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Sent on 06 26 2026 **Expires on** 08 14 2026

From Erik Blank, Manager of Auto Campaigns and Recalls

Subject Product Update: 2025-26 Prologue Cabin HVAC Software Update

DATE: June 26, 2026

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Erik Blank, Manager of Auto Campaigns and Recalls

Re: Product Update: 2025–26 Prologue Cabin HVAC Software Update

Today, June 26, 2026, American Honda is announcing a **product update** for certain 2025-2026 Prologue vehicles. Due to software programming issues, the cabin may not be effectively cooled by the HVAC blower motor when the key fob is used to remotely lower the windows. **Perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Update all vehicle software to the latest versions.

SOFTWARE

The updated software will be available at launch.

PARTS

There are no parts needed for this campaign.

TOOLS

There are no special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 26-057, *Product Update: 2025–26 Prologue Cabin HVAC Software Update*, has posted to the Service Information System (SIS) as of June 26, 2026. It includes software, repair, and warranty information related to this campaign.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in late September 2026.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.