



## STAR ONLINE PUBLICATION



**Case Number:** S2608000028

**Release Date:** June 2026

**Symptom/Vehicle Issue:** Intermittent Operation of the Third Row Power Seat, 12volt Battery Drain

### Models Affected:

2021-2025 Jeep Grand Cherokee (WL)

**Owner Complaint/Technician Observation:** The owner complains that the power 3<sup>rd</sup> row power seat does not operate at times, and on occasion the vehicle has experienced a battery drain. The technician may or may not have been able to duplicate the condition, the vehicle has not set any Diagnostic Trouble Codes (DTCs).

**Discussion:** Inspect the wiring harness routing behind the left rear cargo loop, see below. Remove the anchor retaining screw for the left cargo loop. Inspect the location for a pinched harness condition, repair and isolate the harness from any contact as needed to complete.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**