

Technical Service Bulletin

Circulate To:	Service Manager	x	Parts Manager	x	Series:	Imagine
	Warranty Admin	x	Technician	x	Model:	Multiple
	Sales Manager	x			Build Date	3/26/26 - 3/30/26

Concern:	Receipt cover may be installed incorrectly
-----------------	--

Remedy:	Remove and replace the receipt cover with Grand Design provided
----------------	---

Flat Rate:	920027
-------------------	--------

Tools:	Screw Gun Flashlight Screws (SCREW 8x1 Pan Quad Ty-F Black) Robertsons Bit: #2 square head + 4" extension
---------------	--

Parts:	960041 - qty 4 - SCREW 8x1 Pan Quad Ty-F Black Provided - qty 1 - RECEIPT COVER ONLY BLACK WEATHERPROOF GF/DEC W/GASKET
---------------	--

- Step 1:** Make sure power to the unit and the electrical circuit under maintenance is turned off by the breaker.
- Step 2:** Gain entry to the off door side front passthrough and access the utility panel. (Fig 1)



Fig 1

- Step 3:** Open the receptacle and check the screws holding it in place. If there are 2 screws in the middle holes as shown in the image below the receptacle cover needs to be removed and replaced with cover# 420436, supplied by Grand Design. (Fig 2)

If there are screws in all 4 corners then the outlet is secured correctly. You can stop here and claim admin time

Fig 2



Incorrect installation shown

Step 4: Remove the screws and trim holding this wood panel on. (fig 3)



Fig 3

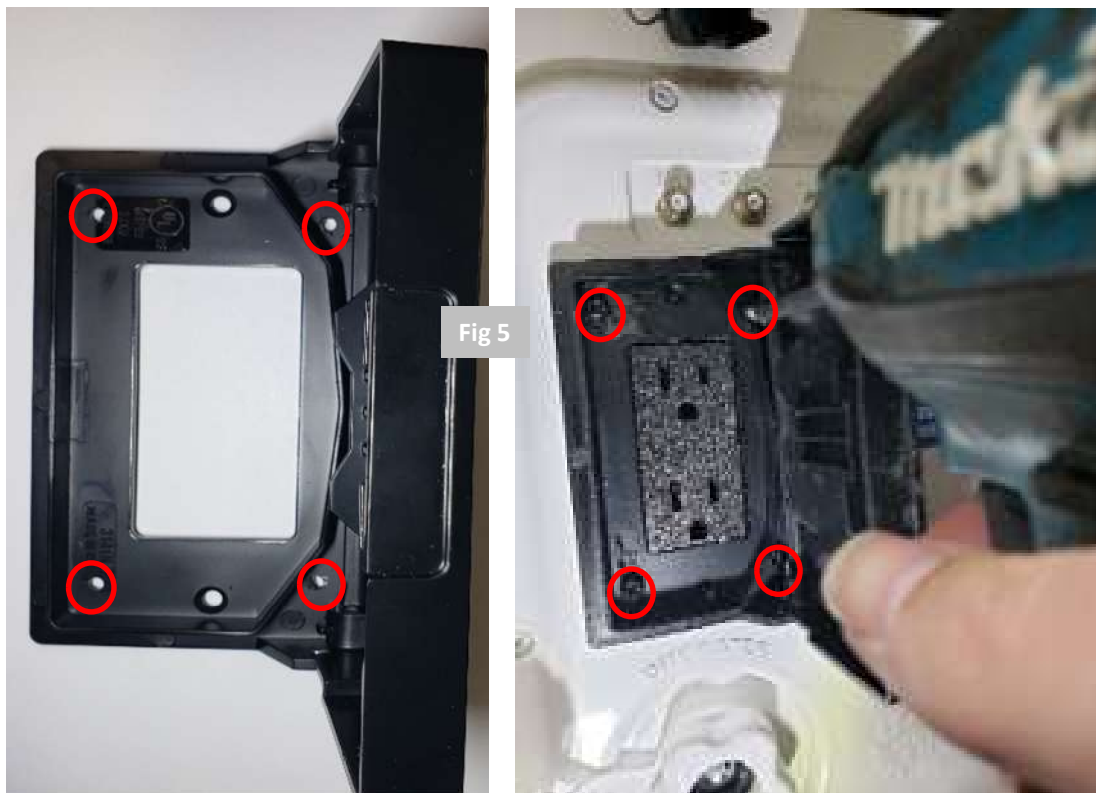
Step 5: Inspect the electrical wires behind the 120 V receptacle. **If they have been damaged by screws, cut the wires and re-wire the receptacle.** (fig 4)

Fig 4



Step 6: Remove the installed outlet cover and replace with cover# 420436. DO NOT install screws in the center of the replacement receptacle cover

***NOTE* BE CAREFULL NOT TO OVER STRESS THE OUTLET COVER LID. IF YOU HEAR THE SPRINGS POP THE COVER WILL NEED REPLACEMENT. (Fig 5) - DO NOT REINSTALL SCREWS IN CENTER OF RECEPT COVER**



- Step 8:** Check that the outlet cover opens and closes properly.
- Step 9:** Inspect the wires in the rear one more time
- Step 10:** Re install the wood panel/ Trim
- Step 11:** Turn on the power and test the outlet