



Kia America, Inc.

Software Update for Data Connectivity Unit

Carnival, EV9, K5, Sorento | March 23 2026

This Over-the-Air (OTA) software update is designed to update the Data Connectivity Unit (DCU) logic of certain 2025 - 2026MY Carnival, EV9, K5 and Sorento vehicles. This update is designed to improve the vehicle’s network communication performance.

1.	Vehicle Model	2025 - 2026MY Carnival
		2025 - 2026MY EV9
		2025 - 2026MY K5
		2025 - 2026MY Sorento
2.	Time Required	OTA Update (in-vehicle): 9 minutes approx. Once this software is downloaded by the vehicle, and the vehicle is powered off, a pop-up will be displayed on the infotainment screen.

Additional information: This OTA will be rolled-out to all eligible Carnival, K5 and Sorento vehicles with an active Kia Connect account.

If you have any questions, please contact the Kia Connect Call Center (844) 886-9411.

Reference Enhancement ELE413

For more information on Over-the-Air software updates, please visit our website:

<https://owners.kia.com/content/owners/en/ota-software-update.html>