

Job Code:	M920032 – 26-005	Product:	Lineage LVT1
Date:	5/20/2026	Repair Time:	0.50

Purpose

This bulletin describes the procedure to replace the plastic threaded pivot fitting on the rain shower head with a metal threaded pivot fitting on affected Lineage LVT1 units. The metal fitting addresses a failure of the plastic threaded pivot fitting as supplied by the shower head manufacturer.

NOTE: Actual color and finish of components may differ from those depicted in this document.

Background

Grand Design RV has received a small number of customer reports related to the rain shower head. Every unit is tested for leaks at the factory as part of the normal testing process, and any detected leaks are corrected before shipping. An overtightening condition was identified on earlier units and corrected. Additional reports received after that correction, together with a recent study, identified a failure of the plastic threaded pivot fitting on the shower head as received from the shower head manufacturer. The manufacturer has developed a metal threaded pivot fitting to replace the plastic fitting.

Safety

This document provides general instructions. Many variables can change the circumstances of any procedure, including the degree of difficulty involved in the service operation and the ability level of the individual performing the operation. In the event the skill level required is too advanced or the procedure too difficult, a certified technician should be consulted before performing the operation. Failure to correctly install, remove, or service the system may result in voiding the warranty, inflicting injury, or even death.

WARNING

The "WARNING" symbol indicates a procedure has a safety risk involved and may cause death, serious personal injury, or severe product and/or property damage if not performed safely and within the parameters set forth in this document.

CAUTION

The "CAUTION" symbol indicates a procedure has a safety risk involved and may cause personal injury or product and/or property damage if not performed safely and within the parameters set forth in this document.

CAUTION

HAND TIGHTEN ONLY. Do not use wrenches when reassembling any part of this assembly, and do not use a screw gun. The rubber O-ring and washer are designed for hand-tight assembly. Overtightening any of these parts could result in damage and create leaks.

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Affected Units

This procedure applies to Lineage LVT units identified in the affected population for this campaign. Confirm unit eligibility before performing the repair.

Affected models: Lineage LVT1 built prior to 11.4.2035 – 2.2.2026

Affected serial / VIN range: 1FDBF6XG4SKA12992 (TEE00180) - 1FDBF6XG8SKA12946 (TEE00255)

Claim Information

Submit warranty claims using the following job code and labor time.

Job Code	M920032
Repair Time	0.50
Pre-Auth Required	No

Resources Required

The following tools are required to complete this procedure:

- Phillips head screwdriver suited for a #10 screw head (do not use a screw gun)

Required Components

The following parts are included with this campaign. Extra screws are included in case a screw is lost or damaged.

Callout	Part #	Qty	Description
A	Call GDRV Parts	1	Metal threaded pivot fitting
B	Shop Supply	4	#6 x 1" black flat head screw
C	Shop Supply	2	#8 x 5/8" silver round washer head screw

**Part images not to scale relative to each other.*

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Instructions – Remove the Shower Head

Step 1 – Rotate the shower head to expose the four #6 x 1" black flat head screws.

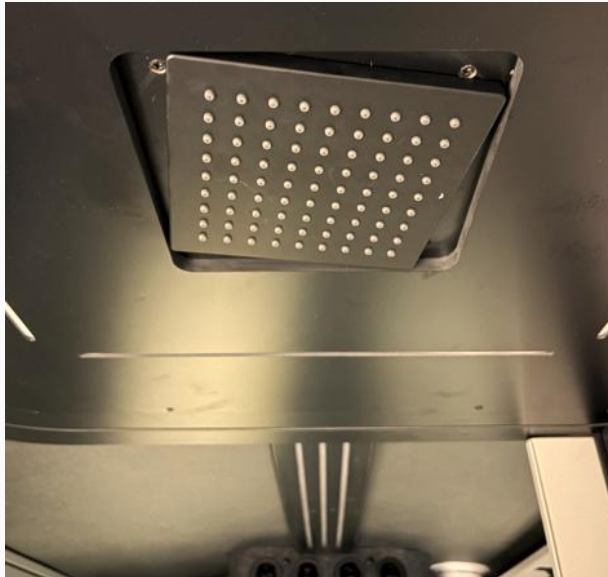


Fig. 1.1 – Shower head turned by hand to expose mounting screws.

Step 2 – Remove each of the four screws by turning counterclockwise. These screws may be reused if desired; extra screws are included in case a screw is lost or damaged.

Step 3 – Separate the shower head service panel from the larger soffit service access panel.

Step 4 – Disconnect the shower head from the supply line: support the supply line with one hand and twist the plastic threaded pivot fitting counterclockwise.

Note: This fitting should only be hand-tight and somewhat easy to turn.

Step 5 – Note the machined black plastic keeper that holds the shower head in place. It may be held by one or two #8 x 5/8" silver washer head screws. Remove the screw(s) by turning counterclockwise.

Note: Screws may be reused if desired; extra screws are included. It is preferred to use only one mounting screw to allow for the movement that may be needed during installation.

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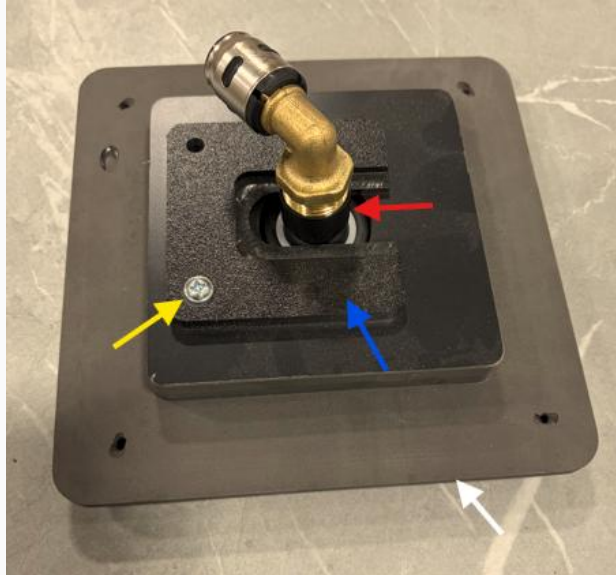


Fig. 1.2 — Service panel with shower head installed — service panel, pivot fitting, keeper, and mounting screw locations.

Instructions — Replace the Pivot Fitting

NOTE

Important! Remove and retain the rubber washer sediment screen from the plastic fitting BEFORE discarding the plastic fitting. The sediment screen is reused in the metal fitting.

Step 1 — Remove the rubber washer sediment screen from the plastic fitting and set it aside for reuse.

Step 2 — Twist off the plastic boss nut on the back of the shower head: hold the square part of the shower head and rotate the boss nut counterclockwise.

Step 3 — Note the position of the white plastic split ring on the plastic threaded pivot fitting, then remove the ring.

Note: The ring is designed to flex open for easy removal. Be careful not to over-flex it, as it could break.

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Step 4 — Install the split ring onto the metal threaded pivot fitting in the same orientation it had on the plastic fitting.

Note: The ring will flex open for easy installation. Be careful not to over-flex it, as it could break.

Step 5 — Position the metal threaded pivot fitting inside the opening on the shower head, seated against the rubber O-ring.

Step 6 — Reposition and hand-tighten the plastic boss nut until it is snugly in place.



Fig. 2.1 — Shower head disassembled — sediment screen, boss nut, split ring, plastic fitting, metal fitting, and O-ring.

Instructions — Re-install the Shower Head

NOTE

Important! Insert the retained rubber washer sediment screen from the plastic fitting into the metal fitting before reconnecting the supply line.

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Step 1 – Insert the rubber washer sediment screen into the metal fitting.



Fig. 3.1 – Shower head reassembly order – sediment screen into metal fitting.

Step 2 – Reposition the shower head through the shower head service panel.

Step 3 – Connect the metal threaded pivot fitting to the supply hose: support the supply line with one hand and hand-tighten the metal fitting until it is snug.

Step 4 – Re-install the machined plastic keeper around the metal threaded pivot fitting. Hand-tighten one #8 x 5/8" silver washer head screw with a clockwise motion.

Step 5 – Reposition the shower head service panel and hand-tighten the four #6 x 1" black flat head screws with a clockwise motion.

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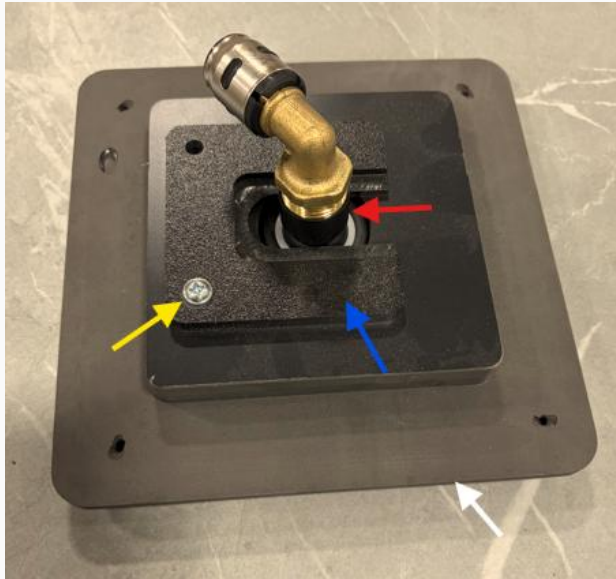


Fig. 3.2 — Shower head reassembled — service panel, supply line connection, keeper, and mounting screws.

Verification

Before returning the unit to service, verify the following:

- The rubber washer sediment screen was transferred from the plastic fitting into the metal fitting.
- The white plastic split ring is installed on the metal fitting in the correct orientation.
- All fittings and screws are hand-tight only — no wrenches or screw gun were used.
- The metal threaded pivot fitting is connected to the supply hose and snug.
- The plastic keeper is secured with one #8 silver washer head screw.
- The shower head service panel is secured with four #6 black flat head screws.
- The shower head operates with no leaks at the pivot fitting or supply connection.