



GROUP	MODEL
BOD	2023-2026MY Sorento Hybrid/Plug-In Hybrid (MQ4 P/HEV) SX-Prestige
NUMBER	DATE
352	June 2026

TECHNICAL SERVICE BULLETIN

SUBJECT:

REAR RH DOOR CURTAIN INSPECTION/REPLACEMENT (WTY043)

This bulletin provides information associated with the 'Warranty Extension Program' (WTY043) inspect and, if necessary replace the rear RH door curtain on certain 2023 - 2026MY Sorento Hybrid (MQ4 HEV) SX-Prestige vehicles produced from June 27, 2022 through December 05, 2025 and certain 2023 - 2026MY Sorento Plug-In Hybrid (MQ4 PHEV) SX-Prestige vehicles produced from June 27, 2022 through November 22, 2025. The affected vehicle's rear RH door curtain may not return to the fully retracted position. Under this program, the New Vehicle Warranty coverage for this condition is extended from 5 years / 60,000 miles to 10 years / 120,000 miles, whichever comes first, starting from the date the vehicle was first put into service. During the extended warranty period, if this condition occurs, follow the procedure outlined in this publication to inspect and, if necessary, replace the rear RH door curtain on the applicable vehicle at no cost to the customer. Examples of issues which are ineligible for this warranty extension include, but not limited to, folded or torn curtain fabric, broken curtain shade bar, and separated curtain knob.



NOTICE

A Warranty Extension Campaign is a repair program with customer notification. There is no charge to the vehicle owner for this repair.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is **WTY043**.

Inspection Procedure:

1. Open the rear RH door.
2. Extend the rear R/H door curtain (A) and then retract the curtain to verify normal operation (extends and retracts smoothly without binding).

- The rear RH door curtain (A) operates as designed (retracts normally into the door panel) (OK). Claim the Inspection Only Labor Op code 252245R0.



- The rear R/H door curtain (A) did NOT operate as designed (did NOT retract) (NG), then proceed to the 'Replacement Procedure on page 3 to replace the rear RH door curtain.

**IMPORTANT**

Examples of issues which are ineligible for this warranty extension include, but not limited to, folded and/or torn curtain fabric, broken curtain shade bar, and/or separated curtain knob.

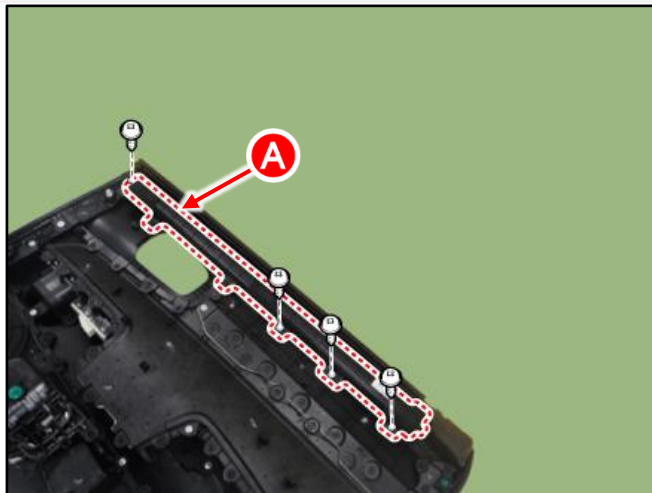
SUBJECT:

REAR RH DOOR CURTAIN INSPECTION/REPLACEMENT (WTY043)**Replacement Procedure:**

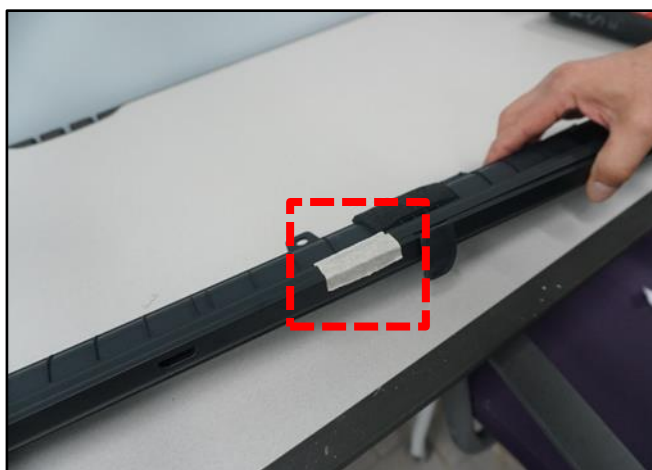
1. **Replace** the Right Rear Door Curtain Assembly (A) by referring to “Body (Interior and Exterior) → Rear Door → Rear Door Curtain Assembly → Repair procedures” in the applicable Shop Manual on KGIS.

⚠ CAUTION

DO NOT use electric tools when removing and installing the curtain. Doing so can cause damage to the new door curtain assembly and/or door panel.

**🔧 TECH TIP**

Attach a piece of non-residue tape to the new curtain to prevent the curtain from unrolling.



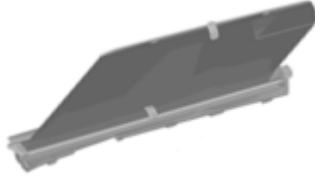
2. Reinstall all removed parts in reverse order of removal.
3. Confirm normal operation of the rear RH door curtain.

SUBJECT:

REAR RH DOOR CURTAIN INSPECTION/REPLACEMENT (WTY043)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Sorento HEV (MQ4 HEV)	June 27, 2022 to December 05, 2025
Sorento PHEV (MQ4 PHEV)	June 27, 2022 to November 22, 2025

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comments
Rear RH Door Curtain	83916 P2000QQK		1	N/A

Note: The replacement part numbers will require a VIN entry for parts ordering. **DO NOT** order these parts for stocking purposes, related to this TSB. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

WARRANTY INFORMATION:**N Code: I11 C Code: ZZ3**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	83916 P2000	0	(WTY043) Rear RH Door Curtain Inspection	252245R0	0.1 M/H	N/A	0
			(WTY043) Rear RH Door Curtain Inspection + Replacement	252245R1	0.4 M/H	83916 P2000QQK	1

Note: For Substitute Transportation policy, please refer to [Service Policy and Procedures Manual \(SPPM\) 6.11 "Kia Substitute Transportation"](#).