
Update Your Genesis Vehicle's Central Control Panel Software

From Genesis <genesisservice@mc.hmausa.com>

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To [REDACTED]

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Update Your Genesis Vehicle's Central Control Panel

Campaign L05G Now Available Schedule Your Service Appointment

Dear %%=Propercase(FirstName)=%% %%=Propercase(LastName)=%%,

Your 2025 model year Genesis %%=Propercase(ModelName)=%% vehicle with the VIN below may exhibit battery drain due to the Central Control Panel (CCP) not entering sleep mode. At Genesis, we are committed to providing vehicles of outstanding quality and value. In an effort to meet this commitment, Genesis is conducting a campaign to update the Central Control Panel (CCP) Software at **NO CHARGE** to you.

VIN: %%=AttributeValue("vin")=%%

What should I do?

Please contact your nearest Genesis retailer to schedule this repair as soon as possible. The actual time required to perform the repair is less than 30 minutes, however your vehicle may be needed longer.

To schedule an appointment with your preferred Genesis retailer, please call 1-844-340-9741 or visit the retailer locator below and input your VIN as shown above.

[Schedule Appointment](#)

We recommend scheduling a service appointment to minimize inconvenience. Service Valet may be arranged in advance for eligible owners whose vehicles are within 3 years or 36,000 miles from the date of original delivery or date of first use, whichever comes first.

Questions?

Contact the **Genesis Customer Service Center** or visit the Genesis Owners site below.

[My Genesis](#)

Thank you for your attention to this important service procedure. We encourage you to take action promptly and sincerely apologize for any inconvenience this may cause.

Genesis Motor America, LLC

You are receiving this email because our records indicate that you own or lease the vehicle identified by the VIN above.

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[GENESIS PRIVACY NOTICE](#)

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