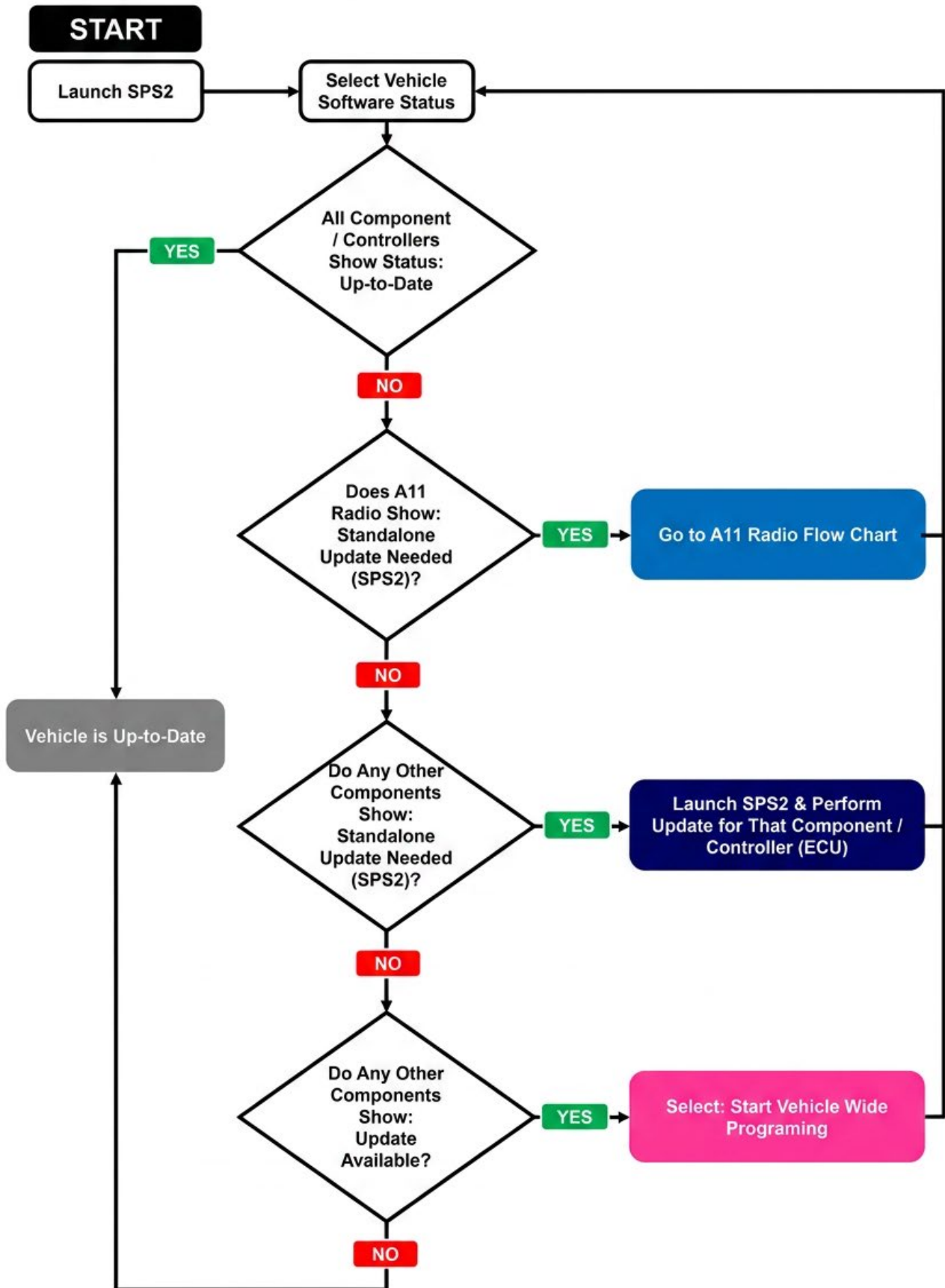
QUICK REFERENCE GUIDE

The following is a summary of the update procedure. For the full update procedure refer to the job aid.

NOTE: Vehicles updated with Techline Connect require all systems to be updated in a specific order, otherwise unexpected messages may be displayed. All modules should be updated. See Programming Procedure Summary Flow Chart.

1. If needed, update the A11 (Radio) First. The A11 (Radio) may need multiple updates. See A11 Radio Flow Chart.
2. If needed, perform any standalone updates (other control units).
3. If there are any other control modules that need "Update Available", use VEHICLE WIDE PROGRAMMING (SPS3-VWP) to update those units.

Programming Procedure Summary Flow Chart



A11 Radio Flow Chart

