

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 79-1552
EXPIRATION DATE: December 31, 2026

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 2026

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2021-2022 XLR Toy Hauler recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

The black geocel roof sealant may not adhere to the front roof wrap joint, roof edge at the front corners.

OWNERS: WHAT SHOULD YOU DO?

Please contact your dealer without delay and request a service appointment to schedule the free repair. ***This TSB will expire on December 31, 2026.*** The vehicle Owner is responsible for making arrangements to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair. You may visit www.forestriverinc.com to search for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .25 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

DEALERS: WHAT SHOULD YOU DO?

Dealer Service Procedures are located on Dealer Connect.

CONTACT	PHONE
CUSTOMER SERVICE	(574) 642-0432

Repair Codes:

Prior Authorization and Pictures are required for the remedy and inspection. Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TSB NUMBER	REPAIR CODE	DESCRIPTION	TIME
79-1552	SB-414-05-00-004248	INSPECTION ONLY	.10 HRS
79-1552	SB-414-19-00-004249	INSPECTION AND SEAL	.25 HRS

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.


Please send the service invoice to the following address:

XLR Toy Haulers
Forest River, Inc.
Attn: WARRANTY MANAGER
2421 Century Dr.
Goshen, IN 46528

Sincerely,

Forest River
Office of Corporate Compliance

TECHNICAL SERVICE BULLETIN 79-1552 REMEDY INSTRUCTIONS

	Make(s): XLR BOOST Model(s): Many – See Below Model Year(s): 2021 - 2022	Repair Code: SB-414-19-00-004249 Allotted Time: .25 HRS. Inspection Code: SB-414-05-00-004248 Allotted Time: .10 HRS.
	Concern: The black geocel roof sealant may not adhere to the front roof wrap joint, roof edge at the front corners.	Photo(s) Required YES, PRIOR & POST Prior Authorization Required: YES Part(s) Number: Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN: 2021 – XLR BOOST - XLF28RZR16 & XLT29QBS

CERTAIN: 2021 – 2022 – XLR BOOST - XLF301LRLE, XLF32RZR14, XLF335LRLE, XLF35DSX11, XLF36TSX16, XLF37TSX13, XLT21QBS, XLT25LRLE, XLT27LRLE, XLT27QB, XLT27QBX, XLT29LRLE, XLT29QBX & XLT31QB

INSPECTION:

STEP 1: LOCATE THE FRONT WALL WRAP WHERE IT MEETS AND SECURES TO THE ROOF, SIDEWALLS;

STEP 2: IF THERE IS BLACK ROOF SEALANT PRESENT IN THE LOCATION MENTIONED IN STEP 1, MOVE STRAIGHT TO THE REMEDY PORTION OF THIS DOCUMENT;

- IF THERE IS MISSING SEALANT NOT PRESENT IN THE LOCATION MENTIONED IN STEP 1, MOVE STRAIGHT TO THE REMEDY PORTION OF THIS DOCUMENT;
- IF THERE IS WHITE SEALANT IN THE LOCATION PRESENT MENTIONED IN STEP 1, DO NOTHING AND CLAIM THE INSPECTION CODE ONLY.

REMEDY:

STEP 1: REMOVE THE BLACK SEALANT;

- FROM THE FRONT WRAP WHERE IT MEETS AND SECURES TO THE ROOF;
- FROM THE FRONT OUTER EDGES WHERE THE SIDEWALL, ROOF AND FRONT WRAP MEET;
- IT MAY BE POSSIBLE THAT THE BLACK ROOF SEALANT MAY PEEL OFF BY HAND
- REMOVE ALL BLACK SEALANT AS INDICATED ABOVE
- CLEAN SURFACE

STEP 2: APPLY ALPHATHANE 5160 NO-SAG SEALANT, WHITE;

- ENSURE TO COVER ALL PLACES WHERE THE BLACK SEALANT HAD BEEN
- ENSURE TO PROPERLY SEAL THE FRONT WRAP AND ROOF SEAM
- ENSURE TO PROPERLY SEAL THE FRONT WRAP, SIDEWALL AND ROOF

STEP 3: CLAIM REPAIR CODE ONLY.