



# Service Bulletin

Bulletin No.: PIT6520

Date: June, 2026

## PRELIMINARY INFORMATION

**Subject: Radio and HUD Not Holding Settings**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2025 - 2026		All	All	All	All
Cadillac	Escalade	2025 - 2026		All	All	All	All
Cadillac	Escalade ESV	2025 - 2026		All	All	All	All
Chevrolet	Suburban	2025 - 2026		All	All	All	All
Chevrolet	Tahoe	2025 - 2026		All	All	All	All
Chevrolet	Traverse	2024 - 2026		All	All	All	All
GMC	Acadia	2024 - 2026		All	All	All	All
GMC	Yukon	2025 - 2026		All	All	All	All
GMC	Yukon XL	2025 - 2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPO)</b>	UV6
<b>Condition</b>	A customer may comment the HUD (Head Up Display) does not retain previous setting after a key cycle.
<b>Cause</b>	Engineering is currently investigating.

### Correction

Do not replace or reprogram any parts.

Engineering is currently investigating.

In the meantime, please advise customer they may continue to drive the vehicle.

The PI will be updated or replaced with TSB once a determination has been made.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3481578	Verify Head Up Display setting issue.	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

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