



|        |                      |
|--------|----------------------|
| GROUP  | MODEL                |
| BOD    | 2026MY<br>EV9 (MV1a) |
| NUMBER | DATE                 |
| 355    | June 2026            |

## TECHNICAL SERVICE BULLETIN

SUBJECT:

### FRONT SEAT SLIDE MOTOR NOISE (CA2603)

This bulletin provides information to remove the seat slide motor tube from the power front seats on certain 2026MY EV9 (MV1a) vehicles produced from January 2, 2025, through January 3, 2026. The subject vehicles may exhibit a buzzing noise while the user operates the front power seat slide (forward and rearward) functions. This condition does not affect seat functionality. Follow the procedure outlined in this publication to remove the seat slide motor tube from both front power seats of the applicable vehicle. Before performing the repair, verify that the vehicle's VIN is included in the affected range.



#### NOTICE

A Customer Action is a field fix repair program based on a valid customer complaint during the warranty period. For customers requesting repair and possible goodwill for a vehicle outside of the warranty period, the dealership must follow the process and procedure outlined in [Section 7 \(9 & 13\) of the Kia Service Policy manual](#).

**This bulletin should only be performed with valid customer complaint of a buzzing noise while operating the front power seat stated on the repair order (RO).**

Repair status for a VIN is provided on KDealer+ → Warranty → Coverage Inquiry Screen → Enter required information → Validate → refer to TSB, Campaign or Warranty Extension Section.

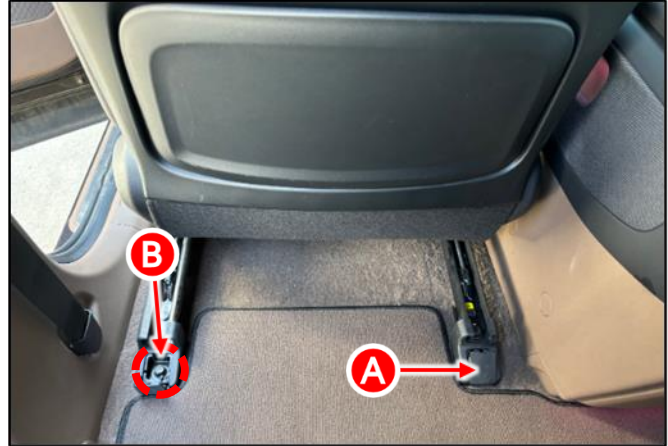
**If BOD355/CA2603 is complete, subsequent or follow-up concerns must be address according to normal Service/Warranty Guidelines.**

**Repair Procedure:**

- 1a. Open the rear seat bolt caps (A) of the driver seat.
- 1b. Loosen the two (2) rear seat bolts (B).



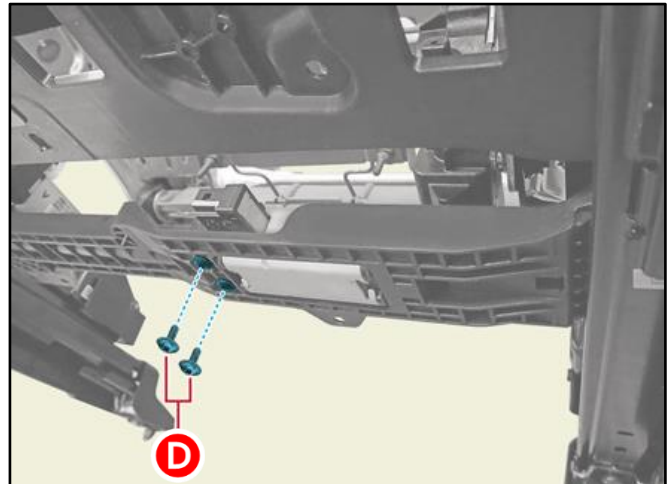
Tightening torque for bolts (B):  
32.5 - 43.4 lb.ft (44.1 - 58.8 N.m)



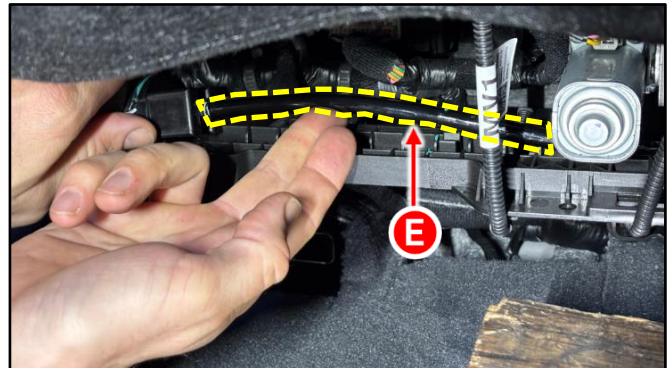
2. Place a piece of wood under each seat rail (C) to lift the rear end of the driver's seat.



4. Loosen the two (2) screws (D) to remove the sliding motor.



- 5a. Lift the sliding motor cable (E).



SUBJECT:

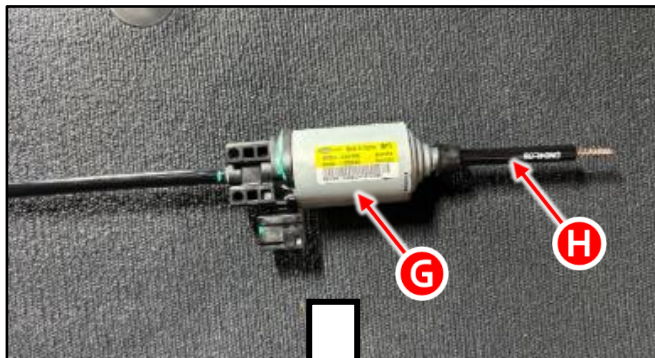
## FRONT SEAT SLIDE MOTOR NOISE (CA2603)

5b. Disconnect the sliding motor connector (F).

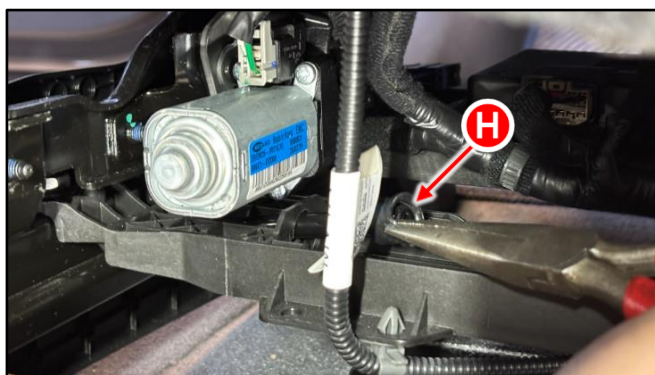


5c. Remove the sliding motor (G).

6a. Remove the sliding motor tube (H) off the sliding motor (G) and discard.



6b. If the sliding motor tube (H) does not come out with the sliding motor, use needle-nose pliers to remove the sliding motor tube (H).



7. Reinstall all removed parts in reverse order of removal.

8. Repeat steps 1 - 7 for the passenger front seat sliding motor.

9. Confirm normal operation.



SUBJECT: **FRONT SEAT SLIDE MOTOR NOISE (CA2603)**

**AFFECTED VEHICLE RANGE:**

| Model      | Production Date Range                |
|------------|--------------------------------------|
| EV9 (MV1a) | January 02, 2025 to January 03, 2026 |

**WARRANTY INFORMATION:**

**N Code: N99 C Code: C99**

| Claim Type | Causal P/N  | Qty. | Repair Description                           | Labor Op Code | Op Time    | Replacement P/N | Qty. |
|------------|-------------|------|--|---------------|------------|-----------------|------|
| V          | 886A1 L1000 | 0    | (CA2603)<br>Front Seat Motor<br>Tube Removal | 260A18R0      | 0.8<br>M/H | N/A             | 0    |

**Note: When substitute transportation is provided, manually enter sublet code 'X2' for rental expense reimbursement or one roundtrip rideshare expense.**

