



Retailer Notification

DTC Verification: Integrated Charging Control Unit Replacement

June 16, 2026

Document Topic	Date
<ul style="list-style-type: none"> • Technical Service Bulletin (TSB) 26-EV-004G published on GMA Tech Info 	06/16/2026

Warranty Extension Description

Genesis is extending the warranty coverage for the Integrated Charging Control Unit (ICCU) and ICCU fuse to **15 years/180,000 miles** from the date of original retail delivery or date of first use (whichever occurs first) and is valid for original and subsequent owners.

Applicable Vehicles

- 2023-25MY GV60 (JW1 EV) produced 02/04/2022 – 10/19/2024
 - Built by Hyundai Motor Company (“HMC”) – VIN prefix “KMU”
- 2023-25MY GV70 Electrified (JK1A EV) produced 01/25/2023 – 12/11/2024
 - Built by Hyundai Motor Manufacturing Alabama (“HMMA”) – VIN prefix “5NM”
- 2023-25MY GV80 Electrified (RG3 EV) produced 02/23/2022 – 08/22/2024
 - Built by “HMC” – VIN prefix “KMT”

Perform Recall 025G first if still open: Before this warranty extension is performed, please ensure that Recall 025G is performed on the vehicle first if it hasn’t been already. Recall 025G should always be performed first if open on the vehicle.

Repair Information

According to **TSB 26-EV-004G**, check for an active/stored occurrence of any diagnostic trouble code (DTC) that requires replacement of the ICCU and replace the ICCU and ICCU fuse if necessary. Some vehicles may have an active DTC that requires ICCU replacement.

- **Recommended Service Technician Level/Requirements:** Genesis Specialist (or higher)

Recommended Alternative Transportation:

A Service Valet or CVP 4.0 vehicle may be required based on the repair procedure duration/wait and any other additional work on the vehicle that may need to be addressed during the guest’s visit.

- ❖ A Courtesy Vehicle Program (CVP) 4.0 vehicle or Service Valet is expected to be provided to guests.
 - a. Please note that Service Valet is available to the original/subsequent owner for 3 years/36,000 miles ONLY.
 - b. A CVP 4.0 Vehicle can be offered with the opportunity for Daily Reimbursement (Please refer to CVP 4.0 Warranty/Campaign Rental Guidelines).

Other Notes/Recommendations

- **Please note that this is a warranty extension.**
- If a guest arrives at the dealer with no appointment scheduled, it is recommended for the dealer to offer alternative transportation to the guest to verify the guest’s concern.
- If a guest schedules an appointment in advance, ensure any appropriate parts, supplies, tools, and equipment (if applicable) are on hand to perform any related repairs.



- Always inquire if the guest will have time for an additional service to be performed if they were originally scheduled for a different service.
- Update the guest if the original estimated wait time is exceeded.

Parts Information

- Refer to **TSB 26-EV-004G** for applicable parts and latest information.
- These parts will require a VIN before ordering. Please see TSB for full parts list per model.

Warranty Information

Please note that this is an **extended** warranty.

- If the affected parts are within the extended period of 15 years/180,000 miles, submit as a campaign claim type. **Any vehicles under 15 years/180,000 miles are covered by this warranty extension, even if vehicle is within High Voltage Warranty of 10 years/120,000 miles.** Do not submit as warranty.
- **Per TSB 26-EV-004G** (or latest version) – Please see the latest TSB for the parts and labor reimbursement per model.
- Digital Documentation:
 - Claims are subject to review after submission. Please note that justification will come in the form an automatically uploaded DTC via GDS e-report at the time of diagnosis. [If it found that the DTC is not uploaded, claim is subject to debit.](#)

Best Practice Checklist

- **Reservation:** Has WebDCS been referenced for additional open campaigns or recalls?
 - Yes
 - No** – Please ensure all open campaign(s)/recall(s) are identified and addressed.
- **Readiness:** Are all parts, tools, and equipment on-hand and ready to perform the repair procedure?
 - Yes
 - No** – Please ensure the necessary parts, tools, and equipment are on hand before any repair work.
- **Reception:** Has the guest provided their authorization to perform repairs?
 - Yes
 - No** – Guest must be consulted and provide approval before proceeding with any repairs on their vehicle.
 - Has the guest been informed of the expected repair duration and a timeframe for status updates?
 - Yes
 - No** – Guests are to be informed of estimated repair duration and pick-up times after repairs are completed.
 - Has the guest been offered alternative transportation?
 - Yes
 - No** – Guests should be offered alternative transportation if their vehicle needs to be kept overnight. In addition, a CVP may be required based on the repair procedure duration and any other additional work on the vehicle that may need to be addressed during the visit.
- **Repair:** Does the Technician meet the recommended training requirements to complete this campaign?
 - Yes



- No** – Please reference the “Repair Information” section on page 1 and ensure a qualified technician performs the service procedure.
- **Return:** Ensure the guest’s contact information is up-to-date for follow-up conversations regarding their vehicle’s status.
 - Yes
 - No** – Please ensure the guest’s latest information is accurately recorded in order to provide future updates.

Q1: What is the issue?

A1: Some vehicles may exhibit a Diagnostic Trouble Code (DTC) that requires an ICCU replacement and if necessary, the ICCU fuse for DTC P1A9096.

Q2: What are the affected vehicles?

A2: Affected vehicle model years/models include the following:

- 2023-25MY GV60 (JW1 EV) produced 02/04/2022 – 10/19/2024
 - Built by Hyundai Motor Company (“HMC”)
- 2023-25MY GV70 Electrified (JK1A EV) produced 01/25/2023 – 12/11/2024
 - Built by Hyundai Motor Manufacturing Alabama (“HMMA”)
- 2023-25MY GV80 Electrified (RG3 EV) produced 02/23/2022 – 08/22/2024
 - Built by “HMC

Q3: What will be done by the retailer if the vehicle is eligible for the warranty extension and the retailer confirms the guest’s concern?

A3: The retailer will confirm if there is a DTC code present or not. If there is a DTC code requiring ICCU replacement, the ICCU will be replaced and if necessary, the ICCU fuse as well depending on the DTC code found. The repairs will be offered at no cost to the guest if the condition(s) covered by the warranty extension are confirmed.

Q4: When will affected owners be notified of this warranty extension?

A4: Owners of the subject vehicles are expected to be notified via First Class Mail by July 2026.

Contact Reference:

Please see the following page for commonly referred to contacts. Thank you for your prompt attention to this important safety matter and continued commitment to our Genesis guests.



Key Contact Information		
Retailer Support	Contact Information	Description
Parts	1-844-436-6455 www.GenesisDealerUSA.com Parts > Mobis Parts Portal	Parts ordering hotline for retailers
Genesis Special Service Tools (SSTs) Support Special Service Tools Ordering	GenesisTools@gma.com 1-855-763-6630 GenesisTools@snapon.com	Questions or feedback on SSTs Ordering tools/equipment
Techline	1-800-325-6604	Vehicle Technical Support for Genesis
WarrantyHELPLine	1-877-446-2922 warranty@gma.com	Warranty Claim questions for Genesis Retailers
Warranty Prior Approval (PA) Center	1-844-371-3808 pa@gma.com	Warranty Prior Approval (PA) Center for Genesis Retailers
Service Lane Technology (SLT) Xtime / AutoLoop / CDK	Support@xtime.com / 1-866-984-6355 support@autoloop.com / 1-877-850-2010	Assistance with SLT Appointment: • Appointment / Shop Capacity Management / Campaign Integration / OperationCodes
Customer Support	Contact Information	Description
Genesis Customer Care	1-844-340-9741 customer care@genesis motorsusa.com	For Genesis Customer Care, Connected Services and Roadside Assistance
Genesis Recall / Campaign Website	www.genesis.com/us/recall	Updated information for customers related to recall and service campaigns
Genesis Roadside Assistance	1-844-340-9742	Genesis Roadside Assistance

Key Reference Information	
Name	Source
Service Valet Appointment Scheduling	www.GenesisdealerUSA.com > Resources > Document Library > Services > Service Valet > Xtime Service Valet Settings Guide
Car Care Scheduling (Xtime) - Recall Appointment Notification	<ol style="list-style-type: none"> 1. Log into Xtime 2. Under the menu at the top left, select 'CONFIGURE' 3. Under the dealership tab, click "EMAIL COMMUNICATION" 4. Slide the toggle to "ADVANCED" 5. Populate as many e-mails as desired in the "PARTS DESK"
Parts – Campaign Parts Management (CPM) Procedure	As applicable; www.GenesisdealerUSA.com > Resources > Documents Library > Parts > Campaign Parts Management
Courtesy Vehicle (CVP) Program	www.GenesisdealerUSA.com > Service tab > CVP Fleet Management
Technical Service Bulletin (TSB)	www.GenesisdealerUSA.com > Service tab > Tech Info
Uncompleted Campaign VIN Listing	A listing of vehicles is located on WEBDCS > SERVICE tab > select UNCOMPLETED CAMPAIGN VIN LISTING – Dealer Stock (New, SRC, CPO, etc.) and Retailed.
Recall / Campaign Website	www.genesis.com/us/recall
NHTSA Website	www.safercar.gov



Appendix

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<ul style="list-style-type: none"><li data-bbox="159 254 1154 283">• Technical Service Bulletin (TSB) 26-EV-004G published on GMA Tech Info	06/16/2026